

RightQC is an automated quality control product that captures up-to-date data on all of your bookings, performs quality control validations, and adds required content to PNRs. RightQC enables you to react to the many things that can happen throughout the life cycle of a PNR prior to ticketing.



KEY BENEFITS:

- Reduces money spent on correcting errors by identifying errors well before time of ticketing.
- Reduces debit memo cost.
- Reduces number of agents needed to manage PNR workload.
- Provides up-to-date PNR data.



RIGHTQC displaying reporting dashboard.
Actual dashboard layout may differ.



Our new RightQC tool has saved us a lot of time and cost. Instead of finding errors through manual checks after ticketing, we now have a very reliable system in place that catches booking errors right away. One of the better features of this tool is how we have been able to **customize it to our needs as this allows us to adapt to the ever-changing airline industry. This has proven to be a very useful tool for our company at every level!**

- Dennis Behnson, Vice President, EF Educational Travel

RightQC By The Numbers



Over \$2 million in
airfare managed
in 2019



Up to 50% savings
in debit memos



Over 12 million
passengers
processed

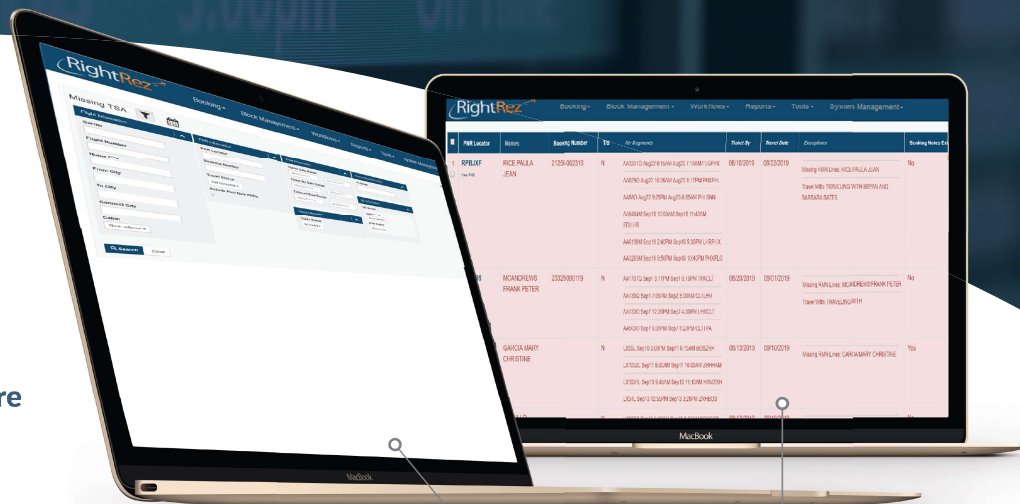


RightQC has
provided quality
control to agencies
for **over 10 years**



**RIGHTQC +
YOUR COMPANY:**

Identify PNR errors and capture the most up-to-date data on all of your bookings, allowing you to track and take control of your PNRs well before time of ticketing. Track and control budgets, easily spot booking trends, and don't waste time on quality checks.



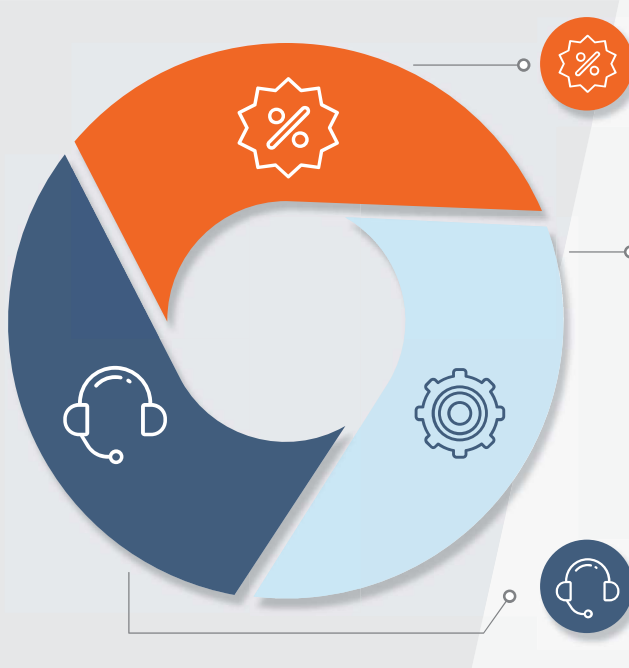
RIGHTQC displaying
workflow



KEY FEATURES:

- **Provides quality control validations** against business rules on all PNRs so that your team only has to focus on PNRs with problems.
- **Manages PNR content** (such as contract OSIs and SSRs, retention lines, fares, and TSA information) so that you can avoid cancellations and debit memos.
- **Powers a data feed that provides updated itinerary, fare, and ticket information** back to your host system so that your reservation system is always up-to-date.
- **Identifies missing, duplicate and extra tickets.**
- **Ad hoc query tools** to immediately access PNR data, pre or post ticketing.
- Works with: **amADEUS** | **Sabre** | **Travelport**

IMPLEMENTATION CYCLE:



SALES

- Needs Analysis
- Business Rule Discovery
- Proposal

IMPLEMENTATION

- Business Rule Deep Dive
- Formulation of Implementation plan including team and timeline
- Configure RightQC
- Train Client
- Client User Acceptance Testing (UAT) Period
- Product Launch

POST IMPLEMENTATION/CLIENT SUPPORT

- Dedicated technical account manager
- Ongoing training as needed
- Updates to business rules and configuration as needed
- Analysis and support in solving new challenges/problems as they are identified

CONTACT US:

RightRez is a leader in air travel technology that provides creative automation to booking, mid-office, fare shopping and ticketing operations. RightRez delivers results, adds efficiency and powers many of the top cruise and tour operators across the globe with a focus on air travel. RightRez manages your air reservations from start to finish providing automation tools to support and improve your current air department process. Visit www.rightrez.com for more information.

A FEW CURRENT RIGHTREZ USERS:



For more information or to request a product demo, please contact:

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