



ELLERN MEDE RIDGEWAY. CASE STUDY

My Learning Cloud support Ellern Mede Ridgeway to increase overall compliance to 94%!

Who are Ellern Mede Ridgeway?



Ellern Mede Ridgeway is a 28-bed hospital offering inpatient treatment for children and young people aged 8-18 years with an eating disorder condition. Ellern Mede Ridgeway also have outpatients which they provide services to. Their exceptional eating disorder treatment results have brought hope to hundreds of patients and their families over the past 18 years.

The Challenge



Prior to My Learning Cloud, training was very disorganised and ineffective to say the least. Training records was kept in physical folders and priority lists of who is to complete which training was often drafted by hand or in excel which was immensely time consuming. As you could assume with no such system in place, training was not anywhere as strong as it is today Ellern Mede generally did not have a robust regime or system in place and compliance stood at 54% across all sites.

The Solution



By implementing an all-in-one solution that allowed Ellern Mede Rideway to easily monitor and track their overall compliance and automate their learning processes, My Learning Cloud were able to completely transform their approach to Learning and Development. My Learning Cloud were also able to provide a powerful reporting suite that was previously calculated manually in spreadsheets, which was a non-viable and time-consuming process for the organisation in excess of 300 employees.



“My learning cloud have an amazing support team and are always receptive to any feedback or needs which Ellern Mede has. They are willing to work with us on a one-to-one basis to help us find a viable solution and always accommodating to our training requirements. Most recently, they have helped us with implementing a new report function. This was suggested only 2 weeks ago and is in the final stages of completion as we speak.”

- Furqan Zaman, Training Administrator



ARIYA NEUROCARE. CASE STUDY

My Learning Cloud help Ariya Neurocare employees engage with fresh and exciting e-Learning.



Who are Ariya Neurocare?

Ariya Neurocare offer specialist rehabilitation to people with an acquired brain injury. They provide support to people in their own home and in their two rehabilitation services in South Yorkshire.



The Challenge

Ariya Neurocare were buying courses from an online training provider and the courses were fairly basic. The content didn't change from one year to the next and overall, the content was dull and not particularly challenging. Tracking learner compliance was via a basic spreadsheet which was downloaded but non-compliance wasn't easy to view. The costs of continuing this approach proved to be expensive as the organisation grew.



The Solution

By utilising the easy-to-read dashboard, Ariya Neurocare could see easily areas of compliance and non-compliance across their various departments/services and each learner has access to their own learner portal. The courses provided were informative, relevant and varied. The My Learning Cloud learning environment also allowed Ariya Neurocare to upload and direct policies, training resources and workshops to learners easily and quickly.



"It is reassuring that we have a training portal where monitoring compliance is straightforward and which learners engage with and has the desired effect of delivering the right knowledge in an engaging format. We can also easily demonstrate compliance to our internal and external audience, particularly CQC and Local Authority Compliance Teams."

- Paul Constable, Managing Director



HARTFORD CARE. CASE STUDY

My Learning Cloud Support Hartford Care as their organisation doubles in size.

Who are Hartford Care?



Hartford Care is a family run care group which have 15 care homes. Hartford Care is a mixture of nursing and residential homes that specialise in dementia care. They have all their homes located in the South East of England.

The Challenge



Hartford Care faced challenges of spending a lot of time and resources on the administration side of their training. They also struggled to find high-quality e-Learning courses.

The Solution



My Learning Cloud has significantly reduced admin time spent on training. Hartford Care now has a Learning Management System that makes admin tasks easier, which now gives Home Managers more time to focus on other tasks. Now Hartford Care have access to 100+ CPD accredited courses within their Learning Environment.



“The whole onboarding process was impressive, right from the tender, then the demo. My Learning Cloud then came into the office to show us how to use it. Customer service has been great; whenever we ring we get the help we need. Support tickets are another good way of getting the support you need. That being said, we haven’t needed support for a while. The system is reliable and pretty much runs itself.”

- Kathryn Cacace, HR Advisor