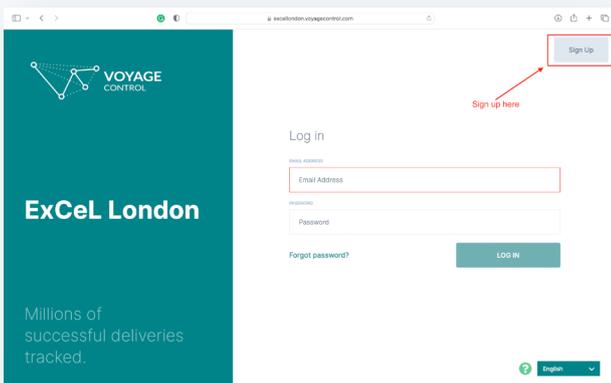




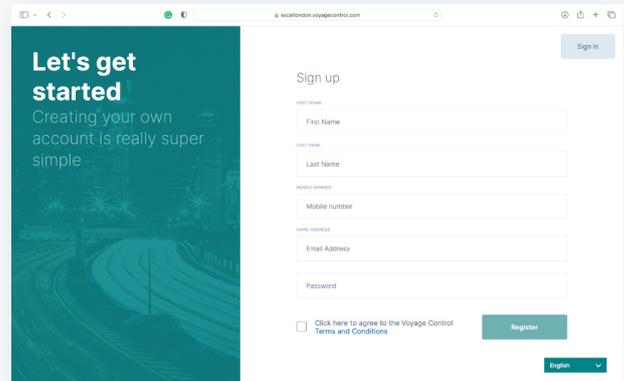
Signup & Password Reset

New Users Signing Up

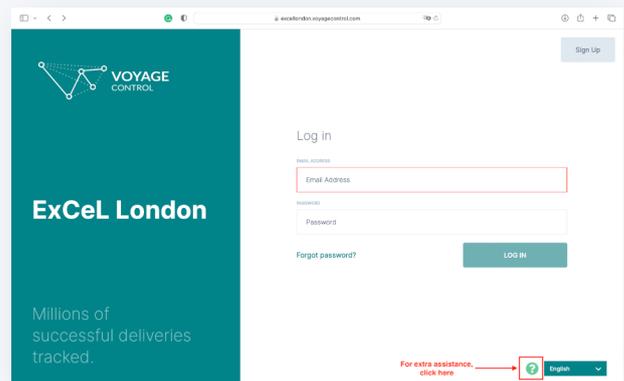
1. New users should navigate to the ExCeL London page (<https://excellondon.voyagecontrol.com/>) and click on the green “Sign Up” button.



2. On this page you will be asked to fill out information including your first name, last name, mobile number, email address, and your chosen password [which must include at least 1 number and 1 capital letter within the password] and then click on the checkbox for “Click here to agree to the Voyage Control Terms and Conditions”.

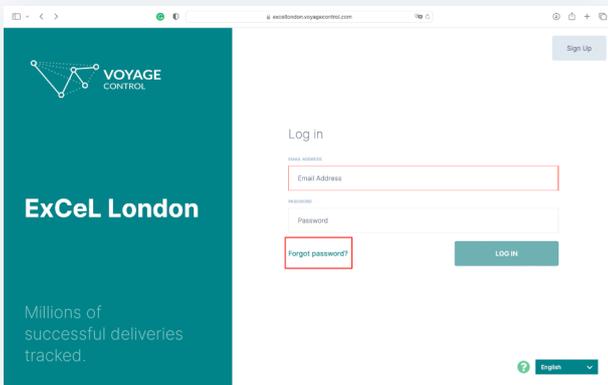


3. If you ever need further assistance, you can contact our support team by selecting the (?) located on the bottom right side of the ‘login’ page next to the language selection toggle.

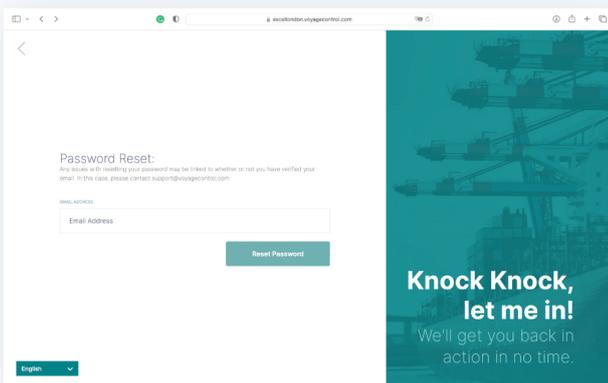


Need To Change Your Password?

1. Go to your venue's dashboard/platform
2. Click the forgot password button just above where it says "Log In"

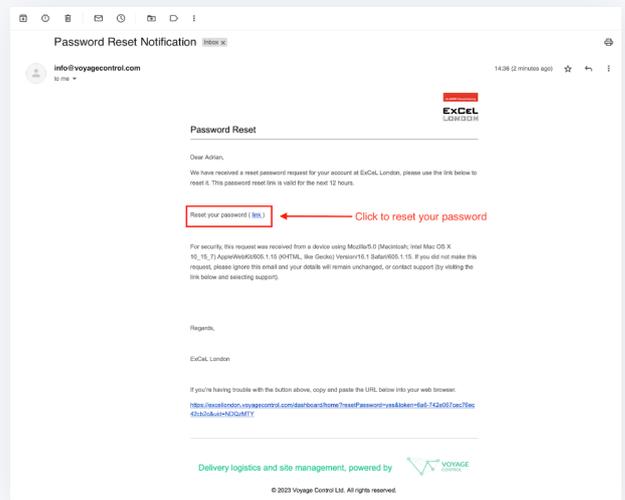


3. Input the email address you signed up with

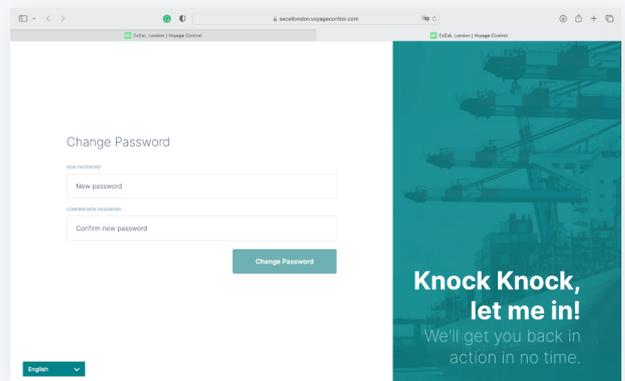


4. Confirm your email address
5. Click "Reset Password"
6. You'll receive an email with a password reset link (this is not always instant, please allow up to 15 minutes or so and check your inbox, junk, and spam folders)

7. Click the link that is sent in the email sent to your account



8. Enter a new password



9. You should now be logged into your account with the new password!