

QBconnect is your BYOC solution for NICE inContact that brings you universal connections, easy migrations, and trouble-free integrations

Keep your agents and customers focused on what matters – **customer experience** – while you get more return on investment. QBconnect with NICE inContact assists you in creating these simple experiences for customers and employees alike, no matter where you are in your journey to the cloud.



Migrate your enterprise contact center from on-premises to the Cloud



Merge with the same carrier that others use to power NICE inContact



Supported to BYOC into other platforms by centralizing your SIP services

What do you get with the connection?



Get parallel SIP trunks to link your current on-premises equipment and use software tools to port on your schedule so you can connect whenever you're ready.



Our RESPORG QUB01 toll-free solution utilizes only Tier-1 networks in addition to our own network for supreme stability.



Connect your enterprise contact center locally by utilizing our global network and unite your PSTN access with a single worldwide supplier.



Go straight to the source with direct-to-carrier savings. Get clear billing information and only pay for what you use.



Have the best enterprise support teams in the business at your fingertips, all based within the US.

QBconnect makes it **easy to migrate**

Connect - Copy your enterprise contact center structure over to parallel SIP trunks

Port - Keep your existing platform while porting your numbers

Migrate - Switch your enterprise contact center to NICE inContact whenever you're ready

Gain the most versatility, durability, and assistance for your enterprise contact center when using QBconnect with NICE inContact.

QBconnect with NICE inContact provides the highest return on investment for your cloud contact center by integrating your NICE platform with our direct-to-carrier worldwide networks. It provides you with the cost-saving opportunities, flexible integration options, and migration tools you require to fully enhance CX for your enterprise clients.



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Contact QuestBlue

Your current infrastructure and the NICE inContact platform are connected via our cloud-native international carrier network

Connect with NICE

Organize your enterprise contact center placement by connecting with NICE inContact and utilizing their all-in-one cloud communication solutions

Orchestrate

With the simplicity of software-powered porting, you can easily orchestrate your migration based on your company's needs

Integrate

Utilize the platform and software to integrate essential CPaaS features at the carrier level

Migrate

Ensure a smooth and effective transition to the cloud via migration by keeping your porting process separate