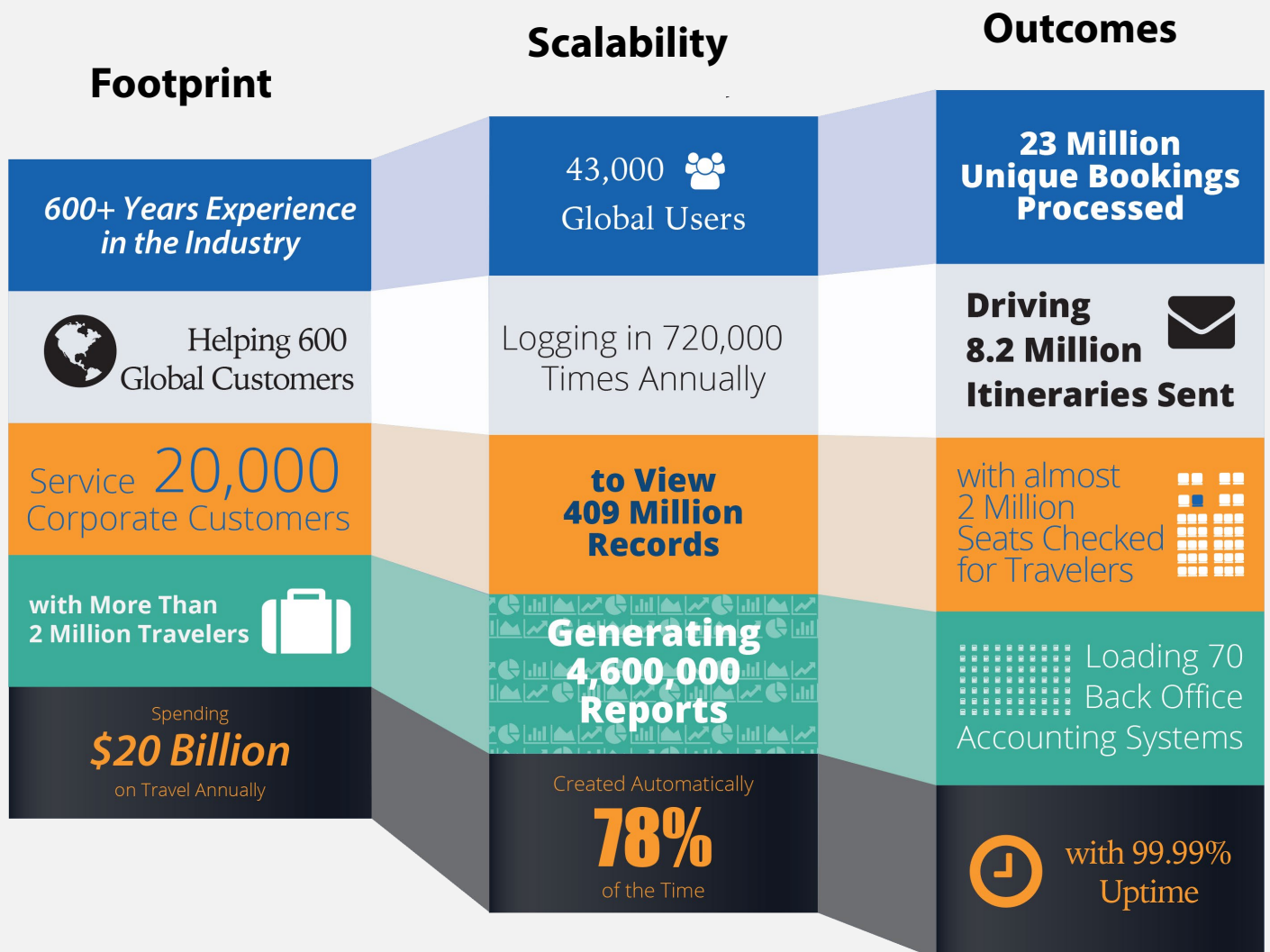


## Cornerstone Travel Operations Automation

Experience the Technology Partner Behind The  
Scenes of Millions of Automated Bookings



# WHO ARE WE?

Cornerstone Information Systems® is a global services technology provider with a **unique domain knowledge** in the travel industry.

We help companies of all sizes unlock their business potential by automating complex and routine aspects of their business while **dramatically enhancing** the way they acquire and process travel information.

By helping companies of **all sizes** automate complex and routine aspects of their business process, we dramatically enhance the way travel information is processed and acquired. Our platforms help improve efficiency and return on investment while providing a foundation for cost effective **program management** and **decision making**.

Throughout the life cycle of a travel transaction, Cornerstone has **a single focus** on travel data from the management of reservations to the creation and presentation of travel information.

## Our Technology



### Data Services

Data services seamlessly enables you to look at all your data, from all your sources, in a single place.



### Workflow Automation

Within moments of creation, bookings are put through a rigorous set of customized automations based on your unique business needs, leading to almost 100% automated fulfillment.



### Reporting & Analytics

Our technology creates spreadsheets, slides, and visualizations that are designed for sharing across the company.

# Our Solution

We solve complex problems for the travel industry.

## Cornerstone Travel Automation Platform

(including iQCX® Quality Control)

The **tools** and **world class-customer service** behind the scenes of millions of automated bookings for the biggest brands in the industry.

93% of TMCs reduced staff by 25+% to ride out the pandemic. As business travel resumes, it's difficult to ramp up operations and support staff fast enough. And business travel clients demand more personalized and responsive service than ever.

You can grow and thrive with the team you have! But, you're going to have to stop inundating your agents with manual tasks.



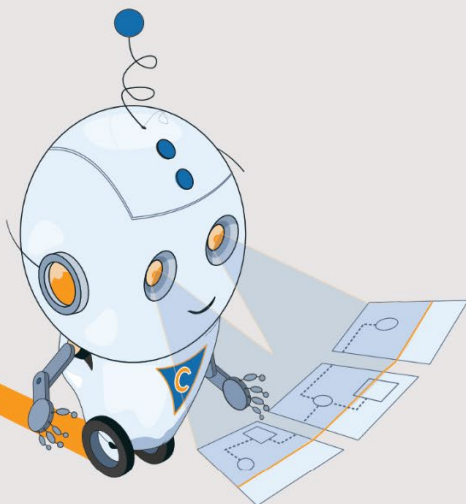
### Put Your Mid-Office on Auto

Cornerstone's Travel Automation Platform, which includes iQCX, goes way beyond common tasks like quality control, low fare searches, and preferred seat checks.

Now you can automate unique business requirements and the frequent outlier tasks that have been crushing your agents and eating into profit margins.

### Yes—You Can Automate That, Too!

- Travel Policy Management
- Schedule Changes
- Quality Control
- Ticketing
- Low Fare Searches
- Itinerary Delivery
- Virtual Card Integration
- Risk Management & Messaging
- Reservation Management
- Unused Ticket Management





# Cornerstone Products

**iQCX**

- ✓Quality Control
- ✓Itinerary Delivery
- ✓Ticket Issuance
- ✓Trip Improvement

Included as a part of  
the Cornerstone  
Platform.

**iBank**

- ✓Data Acquisition
- ✓Data Consolidation
- ✓Individualized  
Reporting
- ✓Business Intelligence

**Policy Compliance**  
Manager

- ✓Pre-Trip Approval
- ✓Traveler/Manager  
Notification
- ✓Program Compliance  
Monitoring
- ✓Web/Mobile Access

**TravelOptix**

- ✓Data Visualizations
- ✓Multiple Data  
Sources
- ✓Mobile Integration
- ✓Rich Storytelling

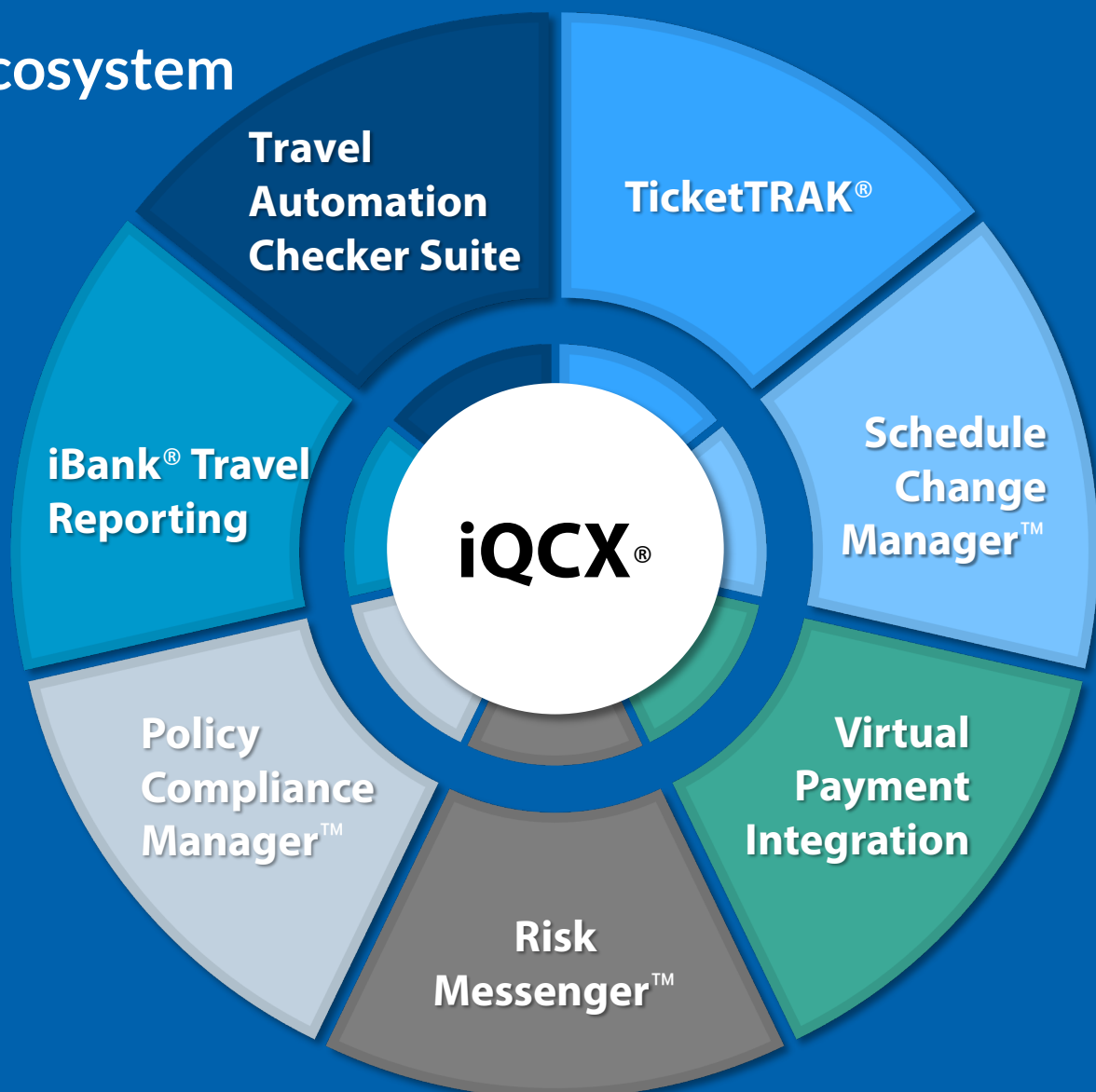
**TicketTRAK**<sup>™</sup>

- ✓Automated  
monitoring of ticket  
status
- ✓Multiple GDS sources
- ✓Point of Sales alerts

## At A Glance

## The iQCX<sup>®</sup> Ecosystem

iQCX is just the beginning.  
Built on top of the iQCX  
platform are many of  
Cornerstone's best  
offerings.



# Cornerstone

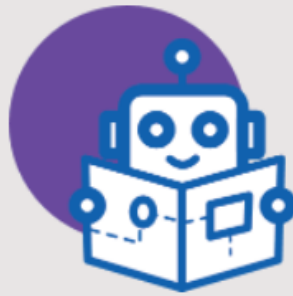
information systems®

## How To Get Started



### Schedule a Demo

We get to know the specific challenges you face, share our solutions and capabilities, and confirm a good fit.



### Automation Forensics

What most customers need is to fill gaps in a partially automated workflow, rather than starting from scratch. No problem. We identify the gaps and recommend the right plan to optimize your existing system.



### Project Plan / Proposal

Our project plan and proposal provide clarity to stakeholders, and help confirm everyone is on the same page before configuration / implementation begins.

### Contact Us:



+1 (812) 330-4361

304 W Kirkwood Ave, Ste 101  
Bloomington, IN, USA

[ask@ciswired.com](mailto:ask@ciswired.com)

Twitter: @ciswired

LinkedIn: @Cornerstone  
Information Systems

<http://www.ciswired.com/>