



**TELESOFT**

# MANAGED CYBER SECURITY SERVICES



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In an ever-changing and uncertain digital landscape identifying threats is becoming increasingly difficult for many organisations to manage. With 39% of UK businesses having identified a cyber attack in the last 12 months (NCSC), and costs often exceeding £3 million, it is essential that organisations have a solid strategy in place to protect their network.

Telesoft's Managed Detection and Response (MDR) Solution is our suite of Cyber Security Services designed to monitor, detect and respond to cyber threats that have evaded existing security controls. Manned by a team of highly skilled cyber analysts based in Telesoft's UK based Security Operations Centre (SOC) - this invaluable service continuously monitors your organisation's network - 24/7/365 days a year.

## OUR SERVICES

### 24/7 Human-Led Threat Hunting

Our trained cyber analysts are actively hunting for threats in your network all day, every day.

### Alerting & Active Response

In critical situations, Telesoft's cyber team will actively defend your network from an attack, including isolating suspicious servers and restricting rogue users.

### Recovery & Remediation Assistance

Every active case will be escalated to your internal teams with advice on how to remediate the threat and help prevent future breaches.

### Continuous Vulnerability Assessment

Telesoft can identify, analyse and assess vulnerabilities across your entire network.

### User Education & Awareness Training

Reduce the risk of insider threats by ensuring your employees have the knowledge to spot and react to potential attacks.

### Cyber Security Assessment

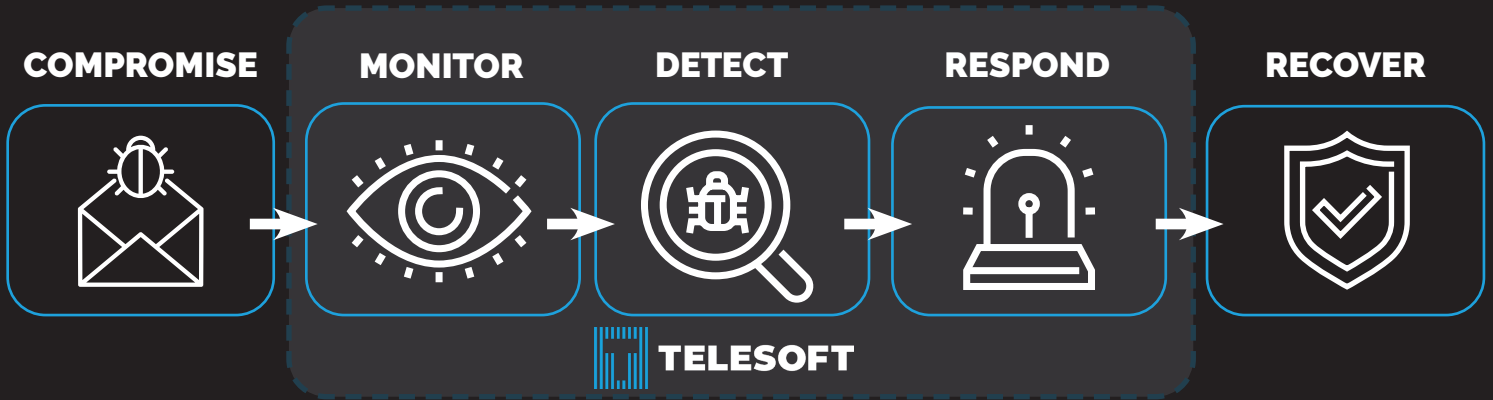
Our comprehensive Cyber Security Assessment will give you detailed insight of the specific vulnerabilities your organisation is exposed to.

*'Any business, of any size, across all industries that is connected to the internet is at an increased risk of a cyberattack. However, a high number of organisations still rely on endpoint and gateway solutions, that are not adaptable enough to avoid sophisticated threats. What's needed is a greater visibility at every layer of the network and a security solution that combines human and technological intelligence, with proactive and continual monitoring.'*

**Andrew Marsh - Head of IT & Security**

# HOW OUR SOLUTION WORKS

Our solution safeguards enterprise networks and adds an extra layer of security protection to an organisation of any size, across all sectors.



## MONITOR

Our TDAC Enterprise toolset can be deployed within your network quickly and easily, with minimal impact on your infrastructure. Comprising highly efficient sensors and probes it can ingest unsampled network telemetry and log data from both on-premise and cloud-hosted devices and applications and store this data on your premises for up to 90 days.

## DETECT

Our expert UK-based cyber analysts carry out tailored threat hunting 24/7 on the monitored data using a variety of methodologies. By proactively searching through your organisation's network using the latest in machine learning and comprehensive threat intelligence technology, the SOC team identify and analyse any malicious threats or abnormal activity.

## RESPOND

Based on pre-defined SLA and severity, our cyber analysts will actively contain an identified threat or escalate it to your internal team. All security related events detected will be recorded following our Incident Management Process, with malicious activities being identified and reported to you within 15 minutes of detection.

## RECOVER

Our analysts will provide additional support & information to your teams to help understand the background of an event we've alerted you to and advise how to avoid it from happening again.

# BENEFITS OF A MANAGED SERVICE

Trained security analysts operating 24/7/365, monitoring activity on your network to identify and report on suspicious or malicious activity.

Augment existing security teams with additional resource, whilst reducing operational and training costs.

Identify and mitigate the impact of an attack by identifying threats before they take hold, ensuring a strong and secure organisational reputation.

Comprehensive visibility into your network enables refined understanding of threat actors' Tactics, Techniques, and Procedures (TTPs), increasing awareness and threat knowledge within our security team and benefitting the networks we protect.



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