

## Content For “Know Before You Join”

### Supported Browser Language:

We support the most current version of the popular browsers; Chrome, Safari, Edge, and FireFox. Chrome is the preferred browser.

IE 11 is no longer supported as Vimeo Livestream is critical and not available on IE. See further information here if needed. [Requirements & Supported Browsers – Livestream](#)

### Corporate IT Settings

Some corporate IT settings will block websites. Please have your IT Security team whitelist the following addresses:

#### OE Pro Sites:

<https://cabletecexpo.onlineeventpro.freeman.com>

<https://onlineeventapi.com>

<https://oepauthentication.azurewebsites.net>

<https://fileviewer.freemanco.com>

#### Grip Sites:

<https://matchmaking.grip.events>

### Troubleshooting Livestream

Turn off Ad-Blocker

### Mobile Support

OE Pro is designed with a responsive interface that is mobile friendly.