

RightSked is an automated process that accepts schedule changes based upon the parameters that are set by you. RightSked conserves valuable staff time by allowing them to focus on the scenarios that need extra attention.



KEY FEATURES:

- **Immediately works schedule changes** so that they are not left until the time of ticketing when space could be lost.
- **Offers flexibility in level of acceptance** so that we can be as conservative or as aggressive as you require when working schedule changes.
- **Provides sorting of PNRs by error type allowing** the team to focus their efforts based upon the scenario.
- **Runs daily so that schedule changes are reviewed immediately** rather than right before the time of ticketing, when it is too late.
- **Works with: aMADEUS | Sabre | Travelport**



"The high level of customization allows the agency to set up the exact parameters and to change them at will. The RightRez support team acts quickly and competently when questions arise."

- Vesna Mojas, Director of Airline Partner Relations, Travel Corporation USA Inc

RightSked By The Numbers



1.2 million
schedule changes
processed in 2019



825,000
schedule changes
accepted in 2019



67% of schedule
changes were
accepted in 2019



8.5 million schedule
changes processed
over the lifetime
of RightSked



KEY BENEFITS:

- Reduces agent time needed to manage schedule changes by 50%-80%
- Highlights major schedule issues immediately
- Organizes remaining workload facilitating a streamlined process for agents



RIGHTSKED + YOUR COMPANY:

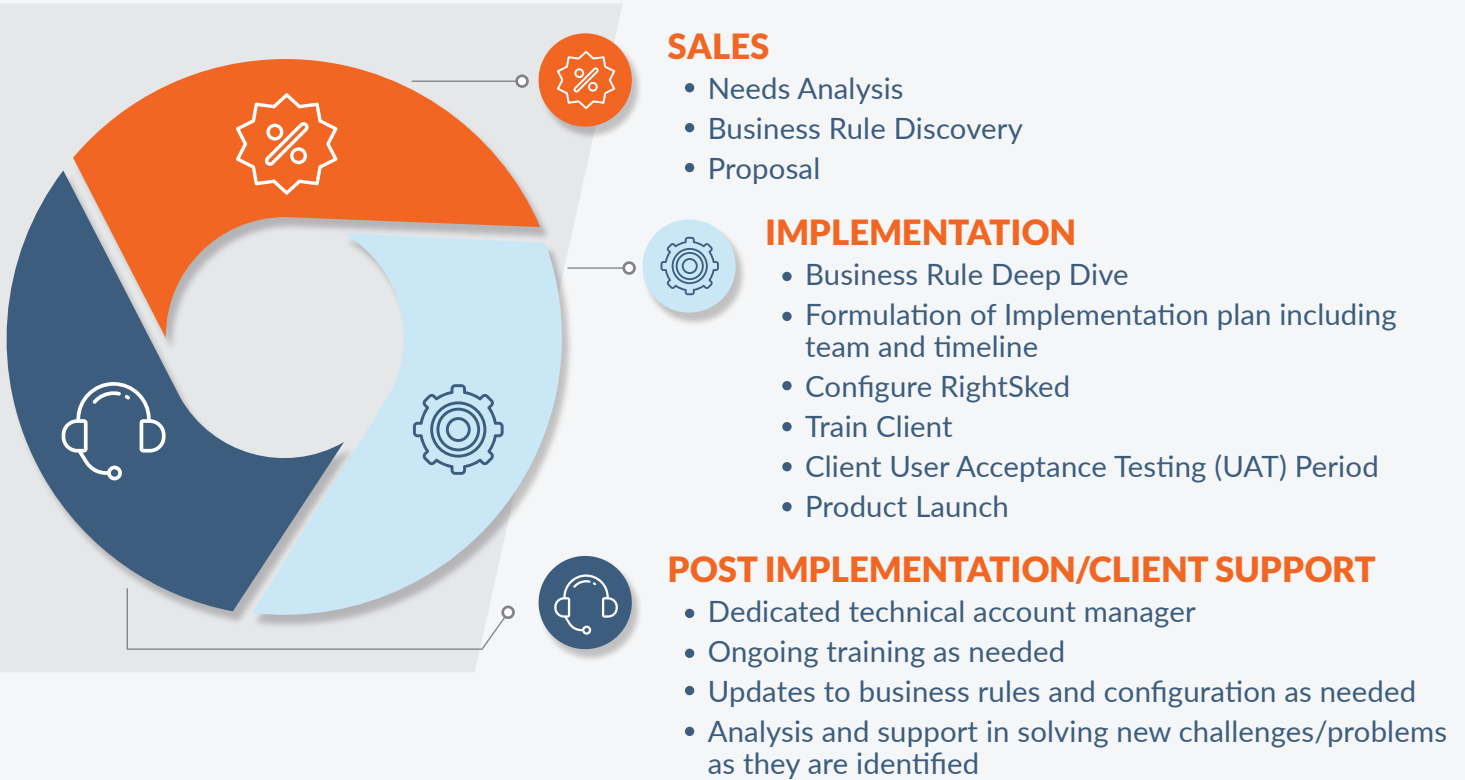
RightSked will automatically accept schedule changes based on your business rules, so that your team can focus on what's really important. Avoid wasting valuable staff time on repetitive issues that could be fixed with the right automation.



CONFIGURATION AND BUSINESS RULES:

- Define the minor time change window
- Include/Exclude ticketed PNRs
- Define minor change acceptance window separately for ticketed versus unticketed
- Identify continuous schedule changes that violate rules
- Accept flight number changes
- Accept minor schedule changes even if original flights already violate arrival/departure time parameters
- Minimum/Maximum connection time requirements
- Accept schedule changes on freesold segments of group PNRs
- Evaluates arrival/departure time of each trip or can evaluate each segment individually
- Major time change acceptance window (only if planning to accept major time changes)
- Arrival/Departure time requirements (only if planning to accept major time changes)

IMPLEMENTATION CYCLE:



CONTACT US:

RightRez is a leader in air travel technology that provides creative automation to booking, mid-office, fare shopping and ticketing operations. RightRez delivers results, adds efficiency and powers many of the top cruise and tour operators across the globe with a focus on air travel. RightRez manages your air reservations from start to finish providing automation tools to support and improve your current air department process. Visit www.rightrez.com for more information.

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