



**RECONNECTING  
BUSINESS**

**TRANSPENNINE  
EXPRESS**

The logo for TransPennine Express, featuring a stylized star or compass rose shape composed of several triangular segments in shades of blue and purple.

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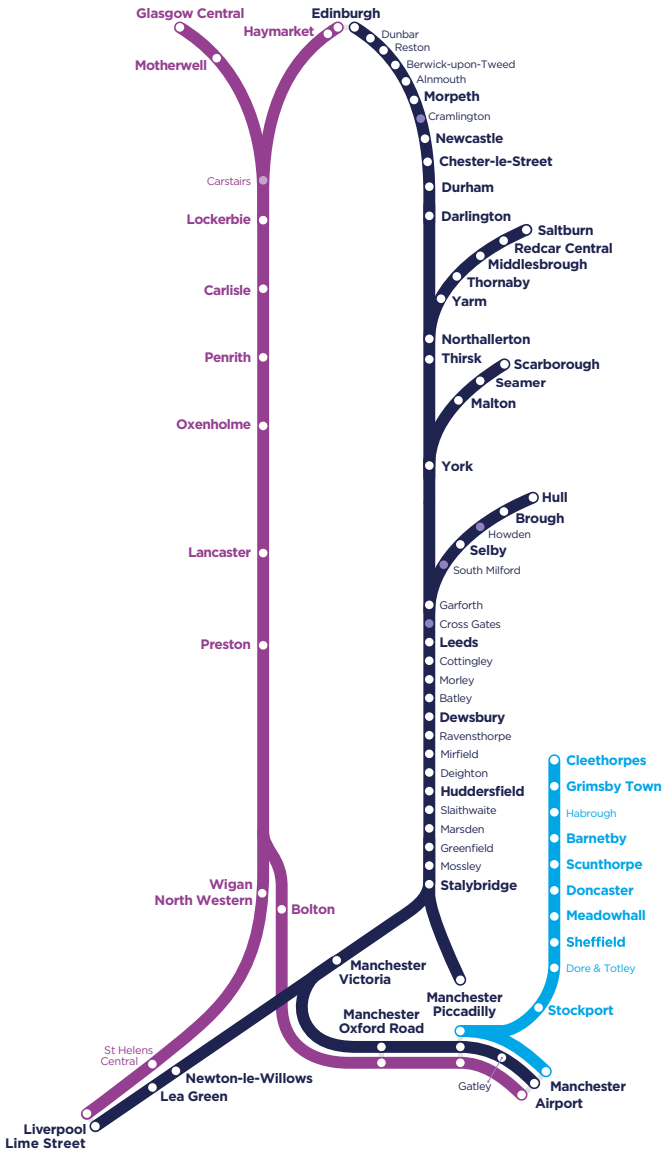
**Train travel in the North and Scotland is going on a journey.**

We've invested £500 million to transform our services, introducing modern trains, free Wi-Fi and more benefits to match your business needs.

As we continue to reconnect and get back to business, take the train and use your time onboard by preparing for your meeting, getting ready for that big pitch or simply just relaxing.



# OUR NETWORK



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## BOOK WITH CONFIDENCE

If it's been a while since you've travelled on our services, here's our guide to keep you and your travellers safe. With enhanced cleaning measures on our trains and in stations, these tips will help you plan your journey.



Avoid peak hours and travel during quieter times if possible (10am-3pm and after 6pm)



Check other train operators' travel guidelines if you make a connecting journey

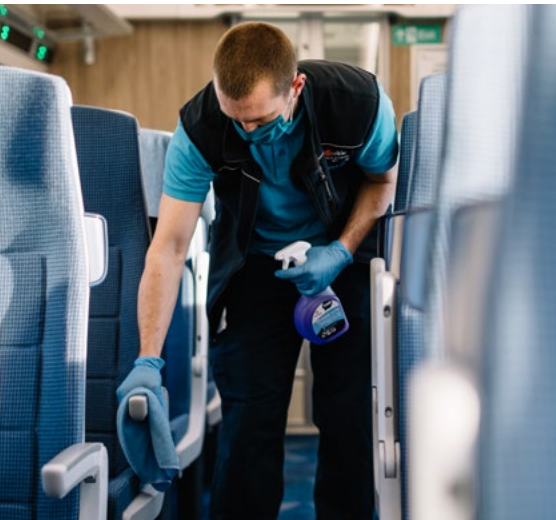


Go online to book your ticket and use contactless wherever possible



Carry hand sanitiser with you and wash your hands before and after travelling

For the latest up-to-date information including details on timetable changes, visit [www.tpexpress.co.uk/travelling-with-us/travel-with-confidence](http://www.tpexpress.co.uk/travelling-with-us/travel-with-confidence)



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## RELAX

With our state of the art Nova trains, there are more carriages, more seats, modern sleek interiors with larger tables so you arrive feeling the business. We will have launched 44 new trains across our three Nova fleets travelling up to speeds of 125mph.

Join us in First Class for even more space to work or relax. Sit back and stretch out in your comfy, reclining seat with generous legroom and large tables. Enjoy our at-seat service with a smile and indulge in complimentary refreshments with breakfast or a light evening snack.

## REFRESH

Our wonderful hosts are on hand offering a range of drinks and snacks. Over the coming months, we'll continue to improve our onboard catering so you're ready to go as soon as you arrive at your destination.

## RECHARGE

We'll look after you onboard, enjoy complimentary Wi-Fi and entertainment with Exstream. Download the TPEXpress app and you'll open a world of TV shows, comedy, kids and the latest news to keep you entertained on your journey.



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## **GREAT VALUE FARES FOR ANY BUDGET**

The easiest way to get great value fares and make the most of your budget is by booking in advance. You can save up to 50% by booking a TPE Advance Purchase standard single compared to an Anytime Standard single based on over 300 TransPennine Express journeys purchased before the day of travel.

Book an Anytime ticket to give you full flexibility when you've not confirmed your exact travel plans. For those last-minute meetings we also offer TPE Advance tickets to purchase up to 15 minutes before departure on most routes, subject to availability. Whatever you need, our services open for bookings up to 24 weeks before departure, which is when you'll get our best value fares.

\*For more information and terms and conditions please go to [tpexpress.co.uk/special-offers/advance-bookings](https://tpexpress.co.uk/special-offers/advance-bookings)

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## **DELAY REPAY 15**

We are committed to getting you to your destination on time. If you arrive at your final destination, delayed by 15 minutes or more, you are entitled to Delay Repay Compensation. Claims must be made within 28 days of journey date and make sure you keep hold of your train tickets to help us work out how much compensation to give you.



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## **GROUPS**

We have launched our new Group Travel proposition, offering 20% off TPE Advanced fares across our network when you travel in groups of 10 or more.

For more information, please contact [TPE.GroupTravel@tpexpress.co.uk](mailto:TPE.GroupTravel@tpexpress.co.uk) or call 0330 095 4030.



|                                     | <b>Nova 1</b>                                     | <b>Nova 2</b>  | <b>Nova 3</b>  | <b>185 Fleet</b>  |
|-------------------------------------|---|--|--|---|
| <b>Operating routes between</b>     | Liverpool<br>Manchester<br>Newcastle<br>Edinburgh | Manchester Airport<br>Liverpool<br>Preston<br>Glasgow<br>Edinburgh | Liverpool<br>Manchester<br>Leeds<br>York<br>Scarborough<br>Middlesbrough | Manchester<br>Sheffield<br>Hull<br>Cleethorpes<br>Leeds<br>Redcar |
| <b>Seats</b>                        | 342   | 286  | 291  | 171   |
| <b>1st Class seats</b>              | 24  | 22   | 30   | 15  |
| <b>Train</b>                        | Five-car bi-mode                                  | Five-car electric  | Five-car diesel  | Three-car diesel  |
| <b>Toilets on board</b>             | 5   | 4  | 4  | 2   |
| <b>Electronic Seat Reservations</b> | ✓   | ✓  | ✓  |   |
| <b>Passenger Information System</b> | ✓   | ✓  | ✓  | ✓   |
| <b>Bike storage</b>                 | 4   | 4  | 4  | 2   |
| <b>Onboard Wi-Fi</b>                | ✓   | ✓  | ✓  | ✓   |



# MAKING YOUR JOURNEY EVEN GREENER



Increasing the number of seats to support more sustainable journeys by train

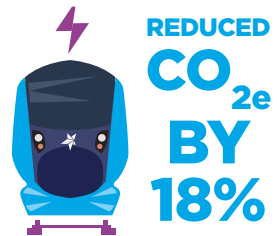


Installing water saving measures across our stations to help conserve water

Increasing recycling rate from 36% to 65% in 2022



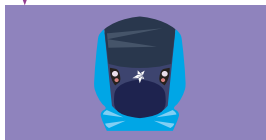
Joining the Science Based Targets initiative and setting targets to reach net zero by 2050 at the latest



REDUCING OUR CARBON FOOTPRINT BY 12%\*



77% LESS CARBON EMISSIONS compared to travelling by car



Our Energy and Environmental Management Systems are certified to ISO50001 and ISO14001

\*TPEs operational carbon footprint is measured as scope 1 and 2 CO<sub>2e</sub> emissions within our operational control and since 2015/2016 we have reduced this by 12%.



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## CONTACT US

For the latest up-to-date travel information, visit [www.tpexpress.co.uk](http://www.tpexpress.co.uk)

For your business travel needs, contact Business Account Manager, Jill Bollard at [jill.bollard@tpexpress.co.uk](mailto:jill.bollard@tpexpress.co.uk)

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|  | Need help or have a question about your journey?<br>Contact us on 07812 223336   |
|  | TPEXpress Trains   |
|  | <a href="https://twitter.com/TPEXpressTrains">@TPEXpressTrains</a> for the latest special offers, news and what's on in the North and Scotland |
|  | <a href="https://twitter.com/TPEAssist">@TPEAssist</a> for train service enquiries to our customer service team                                |

**INVESTORS IN PEOPLE™**  
We invest in people Gold

