## DIDWW

### Remove the boundaries

# Full PSTN replacement

Building blocks for an innovative communication solution

## What is PSTN replacement?

With the exponential growth of the Internet and the advancement of IP-based technologies, VoIP (Voice over Internet Protocol) has become the preferred choice for communications, fully replacing the traditional PSTN (Public Switched Telephone Network) and providing an array of new functionalities for the modern-day user.





## By replacing traditional PSTN telephony with VoIP, you will benefit from:

#### **Reduced communication costs**

As there is **no hardware** required and the call **rates are lower** when using cloud telephony, companies can drastically reduce their communication expenses by switching to VoIP.

#### **Greater scalability**

Internet-based solutions are **easier and much faster to scale** up and down depending on the immediate business requirements.

#### **Effortless business expansion**

VoIP technology enables you to rapidly and costefficiently **expand your business to multiple offices**, locally or internationally.

## By replacing traditional PSTN telephony with VoIP, you will benefit from:

#### **Extensive features and functionalities**

When using VoIP, companies have access to a **wide range** of features, such as time-based call routing, voicemail, voice menus, pre-recorded messages, conference calling, fax to email, call recording, and much more.

#### **Remote capabilities**

As long as you have access to mobile data or a Wi-Fi connection, you can utilize VoIP and **take your calls** wherever you are using a smartphone, tablet or PC.



## By replacing traditional PSTN telephony with VoIP, you will benefit from:

#### Ease of use

VoIP solutions are a lot more sophisticated than traditional on-site telephony systems, yet they are **easy to use** and allow rapid configuration updates.

#### Integration with other platforms

In most cases, VoIP telephony can seamlessly be **integrated with existing business systems,** such as CRMs, marketing platforms and more.

### Full PSTN replacement coverage

Albania

Argentina

Australia

Belgium

Bosnia and Herz.

Brazil

Bulgaria

Canada

Chile

Croatia

Denmark

Estonia

Finland

France

Germany Greece Ireland Italy Lithuania Luxembourg Mexico Netherlands New Zealand Norway Panama Serbia Sweden Thailand

Turkey

United Kingdom

### Building blocks for a full PSTN replacement

**Virtual phone numbers** – a large inventory of instantly available local, national, mobile, toll-free and UIFN phone numbers in 80+ countries, combined with full regulatory compliance.

**Inbound calls** - delivered to your own SIP-based infrastructure or our advanced, cloud-based phone system.

**Local outbound calls** – true local reachability with guaranteed CLI supporting calling to toll-free, short-code and special numbers.

**International outbound calls** – premium quality and cost efficient calls to any destination around the world.

Access to local emergency services – hassle-free and reliable connectivity to the applicable Public Safety Answering Point (PSAP).

**Porting** - bringing your existing business phone numbers to DIDWW for free.



## Building blocks for a full PSTN replacement in 27 countries

With DIDWW, you can choose the building blocks you need to create a telephony solution that meets your specific business requirements.

Local, national, mobile, tollfree virtual phone numbers

Inbound calls

Local outbound calls

International outbound calls

Access to local toll-free, short code calls

Access to local emergency services

Phone number porting services



## Going beyond traditional PSTN with cloud PBX phone.systems™

**Full feature set** – extensive functionality covering a wide range of applications from simple home use through to complex, multi-branch voice systems.

**User-friendly** - easy to set up, with no special skills or training required.

**Full compatibility** - suitable for all landlines, mobile phones, SIP compatible IP phones and VoIP adapters.

**Unique interface** - innovative and intuitive drag-and-drop UI design.

**Free integrated softphone** – complete business phone system, including a softphone for iOS, MacOS, Android and Windows.

## Advancing your business with a PSTN replacement

With the necessary building blocks from DIDWW, companies can easily transition to VoIP and benefit from an effective and cost-efficient communication solution that meets the needs of a future-proof business.

If you would like to learn more about PSTN replacement and how DIDWW can help improve your business communications, contact our team of experts at <u>sales@didww.com</u> or via our <u>Live chat</u>. We will be glad to help you every step of the way.





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