

## Who We Are

RightRez is a leading air travel technology company that provides innovative software solutions for the tour, cruise, humanitarian and marine/offshore/cruise line crew markets as well as to other technology providers that service these markets.

RightRez provides efficient and complex flight booking solutions, itinerary management tools, innovative fare optimization processes, and custom applications. RightRez powers many top agencies driving down the cost of air travel while delivering consistent and accountable results. RightRez manages your flight reservations from start to finish to not only support and improve your current air department profitability and processes, but also improve service to your customers.

## Our Solutions

At RightRez, we offer a proven set of solutions to maximize your profits while simultaneously minimizing your agent efforts. If the profitability of your business dictates strict adherence to negotiated fares and the complexities that goes along with that, we have the tools you need to keep you on track.



### BOOKING

Interactive, API or Schedule driven booking solutions optimized for your specific business or industry. Whether your goal is to build a robotic or agent driven flight booking process, RightRez has a service architected platform to power your solution.



### MID-OFFICE

Flight itinerary management solutions that provide early detection of issues, automate data entry of required content, and capture quality data enabling you to be proactive in your business decisions and issue resolution.



### FARE OPTIMIZATION

Fare optimization products that reduce flight costs and save agent time. As flight availability, fares, and market conditions change, stay one step ahead with fully automated flight re-shopping and fare optimization.



### TICKETING

An automated ticketing process that reduces the amount of time spent issuing tickets, therefore lowering the cost of running your air department. With flexible integration options and business rules, ensure that your tickets are issued at the right time and at the right fare.



# Our Products

## RightFlight

RightFlight **streamlines and automates flight booking** while finding the best flight options and reducing the need for GDS trained agents to manually fulfill flights. RightFlight can be accessed through an easy to use web interface or operated in a robotic/auto-booking mode.

Running on RightRez's state of the art API stack, RightStack, RightFlight provides access to API's that enable your host reservation system to easily integrate so that your users (reservation agents, air agents or even travelers themselves) can book air seamlessly. RightFlight can also operate as a standalone website with a user log-in if integration is not possible.

- **Web-Based** – Access an easy to use, streamlined web-based user interface that supports various shopping features including advanced filters, email quotes, service level upsell, mix and match flight options, assigned seats, all while having configured business rules applied so that the flights being offered comply with the trip that is being offered.
- **Robotic** – Automatically book large volumes of PNRs on the best flight option according to configured business rules for the trip that is requested. This 2-way system to system communication allows bookings to be requested, fulfilled, and communicated back without human involvement.

- **API** – Utilize our REST APIs to build your own web-based or robotic flight booking process. Whether it is for a standard process or a unique workflow to your business, the RightStack API allows the utilization of the RightFlight business rule and flight booking engine to build out your solution.

## RightFare

RightFare **finds and recovers lower private fares** on the same itinerary that you have currently booked, requiring no agent intervention. On average, we capture savings on 44% of an agency's PNRs.

## RightTicket

RightTicket manages your ticket time limits, allows submission of tickets through multiple automated methods, applies business rules such as fare guarantees and **issues large volumes of tickets in minutes.**

## RightQC

RightQC **identifies PNR errors and captures the most up-to-date data** on all of your bookings, allowing you to track and take control of your PNRs well before time of ticketing.

## RightReshop

RightReshop **optimizes flights and fares** by automatically reacting to changing business and market conditions. It reshops your existing bookings to take advantage of fare volatility and improved flights.

## RightSked

RightSked **automatically accepts schedule changes** that fall within an advanced set of business rules so your agents can focus on the larger issues.



For more information about how RightRez can help improve your air department processes and save you time and money, please contact Maria von Foerster, CEO

812-679-8241 or [maria.vonfoerster@rightrez.com](mailto:maria.vonfoerster@rightrez.com).