

## Who We Are

**RightRez is a leading air travel technology company that provides creative automation solutions for the tour, cruise, and marine/offshore/cruise line crew markets.** For over 13 years, our dynamic booking solutions, itinerary management tools and custom development applications have helped numerous clients in their day-to-day operations.

We manage your air reservation from start to finish, providing automation tools to not only support and improve current air department processes, but also improve service to your customers while saving you money.

## Our Solutions

At RightRez, we offer a proven set of solutions to maximize your profits while simultaneously minimizing your agent efforts. If the profitability of your business dictates strict adherence to negotiated fares and the complexities that goes along with that, we have the tools you need to keep you on track.



### BOOKING

The right air booking solution for your business can make a world of difference. RightRez offers a complete line of automated air booking solutions, optimized for your specific business and industry.



### MID-OFFICE

Our mid-office products provide early detection of PNR issues, automate data entry of required PNR content, and produce quality reports enabling you to be proactive in your business decisions.



### FARE OPTIMIZATION

Our fare optimization products are designed to reduce air costs and to save agent time. As air availability, fares and market conditions change, stay one step ahead with fully automated reshopping.



### TICKETING

RightRez offers an automated ticketing process designed to reduce the amount of time spent issuing tickets, therefore lowering the cost of running your air department.



# Our Products

## RightFlight

RightFlight finds the **best flight options** at the best fare according to your filed negotiated and published (if desired) fares within your business rules, allowing you to seamlessly create, change, or cancel bookings.

- **Marine/Offshore/Cruise Line Crew** – Moves your crew members all over the world with the touch of a button handling complex air itineraries, allowing travel planners to select flights via a web interface, automatically book from a batch spreadsheet, or directly integrate with a host system.
- **Tour and Cruise** – Optimized searches according to your clientele's preferences of "best flight" and within your company's business rules. Flights can be booked via an intuitive web interface or as a robotic process.

## RightFare

RightFare **finds and recovers lower private fares** on the same itinerary that you have currently booked, requiring no agent intervention and we capture savings on 29% of PNRs on average.

## RightTicket

RightTicket manages your ticket time limits, allows submission of tickets via queue, spreadsheet or online query, re-stores fares and **issues large batches of tickets in minutes.**

## RightQC

RightQC **identifies PNR errors and captures the most up-to-date data** on all of your bookings, allowing you to track and take control of your PNRs well before time of ticketing.

## RightReshop

RightReshop **optimizes flights and fares** by automatically reacting to changing business and market conditions. It reshops your existing bookings to take advantage of fare volatility and improved flights.

## RightSked

RightSked **automatically accepts schedule changes** that fall within business rules so your agent can focus on larger issues.



For more information about how RightRez can help improve your air department processes and save you time and money, please contact Maria von Foerster, Vice President of Business Development at **812-679-8241** or **maria.vonfoerster@rightrez.com**.