



Founded in 1974, Reliable Office Solutions opened its doors as Reliable Office Systems & Supplies, Inc., a family run, office supply store in Staten Island, NY. It's name officially changed to Reliable Office Solutions (ROS) in 2015. Our goal is to be the best choice for 'all things office'. A 45+ year long partnership with Canon U.S.A. (multi-billion dollar organization known for its award winning office equipment solutions) contributed to the extraordinary growth of the company. Reliable Office Solutions has been recognized by CUSA as one of the top 10 fastest growing dealerships in the Northeast and has earned Canon's prestigious Elite Partner Status- 3 years in a row. Partnered with highly reputable organizations like: Docuware, mxHERO, box, Arizona, Océ, HP, Kyocera, Riso, Jive, AIS, Square 9 - just to name a few, ROS can truly provide an all-inclusive offering to their clients that is second-to-none! ROS currently has 3 centrally located offices & supports thousands of satisfied clients. We are proud of our high customer retention rates & have recently established a client loyalty program to show our appreciation!

**\*ASK ABOUT ROS REWARDS**

## What ROS Can Do For Business:

- ◆ 24 x 7 x 365 Helpdesk Support
- ◆ Automation Print Tracking & Rules Based Routing
- ◆ Network Health Audit
- ◆ Infrastructure Deployment & Management
- ◆ Disaster Recovery Solutions
- ◆ Print Fleet Optimization, Management & Cost Recovery
- ◆ Hosted VOIP Services, Digital & IP Platforms
- ◆ Broadband Circuit Procurement
- ◆ Document Retention & Destruction Policies
- ◆ Archiving & Capture Workflow

*Schedule a no -cost - network evaluation  
& professional consultation today!*



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**“Quality Equipment, Technology,  
Service & Support for ALL your  
OFFICE NEEDS.”**



## Why choose Reliable?

- ◆ We've helped thousands of businesses-just like yours- every day
- ◆ A+ Better Business Bureau rating
- ◆ A proven track record for 40+ years
- ◆ Trusted Canon Authorized Dealer with Canon ATSP Certified Service Technicians and Specialists.
- ◆ Expert Sales, Service & Technical Staff



Reliable has the equipment

**Canon**  
AUTHORIZED DEALER

**ROS HAS THE SUPPORT**

Emergency Service  
Within 2 Hours

Reliable Office Solutions

**ROS has the people**

Certified technicians, knowledgeable sales team



The Customer Service ROS provides sets us apart from the competition. Reliable Office offers a boutique service so you we are able to focus more on your specific needs. With Reliable Office, your calls are handled immediately within our service department. Providing expert-level sales/support/techs ensures the best product recommendations are made, properly installed, maintained and paired with quality third-party solutions for optimal results. Our dedicated, US-based support team is available to you 24/7- 365 days a year. During regular business hours our Techs are dispatched immediately & at times, could be at your location in under an hour!

### Did you know?

Reliable's wide variety of offerings are entirely scalable to fit every business need, environment & budget!



### Security ALERT:

- ◆ Devices provide hard drive/network vulnerability to hackers
- ◆ Employee error while printing or scanning leads to confidential information being leaked.
- ◆ Stored information can be accessed by unauthorized users while in your office or after you return leased equipment.

### 3 Ways Our Clients Improve Information Security:

#### 1. Output Management

- ◆ **Benefit:** Keep your confidential documents safe & secure, esp. with regard to remote workforce growth.

#### 2. Device Management

- ◆ **Benefit:** Proactively respond to toner alerts, address service needs& applications changes to keep all of your networked devices up to date.

#### 3. Document Capture & Management

- ◆ **Benefit:** Streamline cumbersome tasks by digitizing data & distributing it to a variety of backend systems & software in 1 click!

### Security is **critical** to your business!

ROS can help you determine if your current office solutions are effectively securing your business data.\*

\*Visit: [www.reliableoffice.com](http://www.reliableoffice.com)  
or schedule a no-cost: call, video conference  
or face-to- face consultation today!