

The Complete Toolkit for Travel Businesses

Making it easier, faster and more profitable for travel advisors to create and book personalised and competitive travel experiences for their clients.



An intelligent virtual assistant for the travel advisor

Our new technology helps travel advisors in businesses of all sizes create, book and manage personalised and highly competitive travel experiences for their clients in less time, with less hassle, for just a few dollars per consultant per day!



Is eRoam for you?

From solo independent home-based agents to agency groups or specialist tour operators, our scalable 'out of the box' subscription model means you only pay for what you need today, adding features and suppliers as you grow.

- ✓ Dynamic intelligent itinerary builder with drag and drop functionality means you can make changes to existing complex itineraries, reprice and check availability in seconds.
- ✓ eRoam is not a middleman. You retain 100% of the commercial arrangements and benefits you have with your supply partners.
- ✓ Combat staff shortages by making your existing team more efficient and profitable. Enjoy seamless transfer of booking accounting data with a mid-office integration, means your team spends more time selling and less time administrating bookings.
- ✓ Intuitive and easy to learn, with eRoam even the newest team member can perform like an experienced veteran travel advisor.



eRoam Office



Ease of Use

An intuitive, easy-to-use experience for travel advisors & consultants – get started in days rather than weeks

Rich Functionality

Search & book flights & hotels, build complex tailor-made itineraries, browse hotels, activities, tickets, transfers & more in millions of locations

Next Level Customer Service

No need for clients to wait while you construct quotes across multiple sources. Impress your clients by being able to consult, quote and book on the spot. Increase customer confidence and loyalty with features like,

- Demonstrate flexibility and the bespoke nature of your service with eRoam's 'Client View' feature allowing you to share your screen to involve the client in the itinerary design process.
- With eRoam's dynamic itinerary building technology making changes, including reordering a complex itinerary, means repricing and rebooking can be done in minutes not hours.
- Instantly produce quotations and final itineraries that will inspire clients to make buying decisions. Increase client convenience by providing documentation via our static content App.

Access to 900+ Airlines

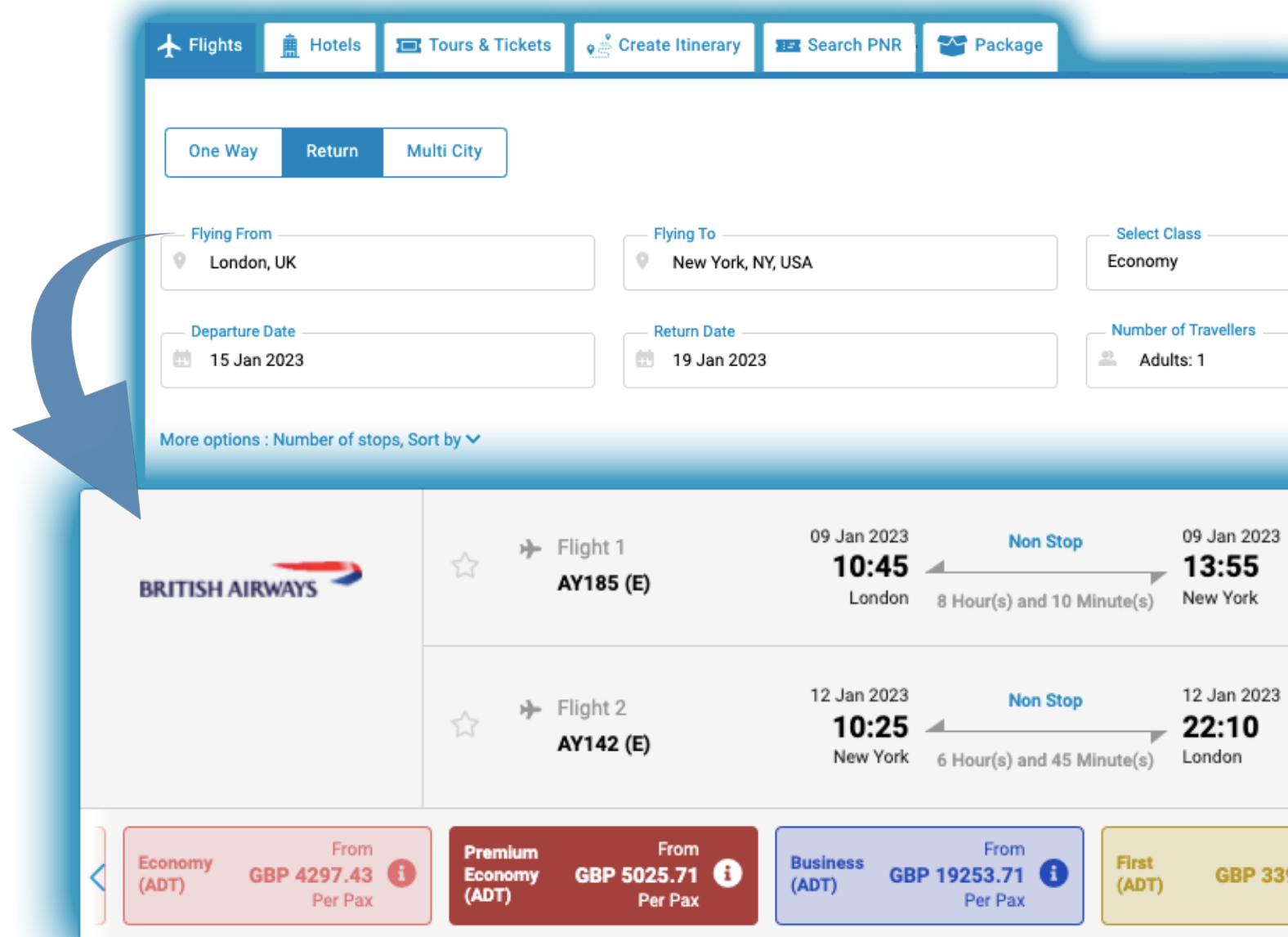
eRoam makes searching & booking flights for your customers quick and easy

Your Flights, Your Way

Book one-way, return or multi-city flights, and choose from thousands of fares including branded and filed fares

A World of Flights (GDS, NDC, LCC)

Our API connection partners include Sabre, Travelfusion and Mystifly, giving you access to global carriers including budget and regional airlines



The screenshot shows the eRoam flight booking interface. At the top, there are navigation tabs: Flights, Hotels, Tours & Tickets, Create Itinerary, Search PNR, and Package. Below these, there are filters for One Way, Return, and Multi City. The search criteria are: Flying From London, UK; Flying To New York, NY, USA; Departure Date 15 Jan 2023; Return Date 19 Jan 2023; Select Class Economy; and Number of Travellers Adults: 1. A blue arrow points from the text 'Access to 900+ Airlines' to the search results. The search results show two flight options: Flight 1 (AY185 (E)) and Flight 2 (AY142 (E)). Both flights are non-stop. Flight 1 is from London to New York on 09 Jan 2023, departing at 10:45 and arriving at 13:55, with a duration of 8 Hour(s) and 10 Minute(s). Flight 2 is from New York to London on 12 Jan 2023, departing at 10:25 and arriving at 22:10, with a duration of 6 Hour(s) and 45 Minute(s). At the bottom, there are four fare options: Economy (ADT) from GBP 4297.43 Per Pax, Premium Economy (ADT) from GBP 5025.71 Per Pax, Business (ADT) from GBP 19253.71 Per Pax, and First (ADT) from GBP 33,000.00 Per Pax.

Location

 Paris, France

Check In

 03 Mar 2023

Check Out

 06 Mar 2023

Number of Travellers

 Rooms: 1, Adults: 2

Hotel Search & Booking

The Best Rates, Every Time

A World of Accommodation

We work with the best hotel API partners including HotelBeds, Yalago and Instant, giving you access to millions of hotels, resorts, villas, B&Bs & private rentals all over the world

Itinerary Builder

Speed

Vastly reduce quoting time & build complex, multi-destination itineraries with live availability/rates in minutes rather than days

Product

Use your own contracted product or browse our huge marketplace of global travel content to create rich, compelling itineraries

Quality & Consistency

Offer a high level of customer service with eRoam's slick, consistent, white-labelled documentation, including PDFs and our mobile app

Confirm Route

Departure Date
04 Feb 2023

Number of Travellers
Rooms: 1, Adults: 1

Manage Client Preferences

New York, United States (Edit Origin City)
Start Date: 05 Feb 2023

London, United Kingd...
05 Feb 2023 - 08 Feb 2023
3 Nights
+ Tour

Paris, France
08 Feb 2023 - 11 Feb 2023
3 Nights
+ Tour

Florence, Italy
11 Feb 2023 - 13 Feb 2023
2 Nights
+ Tour

New York, United States (Edit Returning City)
Arrival Date: 13 Feb 2023

Confirm Route

New York London Paris Florence New York

John Smith
020 7231 1414
john.smith@travelcompany.com
Travel Expert

Adult	Child	Infant	Total Pax	Price per Pax	Total Price
1	0	0	1	AUD 3548.40	AUD 3548.40

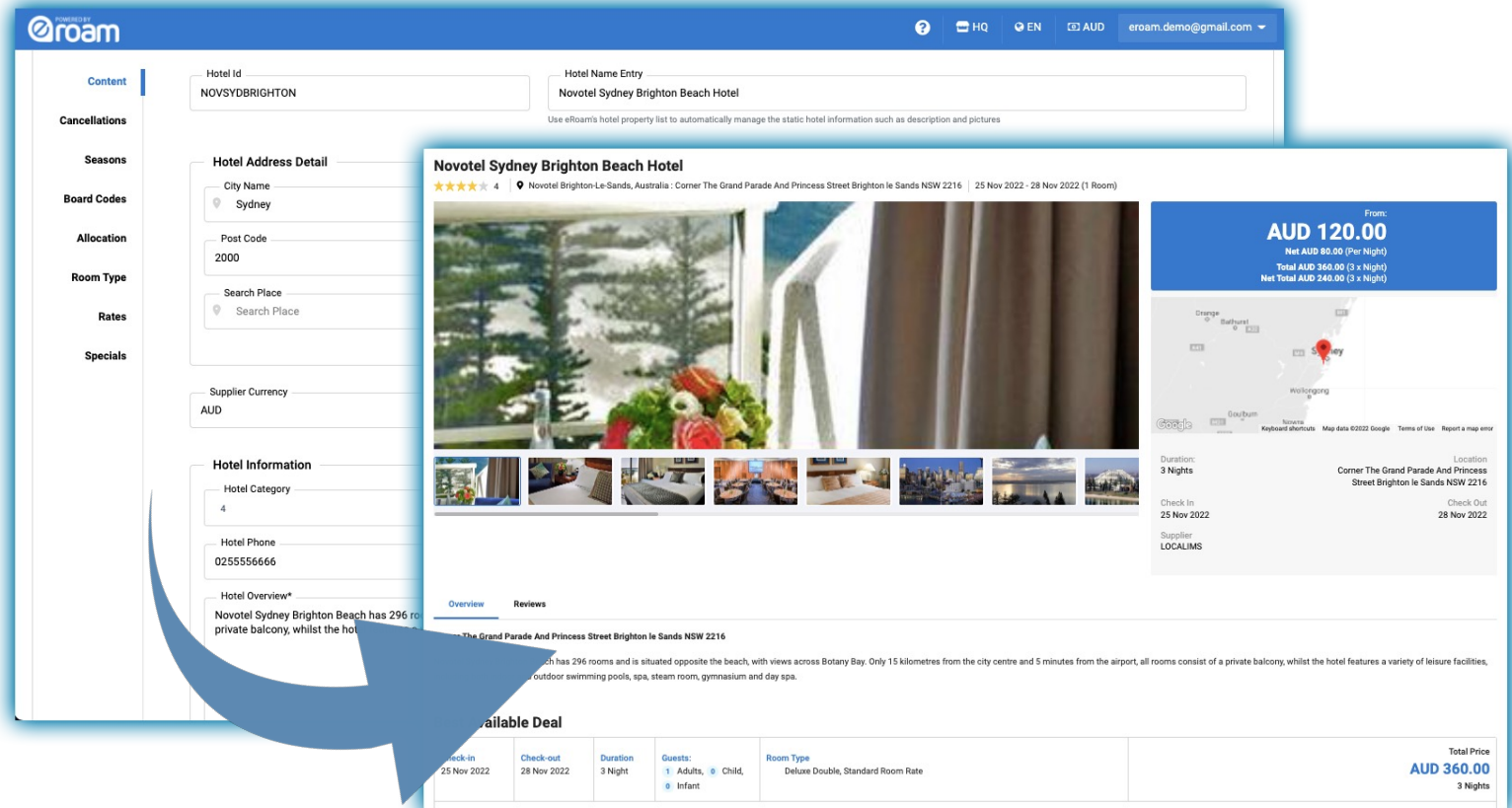
New York
United States

Transport

Supplier	Sabre	Travel Class	Economy
Airline	DELTA AIR LINES	Arrives	DL1
Departs	DL1 04 Feb 2023 - 20:00 John F. Kennedy International, JFK New York Terminal 4	Arrives	DL1 05 Feb 2023 - 08:10 London Heathrow, LHR London Terminal 3
Duration	7 Hour(s) and 10 Minute(s)		

Inventory Management

Expand your revenue streams and competitive advantage by using eRoam to manage your own contracted inventory including hotels, tours & activities, transfers and more



Novotel Sydney Brighton Beach Hotel

★★★★☆ 4 • Novotel Brighton-Le-Sands, Australia • Corner The Grand Parade And Princess Street Brighton le Sands NSW 2216 | 25 Nov 2022 - 28 Nov 2022 (1 Room)

AUD 120.00
From:
Net AUD 80.00 (Per Night)
Total AUD 360.00 (3 x Night)
Net Total AUD 240.00 (3 x Night)

Duration: 3 Nights
Check In: 25 Nov 2022
Check Out: 28 Nov 2022
Supplier: LOCALIMS

Available Deal

Check-in	Check-out	Duration	Guests	Room Type	Total Price
25 Nov 2022	28 Nov 2022	3 Night	1 Adults, 1 Child, 1 Infant	Deluxe Double, Standard Room Rate	AUD 360.00 3 Nights

Powerful Contract Management

Manage hotel inventory, seasons, allocations, special offers and more, and also manage your full product range

Go to Market

eRoam's Inventory Management System allows you to blend your product with our global marketplace. Create tailored package offers for special event groups, local community social groups, clubs and schools

Yield Management

Maintain total control over margins & markups with eRoam's powerful yield management tool

Total Yield Flexibility

eRoam's yield manager enables you to apply different markups by product type or supplier, giving you complete control over profitability

Avoid Pricing Mistakes

Ensure you are always maximising profit while remaining competitive by setting min and max markups. eRoam also allows maximum flexibility to manage margin at the booking level

Manage Product

Yield Manager

Select Brand(s)

eRoam

Select Store

Prime Stores

Search

Prime Stores

Accommodation

API Supplier(s)

Rate Source

Yield HQ

Yield

LOCALIMS	Net	0%	15%
HOTELBEDS	Net	5%	10%
YALAGO	Net	0%	20%

Tours & Tickets

API Supplier(s)

Rate Supplier

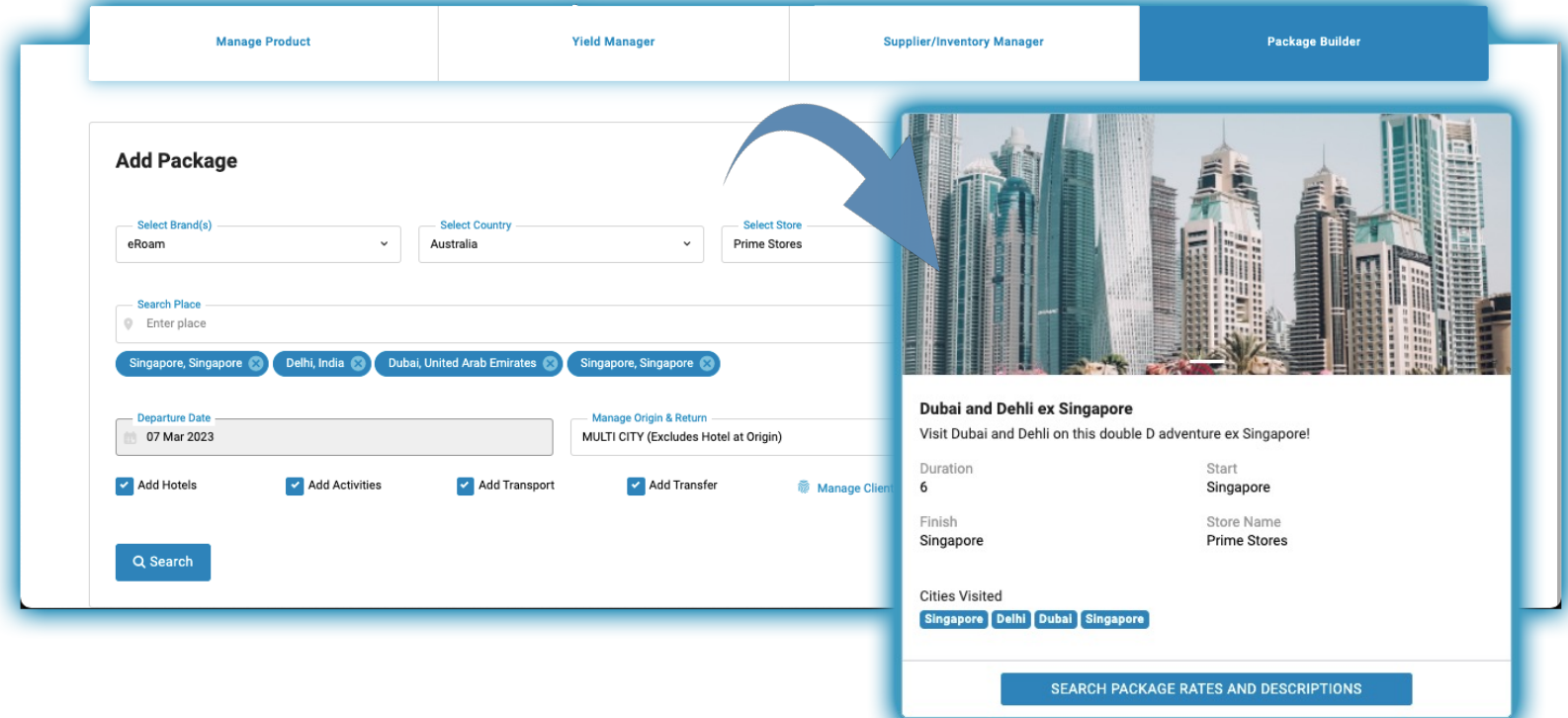
Yield HQ

Yield

TTC	Gross	5%	10%
HBACTIVITIES	Net	5%	10%

Package Builder

Quickly and easily build packages to bundle together products in one or more destinations



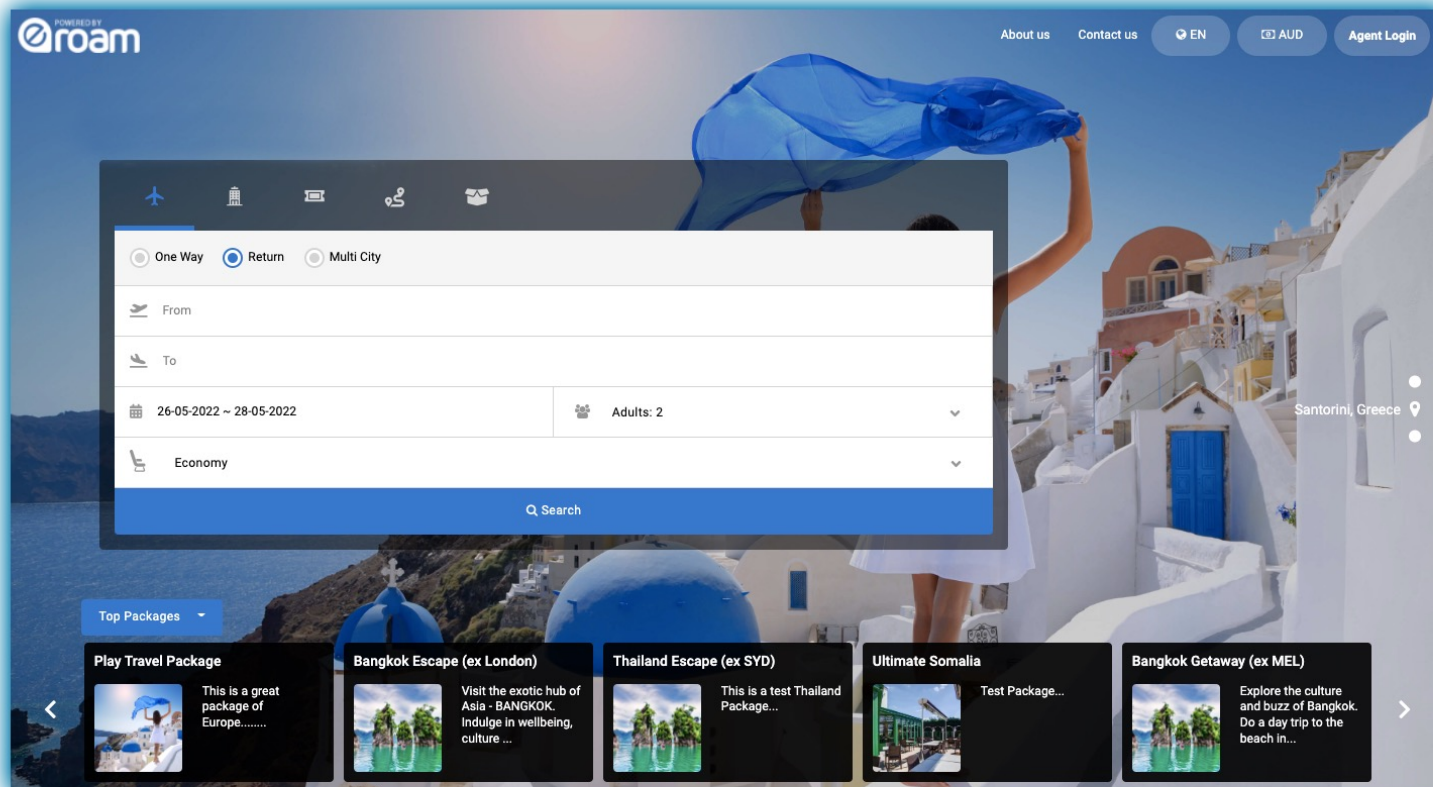
Your Package, Your Choice

Bespoke, FIT, dynamic, seat-on-bus, set departure, one-day, multi-day...whatever style of package you want to create, eRoam's package builder makes it quick & simple

Sell More Seats

eRoam makes it easy to sell your packages online via your website

eRoam Shop



Your Own 24/7 e-commerce Platform

The complete e-commerce solution in a box!
Webpage templates, payment gateway & widget to get you selling online in hours

White Labelled

Your branding, your images, your products, your way - it's never been easier to set up your own online travel store!

The Complete Travel Store

Sell flights, hotels, packages, DIY itineraries... whatever you want. Sell B2C and also B2B via our agent login functionality

TRANSPORT, ACCOMMODATION, TOUR & ACTIVITIES



Our Partners

We partner and integrate with the world's leading travel providers & tech suppliers to bring you a huge global travel marketplace, as well as seamless integration with payment gateways, mid & back office solutions, and other technologies such as CRM. We can also provide bespoke integrations on request.



eRoam Connect

powered by Innstant Connect

We have hundreds of aggregators connected, meaning you can upload your credentials and you will be directly connected to your aggregator partners – the difference is this is done by a 3rd party who charges a small fee for this service.

The background is a high-angle, nighttime aerial photograph of a city skyline, likely New York City, featuring prominent skyscrapers and a body of water. A semi-transparent blue rectangle is centered over the image, serving as a backdrop for the logo and text.

eRoam

The best way to understand how eRoam can help
your business is to [book a 30-day free trial](#)