

RightTicket

RightRez
Travel Automation Solutions

RightTicket is an automated module that tickets large batches of PNRs submitted by a user or automatically based upon business criteria. RightTicket will decrease your air operating costs by issuing tickets so that your agents don't have to.

KEY BENEFITS:

- Reduces number of agents needed to manage ticketing
- Provides fare savings by completing fare comparisons at time of ticketing
- Produces a fully automated ticketing process leaving only major issues for agents to work
- Works with: **amadeus** | **Sabre** | **Travelport**



"Globus Family of Brands began using RightTicket in 2013, and continue to increase the percentage of tickets issued through this method. We have added many QC features pre-ticketing, which help in preventing errors downline, especially debit memos. It truly has become one of our most reliable and efficient processes."

- Cathy Johnson, Director of Air Operations, Globus Travel Services SA

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For more information or to request a product demo, please contact:
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RightTicket By The Numbers



116,000 tickets issued in 2019



95% of tickets issued were accepted in 2019



\$725,000 in fare guarantee savings for our clients in 2019



2.1 million tickets have been issued over the lifetime of RightTicket



RIGHTTICKET + YOUR COMPANY:

Stop wasting time searching for PNR's that need to be ticketed, or ticketing too early to avoid penalties. Your valuable staff time should be put to better use. RightTicket can manage all of your PNR content to ensure the optimal fares.



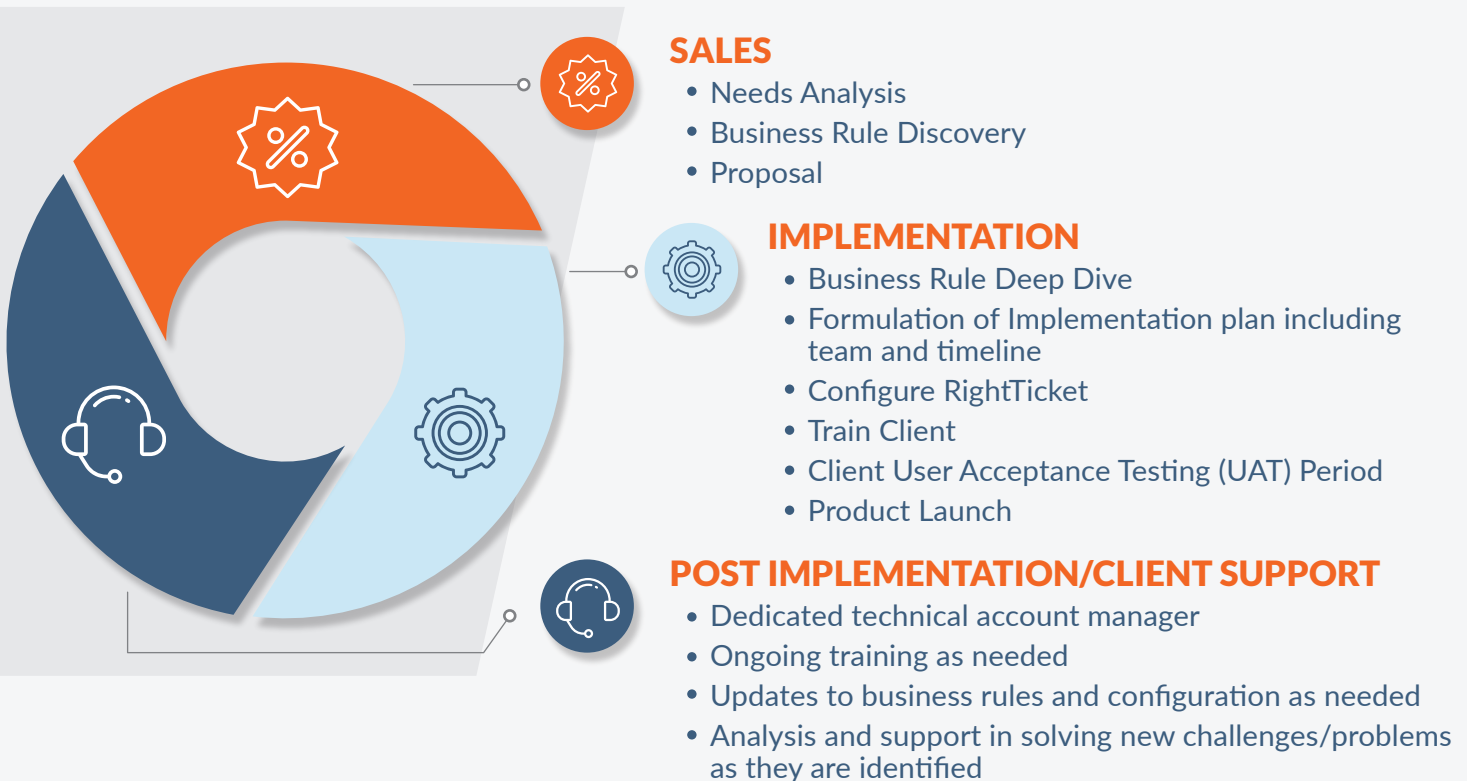
RIGHTTICKET displaying bulk upload capabilities and PNR search screens.



KEY FEATURES:

- **Manages PNR content** to ensure the required elements are present in the PNR to avoid debt memos.
- **Manages ticketing time limits** so that PNRs do not have to be ticketed immediately opening up the possibility for securing more optimal fare.
- **Provides an online query tool** so that staff can quickly search for and select PNRs that need to be ticketed using a variety of criteria.
- **Can accept a spreadsheet upload** to issue tickets.
- **Ability to post back ticketed PNR information** to host system if desired.
- **Offers detailed error reporting** when a ticket fails to issue.
- **Manages fare guarantee** ticketing based upon individual airline rules and compares against today's fare to utilize the best fare.
- **Adds required OSIs/SSRs** required by net fare contracts to avoid debit memos.
- **Supports submitting PNRs to ticket** in multiple ways including an auto-submit based upon business criteria, a queue, a spreadsheet upload, or a web-based PNR query tool.
- **Provides a ticket failure report** to streamline the management of ticketing failures.

IMPLEMENTATION CYCLE:



CONTACT US:

RightRez is a leader in air travel technology that provides creative automation to booking, mid-office, fare shopping and ticketing operations. RightRez delivers results, adds efficiency and powers many of the top cruise and tour operators across the globe with a focus on air travel. RightRez manages your air reservations from start to finish providing automation tools to support and improve your current air department process. Visit www.rightrez.com for more information.

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 NORWEGIAN
CRUISE LINE®

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 VIKING
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