

London's largest Private Hire, Black Taxi operator and Courier company, your one-stop-shop for Transport and Delivery requirements.

The combination of our technology, people and fleet, affords our customers a best in class managed programme. By designing a tailored solution around the exact needs of your business (including private hire, black taxi, courier and delivery services, support and analytics) we take the complexity out of your operations, making business transport trouble-free, carbon neutral and cost efficient – for every journey, every day, for everyone on your team.

With Addison Lee's Business Solutions Technology, you're guaranteed to get the best of our investment in ground transport and logistics.

BUILT FOR YOUR BUSINESS -AND EVERYONE IN IT

ELECTRIC/

- Available in over 600 cities around the world, and on App and Web in over 100
- Travel Policy Management
- Data and analytics (administrator controlled)
- Account service configuration
- Traveller onboarding and Profile Management
- Invoicing and expensing



ELECTRIC/

OUR PREMIUM EXPERIENCE...

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Our worldwide duty of care for every passenger, everywhere; perfected over 45 years



Fixed peak and off-peak prices for regular journeys and no surge pricing



Market-leading digital products and self-serve channels for your team



End-to-end journey management with centralised billing and reporting



Carbon neutral journeys and continual investment in sustainable travel



A premium in-car experience for everyone: Meet & Greet as standard, personal service, Wi-Fi, USB ports

BESPOKE TO YOUR BUSINESS...



Client Service Management support for your account and **24/7 Customer Support**, there will always be a real person to talk to



With **commercials designed** around your travel programme



Dedicated Account Management bringing industry insights and expertise



Gold-standard comprehensive liability and motor insurances



Bespoke multi-vendor supply management (take advantage of our industry experience and network opportunities)



FIND OUT MORE

Our Business Solutions Platform is built with customers in mind, providing a wider range of services, configurations and programme management.

We'll design a bespoke service to provide predictable and manageable spend and match your "in-house" employee entitlements, with simplicity built in from the start: a single supplier, operating at scale.







SELECT

Our standard everyday choice: a professional driver in a medium car.

(Or Select+ for a 6-person plus luggage people carrier/MPV).

London only, Local Partner^{*} for National journeys.

EXECUTIVE SERVICES

Our Executive chauffeur-driven services in a Mercedes E-class or Mercedes S-Class (or specification equivalent).

(Or Executive+ for a 6-person plus luggage V-Class or equivalent).

* Where we don't operate our own cars, we work with carefully vetted partners who must observe some of the most stringent standards in the business. Our partners are not just required to meet local territory legislation in every respect, they also have to meet our own demanding customer experience, safety and responsiveness expectations. With a mature partner programme operating in many cities across the UK and the world, you and your team can be sure of an Addison Lee quality experience in more locations than ever.

BLACK TAXI

Brought to you by our ComCab brand, London's largest black taxi fleet, the pinnacle of safety, reliability and flexibility.

(Accessibility as standard, hearing loop, braile controls, folding step/swivel seat, access ramp and slip resistant material and flat floor). London only.

FULL FLEET ELECTRIFICATION BY 2023



COURIER AND DELIVERY SERVICES



Whether you require an urgent, same-day or overnight delivery or our international service, our professional couriers are here to help. Fully owned and regularly serviced core fleet of 450 vehicles (in London), with the support of our 4,500 passenger cars, we deliver peace of mind, every time.

Same Day

Convenient and flexible, your parcels are collected quickly and delivered efficiently, no matter its size.

Next Day

The Next Day Delivery service provides a choice of nationwide delivery times to suit your unique needs.

International

Best in class service providers are specially selected to ensure our high quality levels are maintained worldwide.

AL Now

Our rapid 2 hour delivery time window, for deliveries within a 4 mile radius.



A BETTER BACK OFFICE

- While your employees travel the world, what about the home team? Nobody works harder than Addison Lee to cut the admin and make compliance easy
- Access journeys and invoices via our self-serve online portal (with multiple admin levels)
- Reporting which supports VAT reclaim and identifying tax allowances (e.g. out-of-hours employee bookings)
- Categorise each booking (cost codes, reasons for travel etc.) to make reconciliation simple



FIND OUT MORE