

# SAFRAN SECURES TRAVELER SAFETY WITH AUTOMATED TRIP APPROVAL SOLUTION

BCD Travel's Trip Authorizer brings global aerospace and defense company peace of mind.

## Challenge

To monitor travelers' whereabouts, Safran's security team had a manual process, using an Excel spreadsheet to track all bookings to high-risk countries.

## Approach

Safran moved from a manual process to Trip Authorizer, BCD's automated trip approval solution, to protect their travelers' safety.

## Results

With one standard process for all travelers, Safran can easily adapt their approval process to constantly changing risks and comply with the French law for duty of care.

Safran and BCD have had a long-standing partnership since 2013. As employees get back to travel, Safran relies on BCD's automated trip approval process to protect their travelers' safety and security.

### Safran at a glance

**Industry:** International high-technology company in aerospace and defense

**Headquarters:** France

**Number of employees:** More than 76,800 employees in 276 locations across 27 countries

**Annual revenue in 2021:** Over 15 billion euros

**Annual travel spend:** 110 million euros

## Challenge

Safran has 13 different subsidiaries. Protecting their travelers requires a lot of data management, like knowing where their travelers are, providing them with timely and relevant security information about their destination and storing the right email address of the traveler (not the travel arranger or the traveler's assistant). This is critical for Safran to be able to reach them in case something goes wrong. To monitor travelers' whereabouts, the security team had a manual process, using an Excel spreadsheet to track all bookings to countries at risk.

## Approach

To optimize the efficiency of the security team, Safran moved from using Excel to Trip Authorizer. BCD's proprietary automated trip approval solution provides Safran with a unified process to manage bookings to countries at risk.

For most bookings, employees simply receive a security email that serves as a travel guide. If something happens, like an earthquake or terrorist attack, travelers receive a call, email or text message to which they can respond to let their company know they are safe.



### Mexico and Brazil by the numbers<sup>1</sup>

In **Mexico**, there were almost 37,000 homicides in 2020, compared to almost 900 in France. For their safety, Trip Authorizer guarantees that Safran travelers only book approved hotels.

In **Brazil**, there were almost 48,000 homicides in 2020. When using a navigation system like Google Maps or Waze, travelers risk driving through areas which must be avoided by all means. Therefore, Trip Authorizer automatically blocks Safran travelers from renting a car in Brazil.

<sup>1</sup>Source: [countryeconomy.com](https://countryeconomy.com)

For bookings to medium or high-risk countries, which is about 10% of all trips at Safran, Trip Authorizer automatically applies the right agreed process:

- **When the risk is identified as medium** (classified as Risk 3 in Trip Authorizer), the subsidiary's security manager receives an alert that an employee is about to travel to a country such as Mexico or Brazil<sup>1</sup>, two frequent destinations for Safran.
- **When the risk is identified as high or extreme** (classified as Risk 4 or 5) the booking is blocked until the employee is trained and aware of the country's risks. This applies to destinations like Iraq, or e.g. Nigeria, where an armed escort can be required.

As countries' risk levels can quickly evolve according to the situation e.g. war, terrorism, political unrest, etc., Safran's security team regularly reviews risks to adapt the Trip Authorizer process.



**My objective is to unify our process so that every Safran employee travels with the same security standards. Knowing that this is exactly what BCD's automated trip approval solution does for us, brings me peace of mind.**



**Jacques Warnery**  
Corporate Security Officer at Safran

## Results

With Trip Authorizer, Safran is able to quickly identify hazardous trips to maximize their travelers' safety before the trip even begins. It provides customized options specific to Safran's security program and helps risk managers make informed decisions and take quick action when needed.



Monitoring travelers' safety and security



Complying with the French work law for duty of care



Automating the trip approval process



Optimizing the efficiency of the security team



**As employees of a multinational and innovative company, Safran travelers face a variety of risks, from theft to physical harm and terrorism. With Trip Authorizer, we help Safran to continuously adapt its procedures to the latest risks and protect their travelers' safety.**



**Frédéric Lefebvre**  
Senior Director Global Program Management at BCD Travel France