

# Sycurio.Digital

## Flexible digital payment CX.

### The ultra-flexible payment link platform for all your digital channels.

Sycurio.Digital creates a consistent and smooth payment experience in omnichannel contact centers, automated payments in web and mobile applications, and digital transformation projects.

You can embed and track payment links using Sycurio's comprehensive API, easily integrate our widget and simple web UI into your CCaaS and CRM systems - and payment enable any channel in hours, not days.

### Take payments anywhere & everywhere.

With Sycurio you can add payment capabilities to your existing systems and infrastructure with minimal effort.

We power in-stream payments in agent and AI-enhanced chat, social messaging, web services, ecommerce, SMS, email and printed QR codes. Coupled with our Sycurio. Voice solutions we enable and protect every potential CX touchpoint including IVR systems and secure speech recognition payments.

### Re-imagine your payment process.

It's a time of rapid change, where everybody expects seamless journeys and simple payment experiences.

Sycurio.Digital gives you the tools to re-imagine and re-engineer your payments processes. You can create smooth flows that exceed customer expectations and present them with speed, choice and flexibility.

Your payments can now be made directly in any channel your customer chooses with a wider range of transactions - so with Sycurio there's no need for them to lose momentum in any interaction.



### Take immediate advantage of new payment technologies.

Sycurio.Digital payment links deliver extensive and instant advantages:

- Enable quick access to a wider choice of payment methods
  - credit & debit cards
  - digital payment wallets - Apple Pay, Google Pay & PayPal
  - instant bank transfers (available in EU/UK only)
  - direct debit mandates (available 2024 in EU/UK only)
  - bank collect (USA only)
- Help you to deliver a frictionless customer experience through easier and more consistent transactions in every channel
- Speed and secure your development of payment integrations across all your platforms
- Remove direct and in-direct costs for achieving and maintaining PCI DSS and financial compliance

### Frictionless payments for every channel.

Sycurio.Digital is built to integrate everywhere you and your customers want to engage - from your AI driven-contact center, apps and web-services, to your field teams and remote workers - making it easy for you to take seamless payments.

**Sycurio.Digital is the easiest way to add CX friendly and PCI DSS compliant payments to your digital or voice channels.**



# Sycurio.Digital

## The secure payment links platform.

### Fast, simple payment links for better CX.

Sycurio.Digital payment links are simple to create and very easy to use. Payments can be monitored at every stage of the process, from first click on the payment link to the receipt of the confirmation.

**Sycurio.**

Payment Details ID: P10992

Link URL  
<https://kapanqcxp.sycurio.com/gLsdHC2uEFe3Gzdk> Copy URL

Amount \$127.55 Expiry Date/Time Wednesday, December 7, 2023 - 17:56

Reference  
INV - 01229382 (Payment for services)

Link Progress:  
100% - Payment successful, the link has now expired

### How Sycurio.Digital works.

**Step 1.** Generate a payment link via the Sycurio API or through the intuitive user interface.

**Step 2.** Embed the link (or simply paste it) into your messaging streams, apps or other channels.

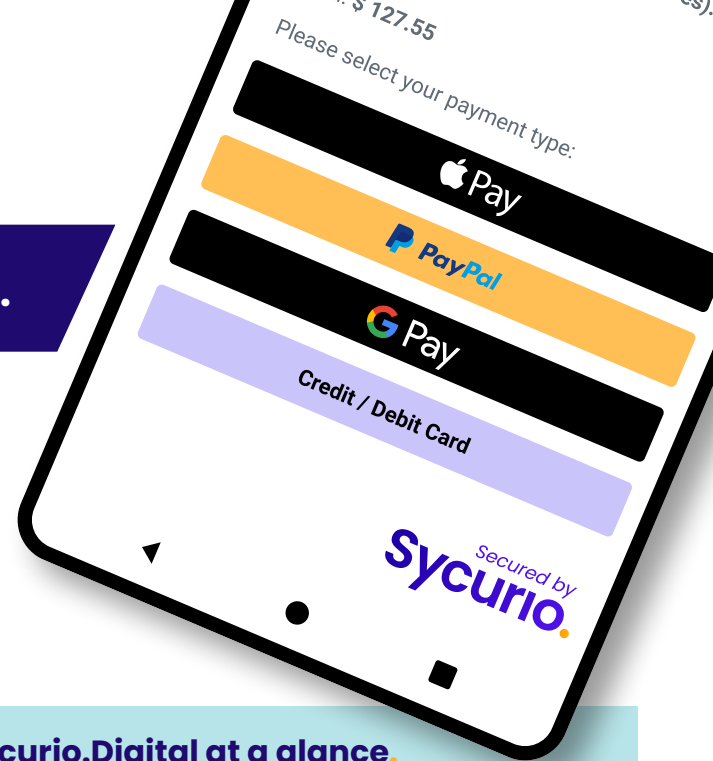
**Step 3.** The customer follows the link to your Sycurio payment capture page and makes their payment using a card, digital payment wallet or instant bank transfer.

You have live visibility of every stage of each transaction.

**Step 4.** We confirm the transaction has been completed and send the confirmations. Job done!

### With Sycurio, security comes as standard.

We keep you and your customer fully protected and PCI compliant by guaranteeing that nobody has access to any sensitive payment data at anytime (as we process the transaction on your behalf in our globally trusted PCI Level 1 infrastructure).



### Sycurio.Digital at a glance.

- Create payments in almost any digital channel that can carry and process a URL
- Handles digital payment wallets (Apple Pay, Google Pay, PayPal), instant bank-to-bank transfers (EU only) and tokenization services
- Powerful, flexible and well documented API, embeddable widget and simple to use interface
- Can be integrated into almost any contact center solution, CRM, CCaaS platform, application or web-service
- Deliver brilliant consistent CX, and increase your conversion rates directly in any engagement with no need to divert customers to alternative payment methods
- Precisely configure payment flows for each channel. Define minimum and maximum amounts, create passwords, limit attempts or retries to complete, restrict geolocation and IP range, set how long a link stays viable
- Live updates of every stage in the transaction ensuring you're able to monitor the complete journey of each link (other solutions only provide information on the payment success or failure)

Contact us to arrange a demo of Sycurio.Digital and find out how you can create better customer payment experiences.



Follow Sycurio



US +1 888-267-5723

UK +44 845 543 0822

nasales@sycurio.com

emeasales@sycurio.com

sycurio.com

Sycurio.Digital 10/23