DIDWW

Enterprise Communications

Cloud solutions to enhance business telephony

DIDWW is trusted globally

Thousands of industry leaders across the global business spectrum rely on DIDWW for their communications services. From on-site emergency hotlines and innovative start-ups, to satellite communications providers and well-known telecom operators.

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ASL AVIATION HOLDINGS	CREAFORM	Parallels	Boataround	Airspan	magic leap
GenScript Make Research Easy	Telefónica	inmarsat	gtt	PCCW Global	VCC:Live

Why choose DIDWW for enterprise communications?

One-stop shop for all communication needs - two-way Voice and SMS services, local, national, mobile and toll-free numbers, emergency dialing, cloud PBX phone.systems™.

Extensive coverage - global phone number inventory in 80+ countries and 4000+ area codes available for immediate activation.

Bring DIDWW services to your platform - complete compatibility across a wide range of industry standard platforms, including Microsoft Teams, 3CX, Asterisk, Twilio, Avaya Aura, Ribbon.

Quality and reliability - fully compliant, premium VoIP services with 99.998% network uptime.

Security and VPN - the highest security standards for end-to-end voice services over VPN or TDM and TLS/SRTP encryption.

Licensed operator - as a licensed carrier in multiple countries, we source our number ranges strictly from Tier1 carriers or directly from the local regulators.

Self-service platform - user friendly service provisioning, monitoring and management portal.

No long-term contract for any service - complete freedom with flexible terms allowing you to opt out or upgrade at any time.

Free expert customer support - highly professional, customer-oriented team available 24/7/365.

Custom onboarding - all departments enroll each customer while addressing specific needs.

Dedicated support engineers - a pre-sales engineer is specifically assigned to each enterprise to assist with technical matters.

Migrate from traditional to cloud telephony

Full PSTN replacement - replacing legacy PSTN services with VoIP technology, including flexible two-way SIP trunks, porting and emergency dialing.

Cost saving on hardware - eliminated hardware and maintenance expenses due to a resilient cloud infrastructure.

Effortless scalability - virtually unlimited concurrent calls on demand.

Optimizing expenses on international calls - significantly reduced costs for long-distance and international call traffic.

Single contract for global reach - time and resource savings by working with a single global carrier instead of multiple local partners.

Free phone number porting - bringing your existing business numbers to DIDWW at no extra cost.

One-stop shop

The DIDWW platform offers an unparalleled ease of use and instant access to an extensive global number inventory, including golden and vanity phone numbers. All of our services are constantly being expanded, and numbers are currently available for immediate activation in over 80 countries and more than 4000 area codes.

Local numbers - instantly available local phone numbers worldwide combined with premium quality, reliability and full regulatory compliance.

National numbers - complete freedom with national phone numbers for businesses in multi-regional markets across the globe.

Toll-free numbers - extensive worldwide coverage of toll-free numbers for global businesses with local customers.

Universal International Freephone Numbers (UIFN) - for a truly global brand presence and reachability with a single number.

Mobile numbers - a wide selection of voice and SMS-enabled mobile phone numbers.

One-stop shop

Two-way SIP trunks - a powerful inbound and outbound SIP trunking solution with rock-solid reliability, premium audio quality and flexible trunk configurations.

Local outbound termination - true local reachability with guaranteed CLI supporting calling to toll-free, short-code and special numbers.

Two-way SMS - carrier-grade P2P text messaging services over SMPP, HTTP or Email.

Flexible capacity options - flat-rate, pay-per-minute and hybrid for maximum availability and cost-efficiency.

Emergency dialing - DID numbers routed to the relevant PSAP for safety and compliance.

Cloud PBX phone.systems™ - a fully-featured and highly scalable cloud-based PBX with a unique management interface, compatible with operators of any size and integratable with SIM cards.

BYOC options at DIDWW

Our comprehensive suite of VoIP services includes innovative BYOC (Bring Your Own Carrier) capabilities, enabling seamless integration with various platforms to enhance and optimize your business operations. You can leverage DIDWW SIP trunking and SMS offerings while simultaneously accessing a variety of cloud-based communication features on the following BYOC-enabled platforms:

Amazon Chime SDK - offers real-time audio, video conferencing, and online meeting services, allowing businesses to maintain a consistent communication experience with customers. For more information, please refer to our documentation.

Genesys Cloud CX - helps streamline business operations by providing collaboration, communication, and contact center services. For more information, please refer to our documentation.

Zapier - allows you to interact between popular applications and automate your workflows with any of its provided 5,000+ business apps. For more information, please refer to our documentation.

Ribbon - delivers secure and cost-effective connectivity, enabling access to premium quality two-way voice services and a wide range of unified communications solutions. For more information, please refer to our documentation.

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Remove the boundaries