

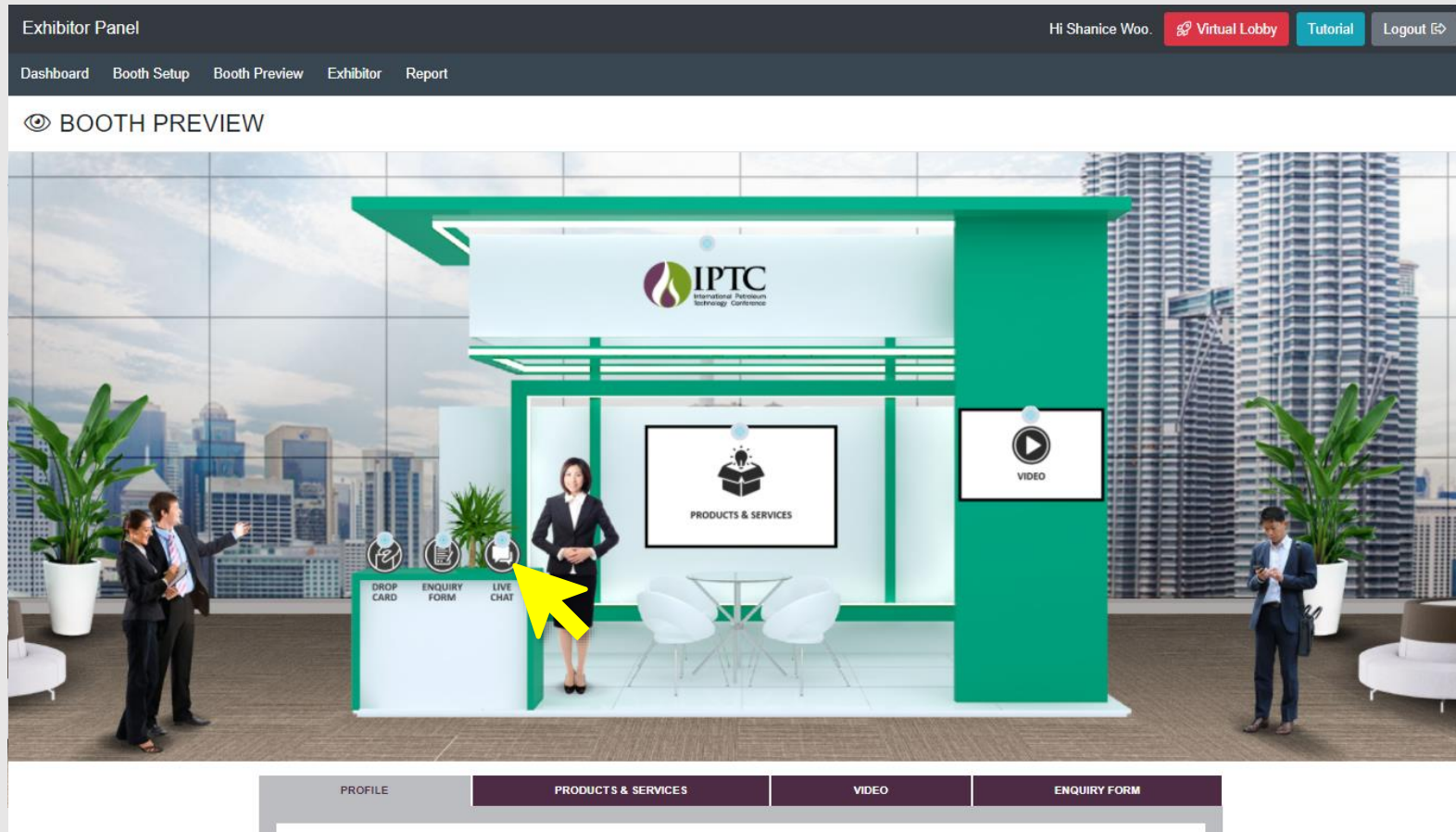
— LIVE CHAT —

Content

Overview	3
1. View Profile	6
2. Live Chat	9
3. Make a Video Call	13
4. Accept a Video Call	21

Overview

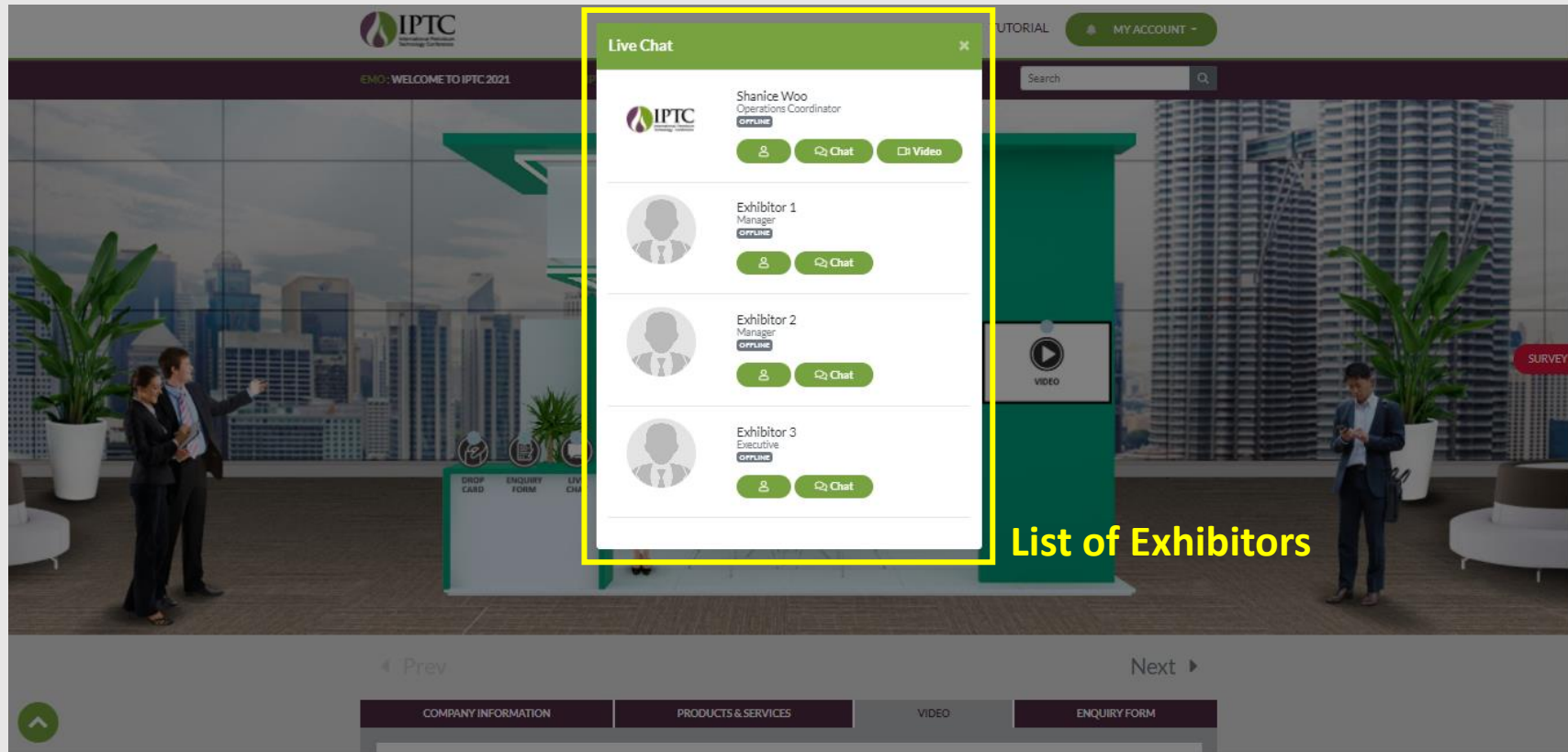
Overview



Live Chat

Select **Live Chat** icon at booth.

Overview



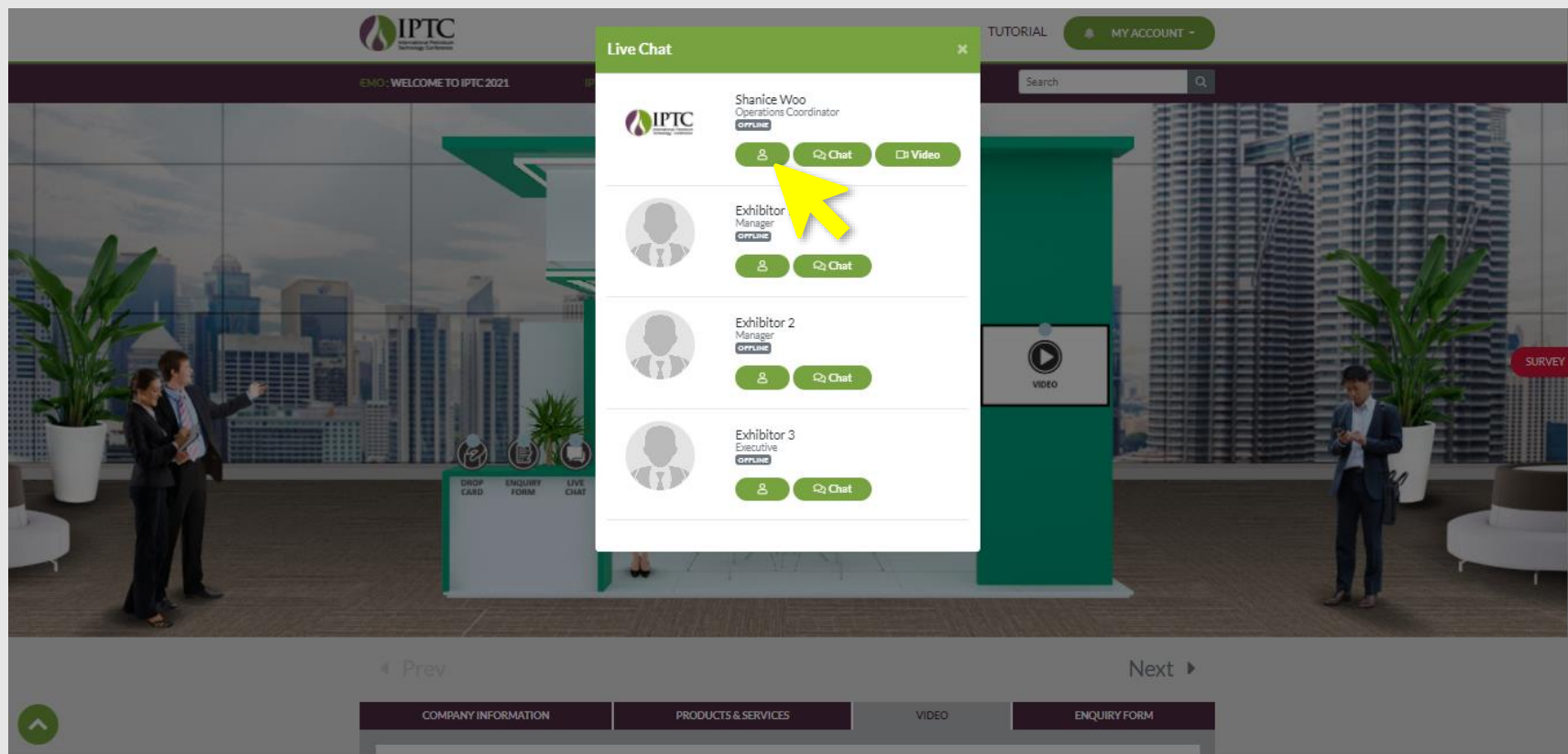
Live Chat

Features:

1. View Profile
2. Live Chat
3. Video Call

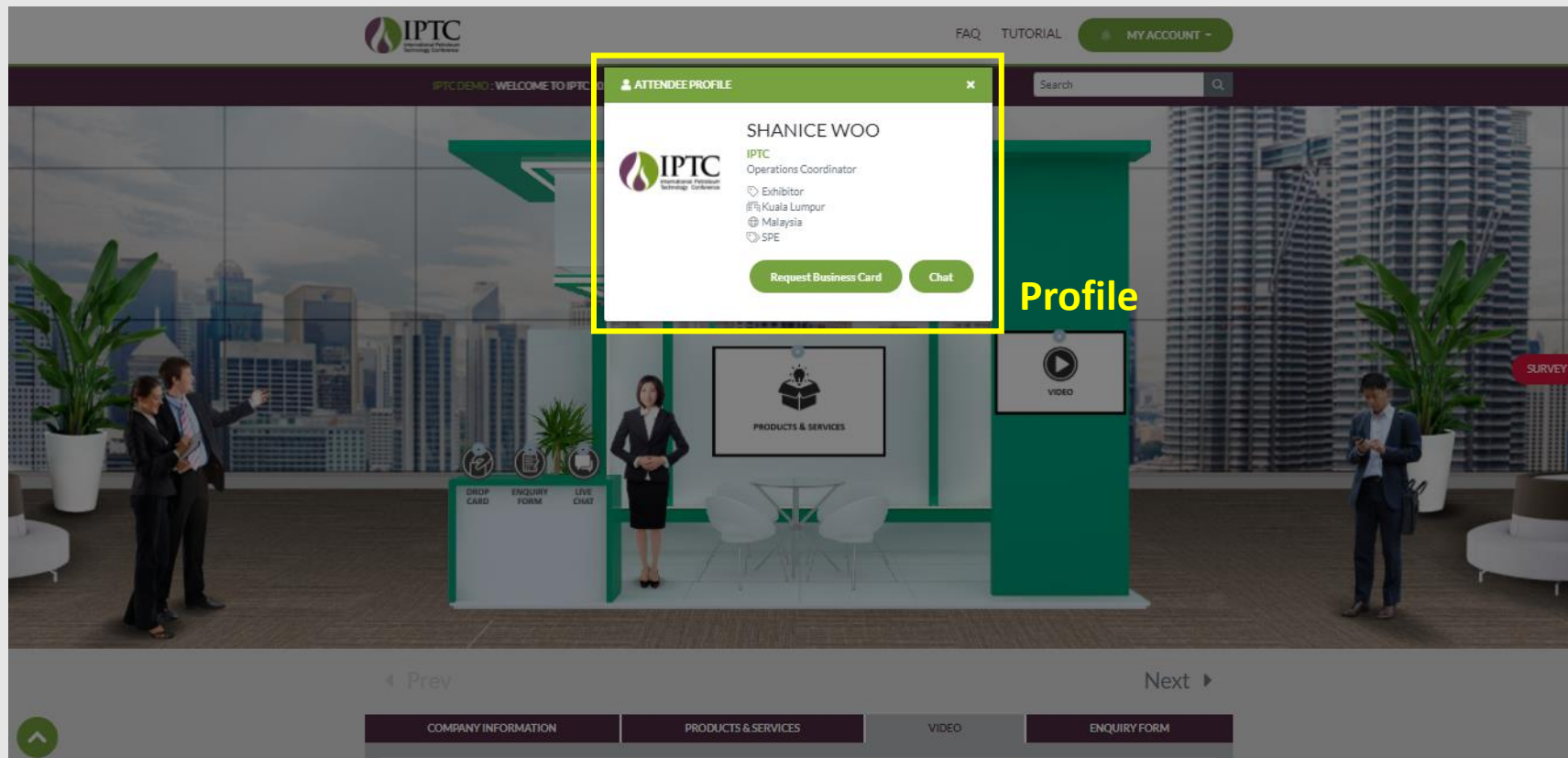
1. View Profile

1. View Profile



Select **View Profile** button.

1. View Profile



Features:

Request Business Card

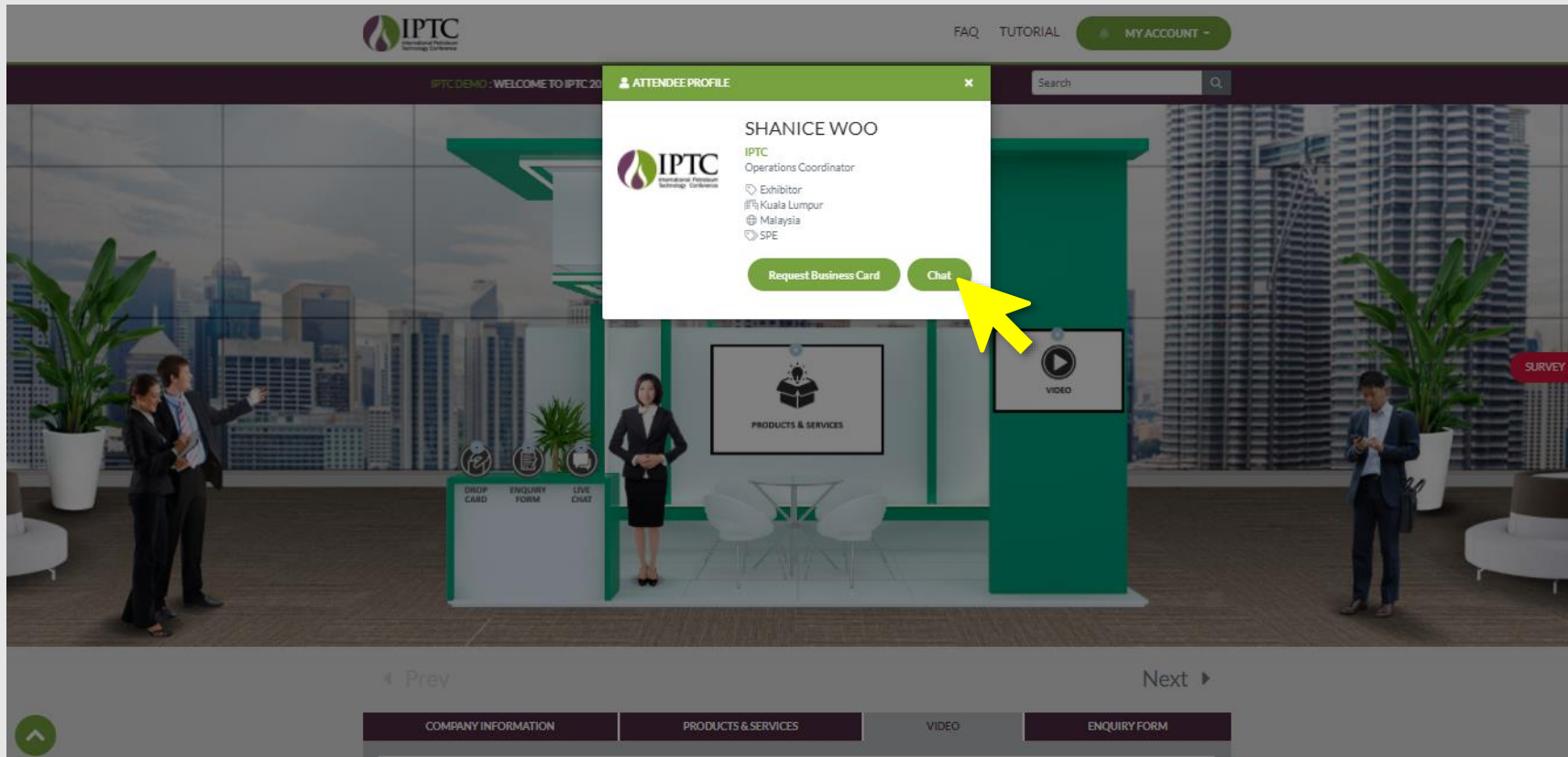
- Request a business card with an exhibitor

Chat

- Test messaging with an exhibitor

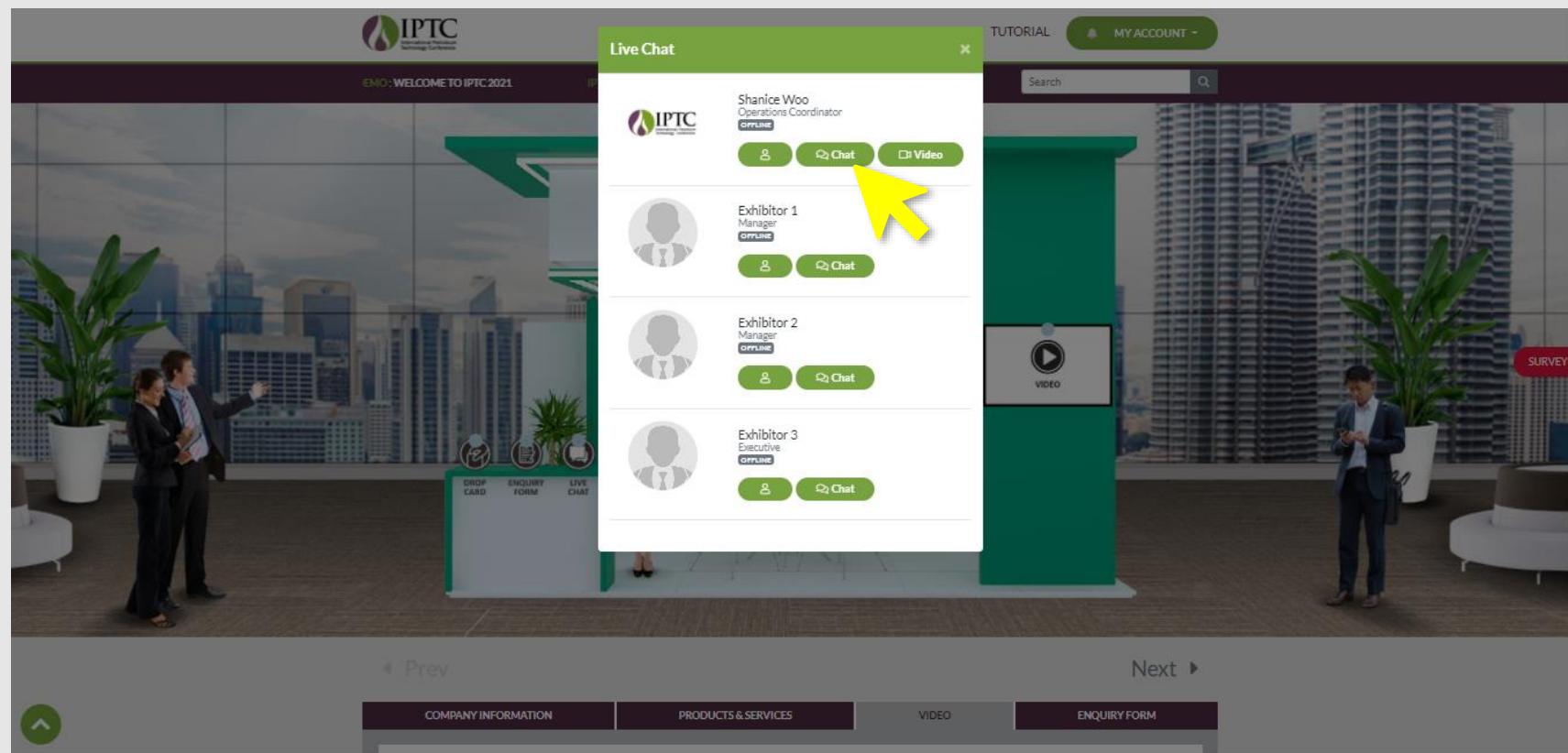
2. Live Chat

2. Live Chat



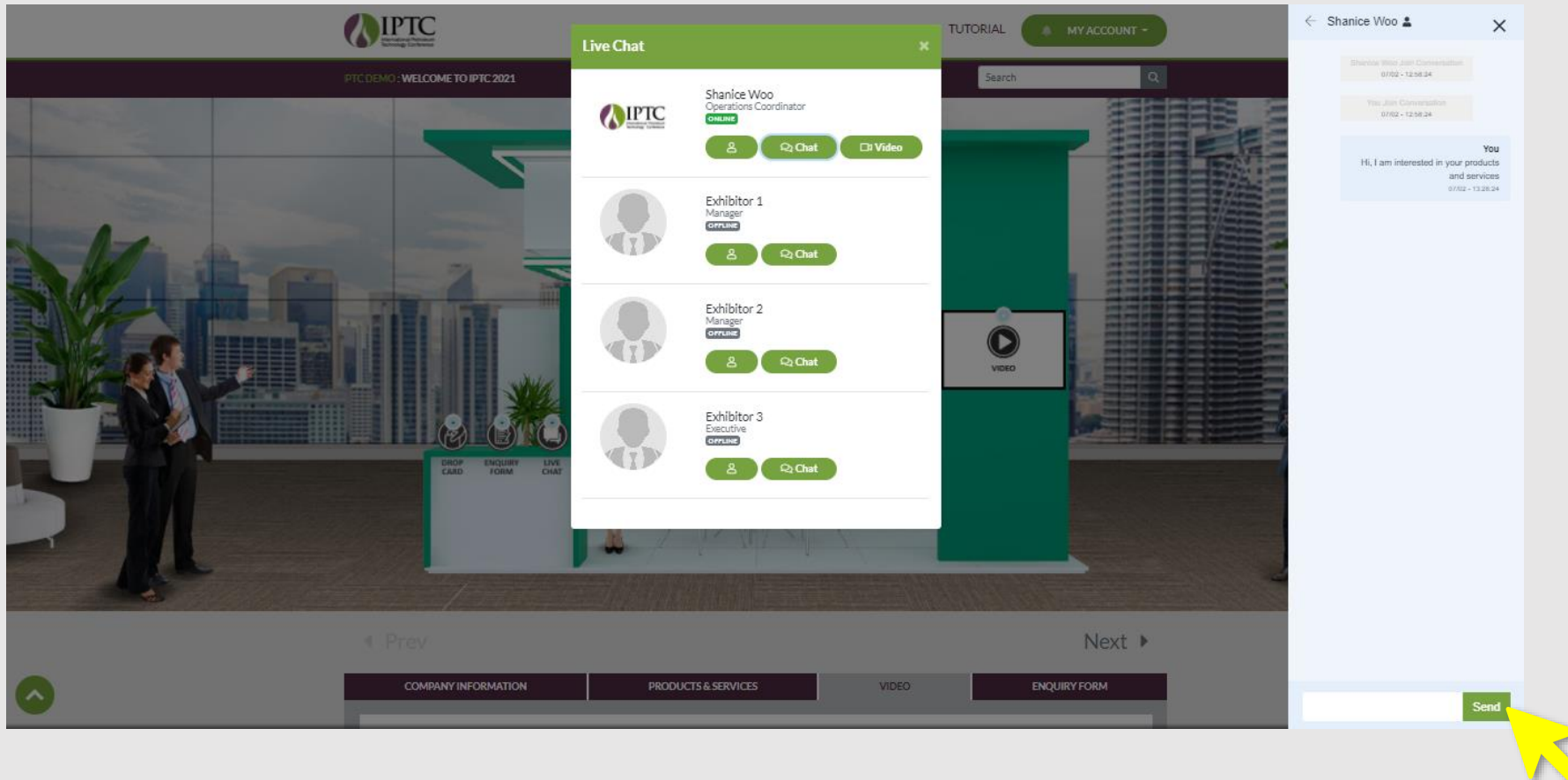
Select **Chat** button at View Profile.

2. Live Chat



OR select **Chat** button at List of Exhibitors.

2. Live Chat

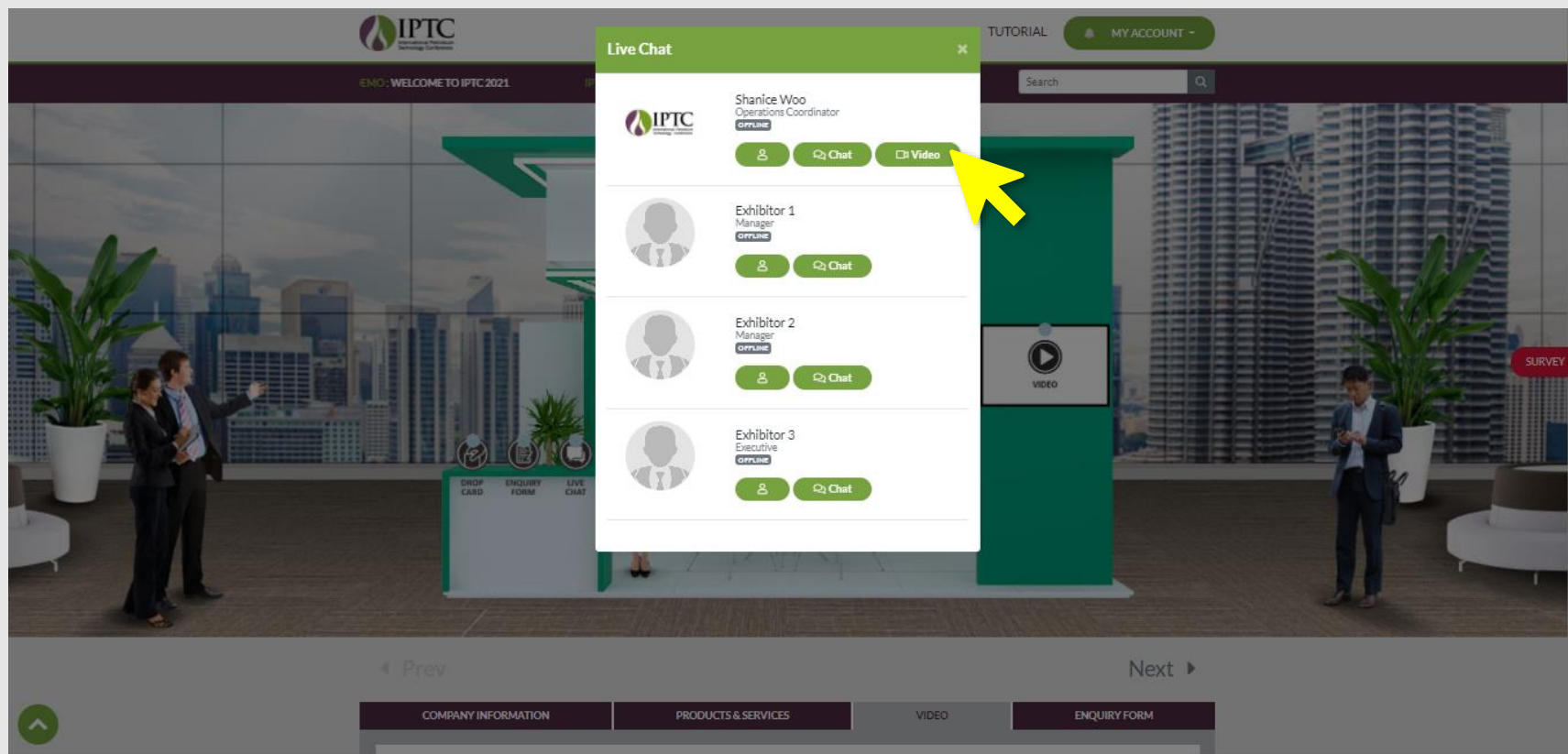


The screenshot displays the IPTC Virtual Conference interface. A central "Live Chat" window lists participants: Shalice Woo (Operations Coordinator, ONLINE), Exhibitor 1 (Manager, OFFLINE), Exhibitor 2 (Manager, OFFLINE), and Exhibitor 3 (Executive, OFFLINE). Each entry includes a profile icon and "Chat" and "Video" buttons. To the right, a chat history panel for Shalice Woo shows a conversation where the user expressed interest in products and services. At the bottom of this panel, a text input field and a green "Send" button are visible, with a yellow arrow pointing to the button. The background features a virtual exhibition hall with a cityscape view and a navigation bar at the bottom with links for COMPANY INFORMATION, PRODUCTS & SERVICES, VIDEO, and ENQUIRY FORM.

Insert text and select **Send** button.

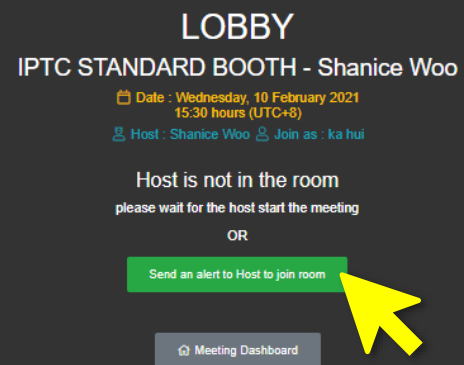
3. Make a Video Call

3. Make a Video Call



Select **Video Call** button.

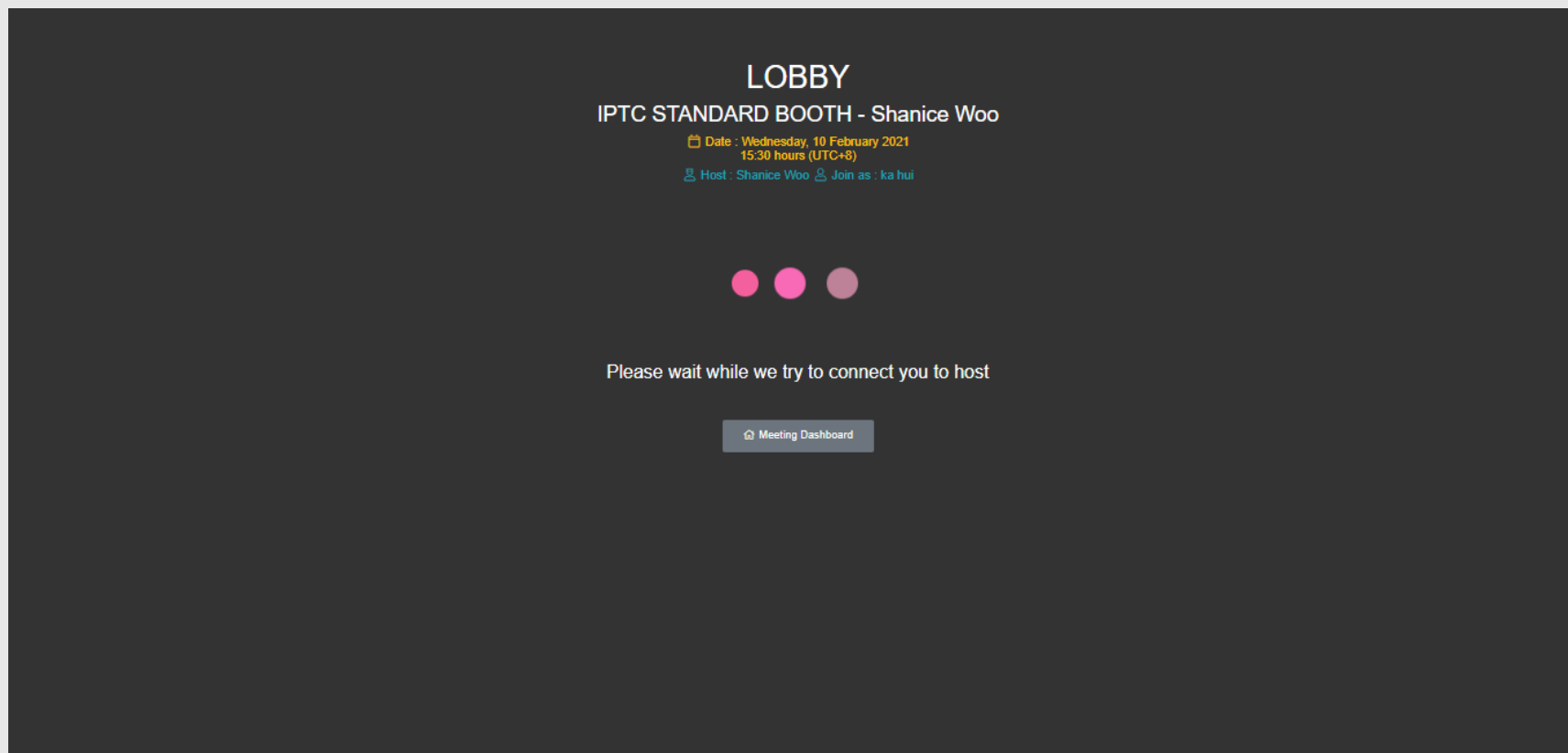
3. Make a Video Call



Select **Send an alert to Host to join room** button.

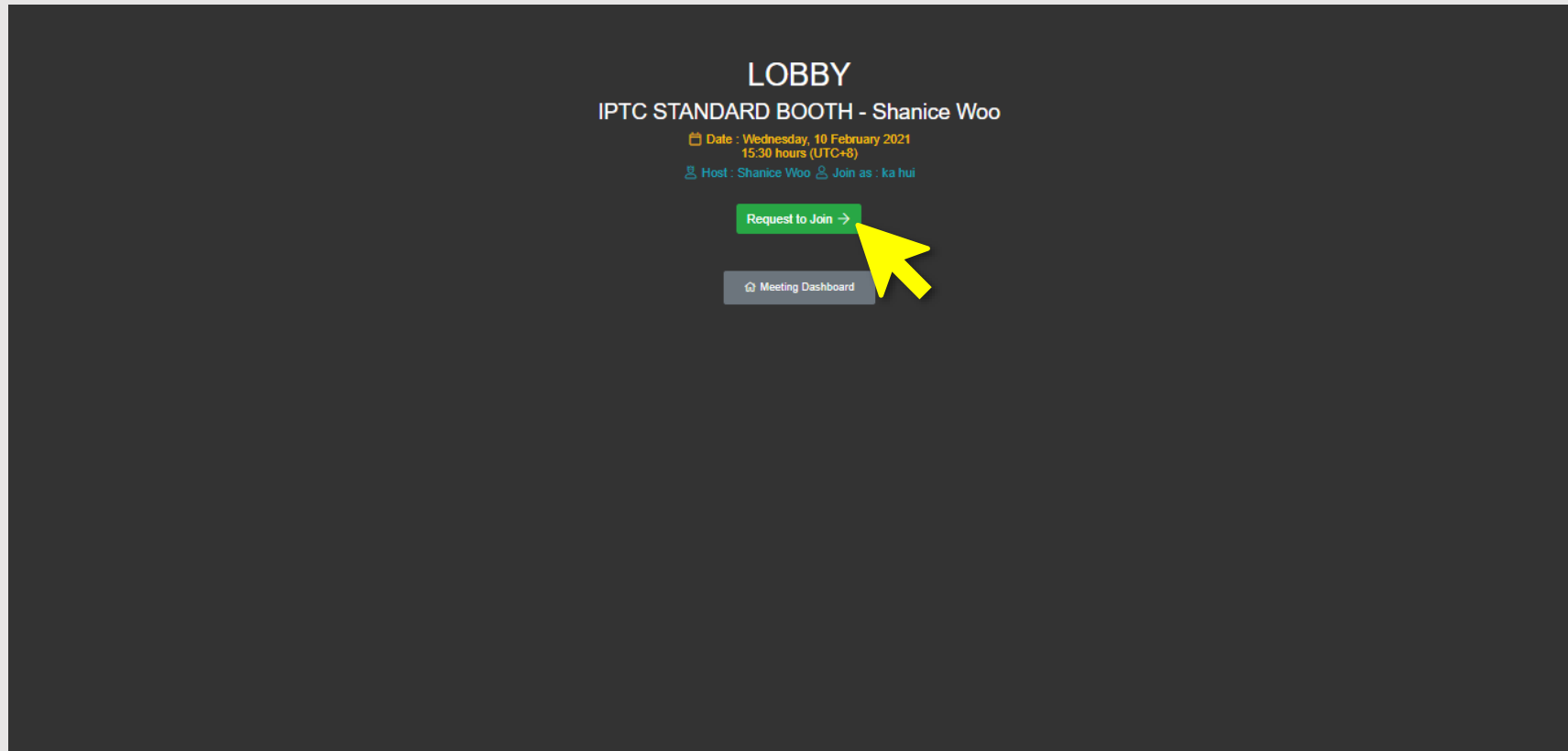
Host = Exhibitor

3. Make a Video Call



Waiting for Exhibitor (Host) to join.

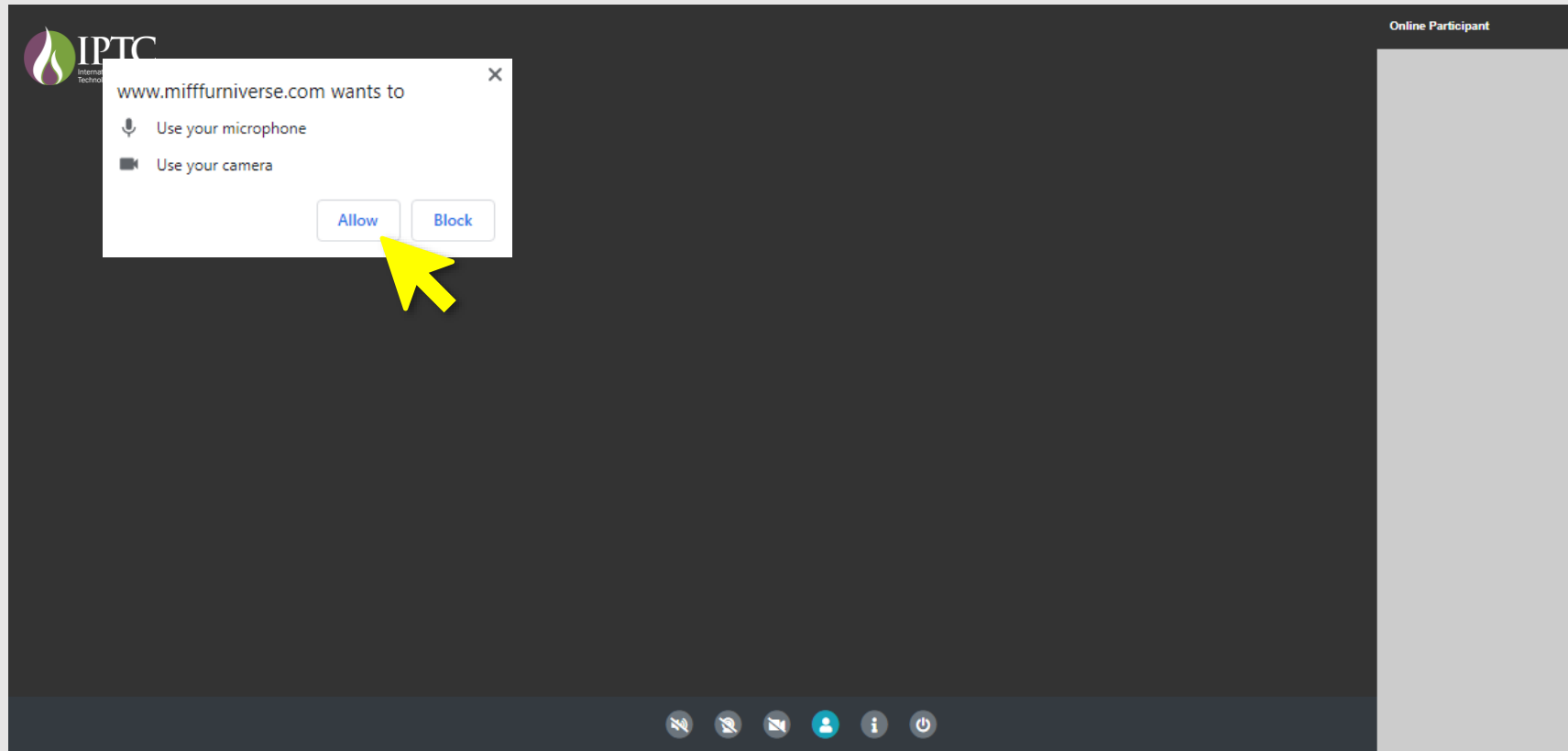
3. Make a Video Call



Once Exhibitor (Host) has joined, select **Request to Join** button.



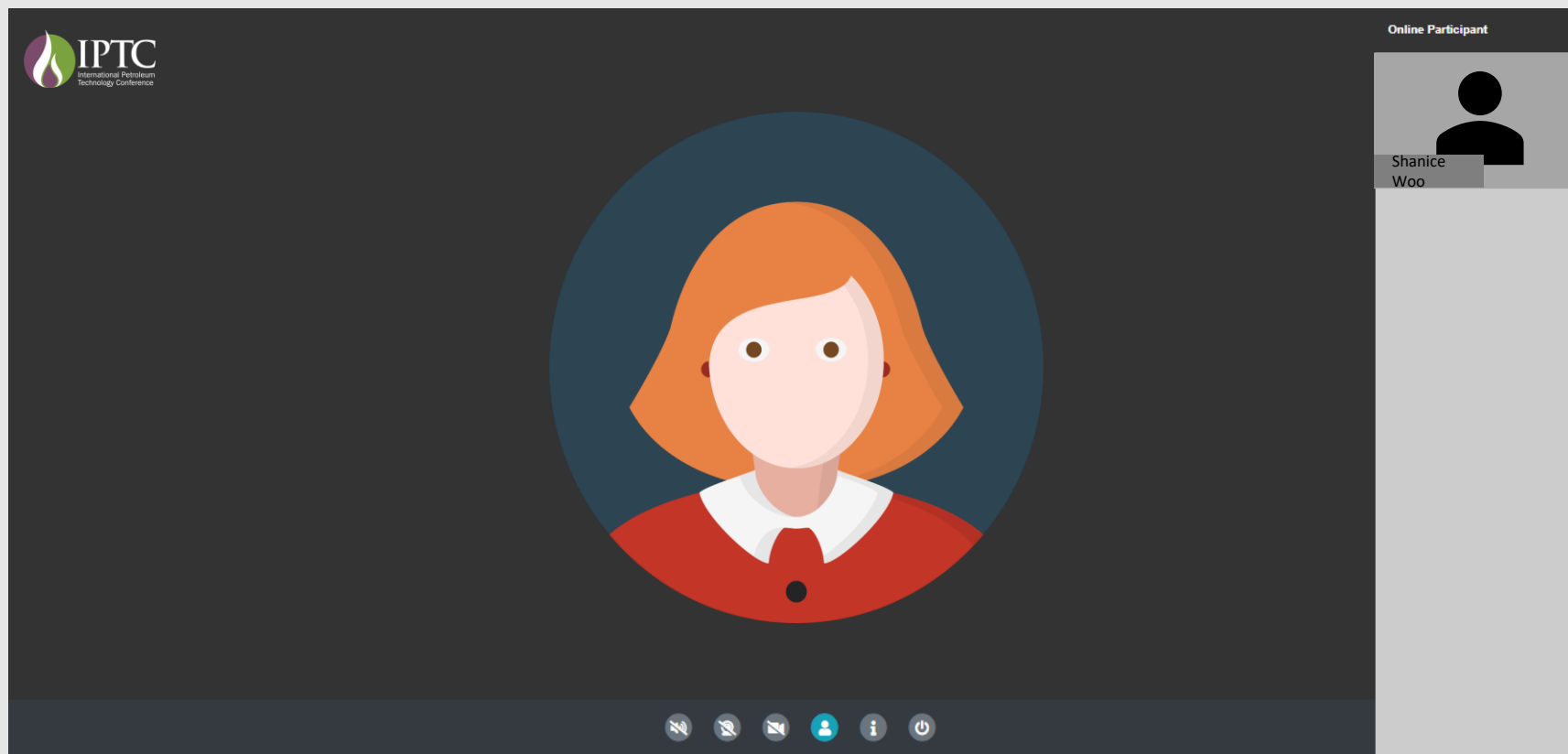
3. Make a Video Call



Select **Allow** to enable
microphone and webcam.

DO NOT SELECT BLOCK.

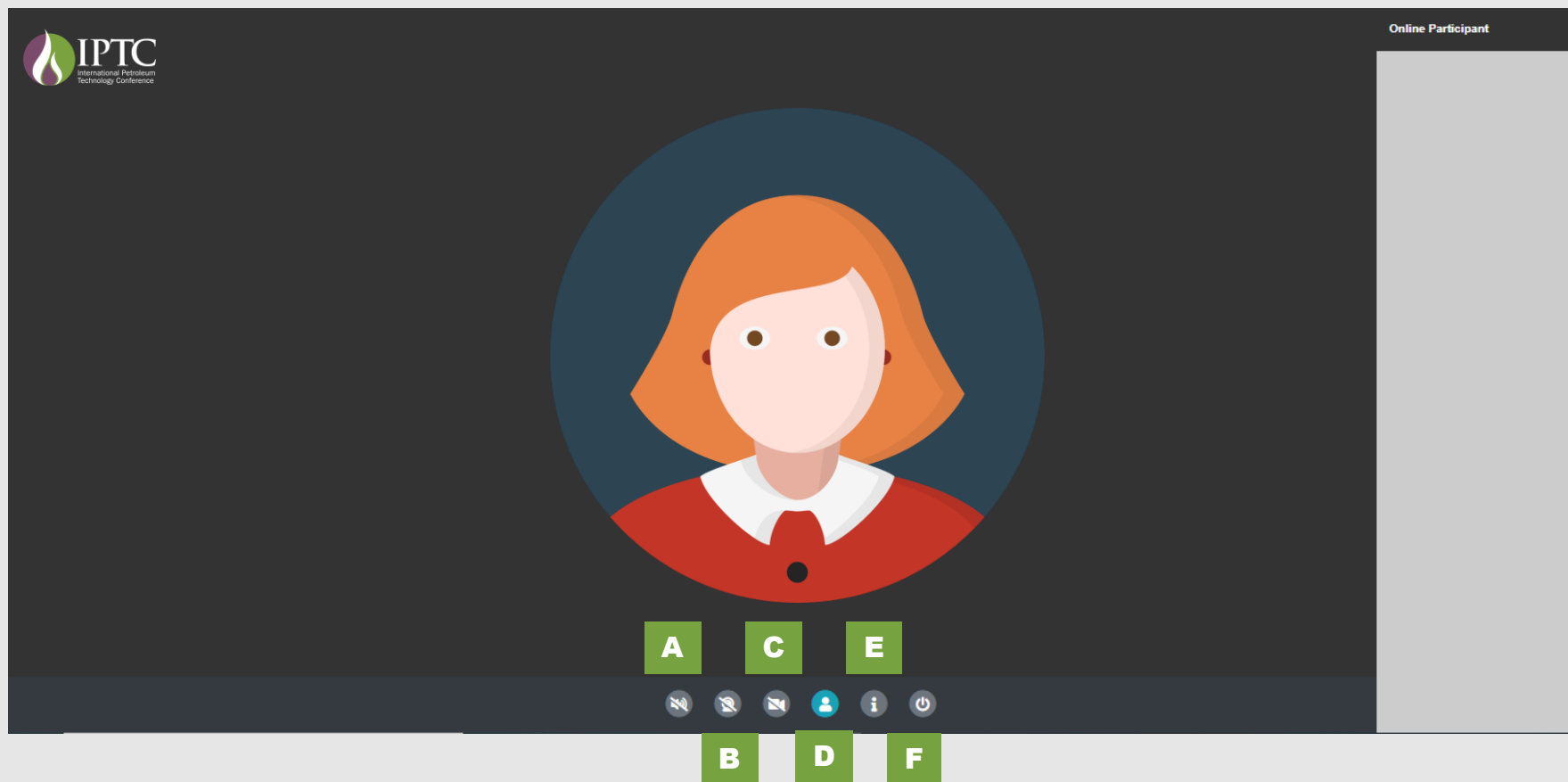
3. Make a Video Call



Video call starts.



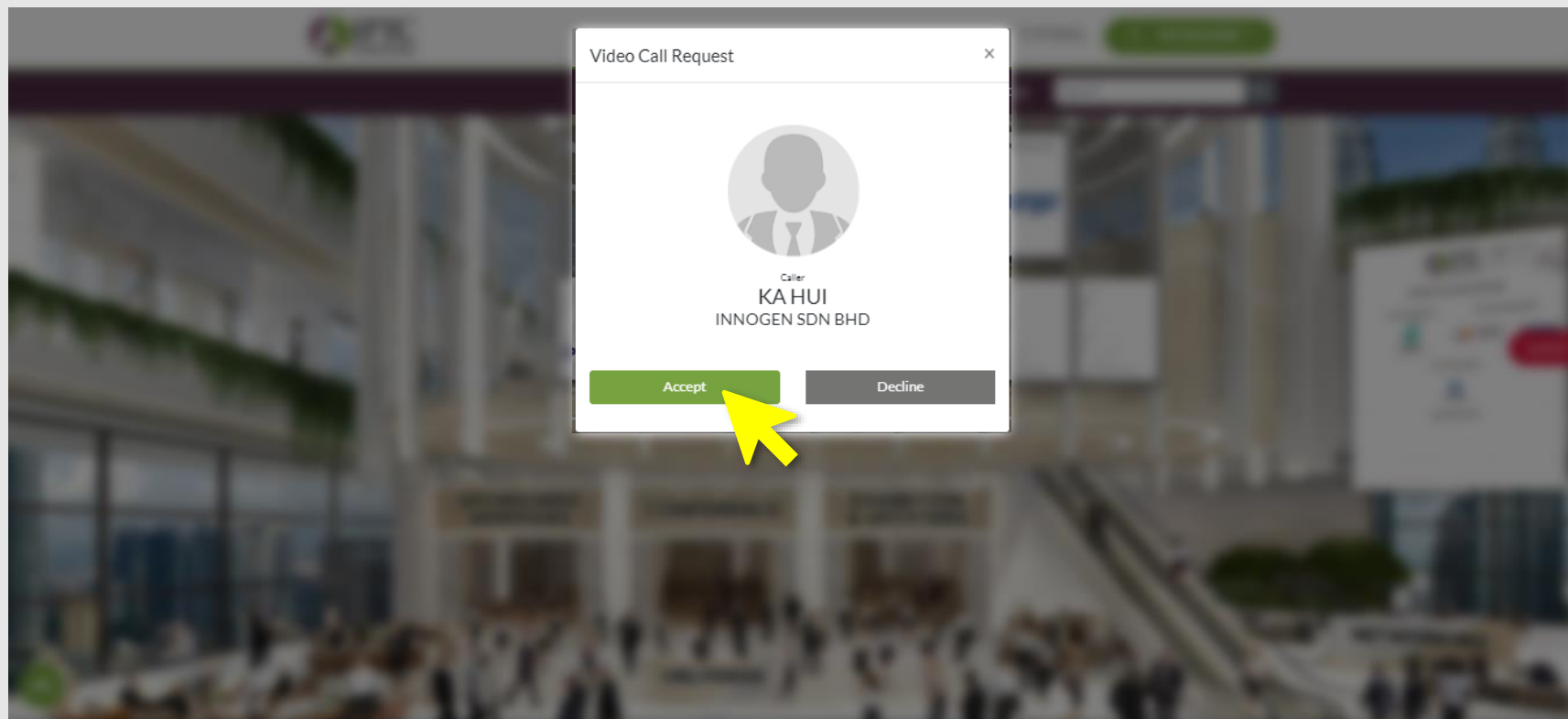
3. Make a Video Call



- A** Audio (mute / unmute)
- B** Visual (on / off webcam)
- C** Share Screen
- D** Participant
- E** Meeting Information
- F** Leave Meeting (End Call)

4. Accept a Video Call

4. Accept a Video Call

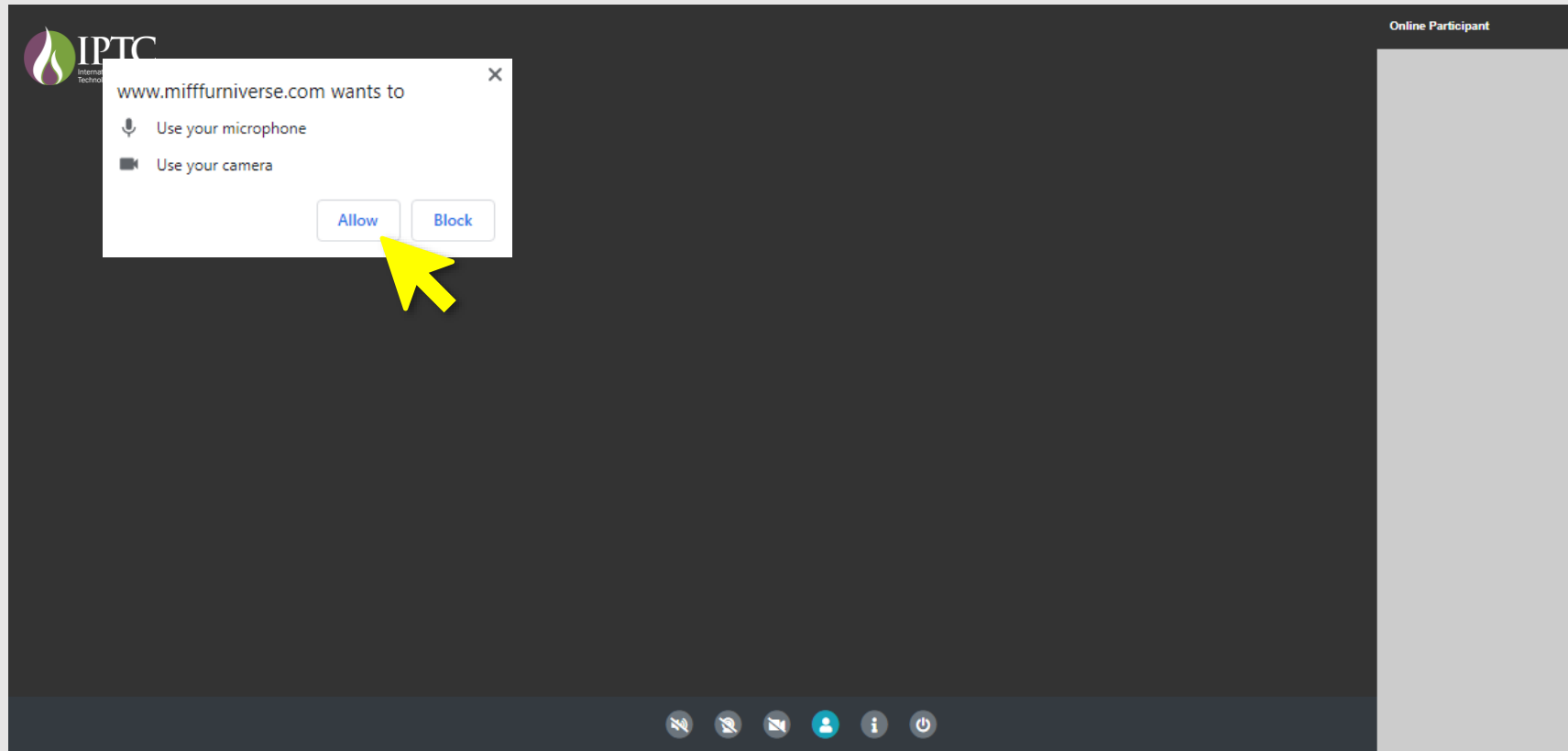


Video Call Request alert with ringing tone in virtual event platform.

Select **Accept** button.



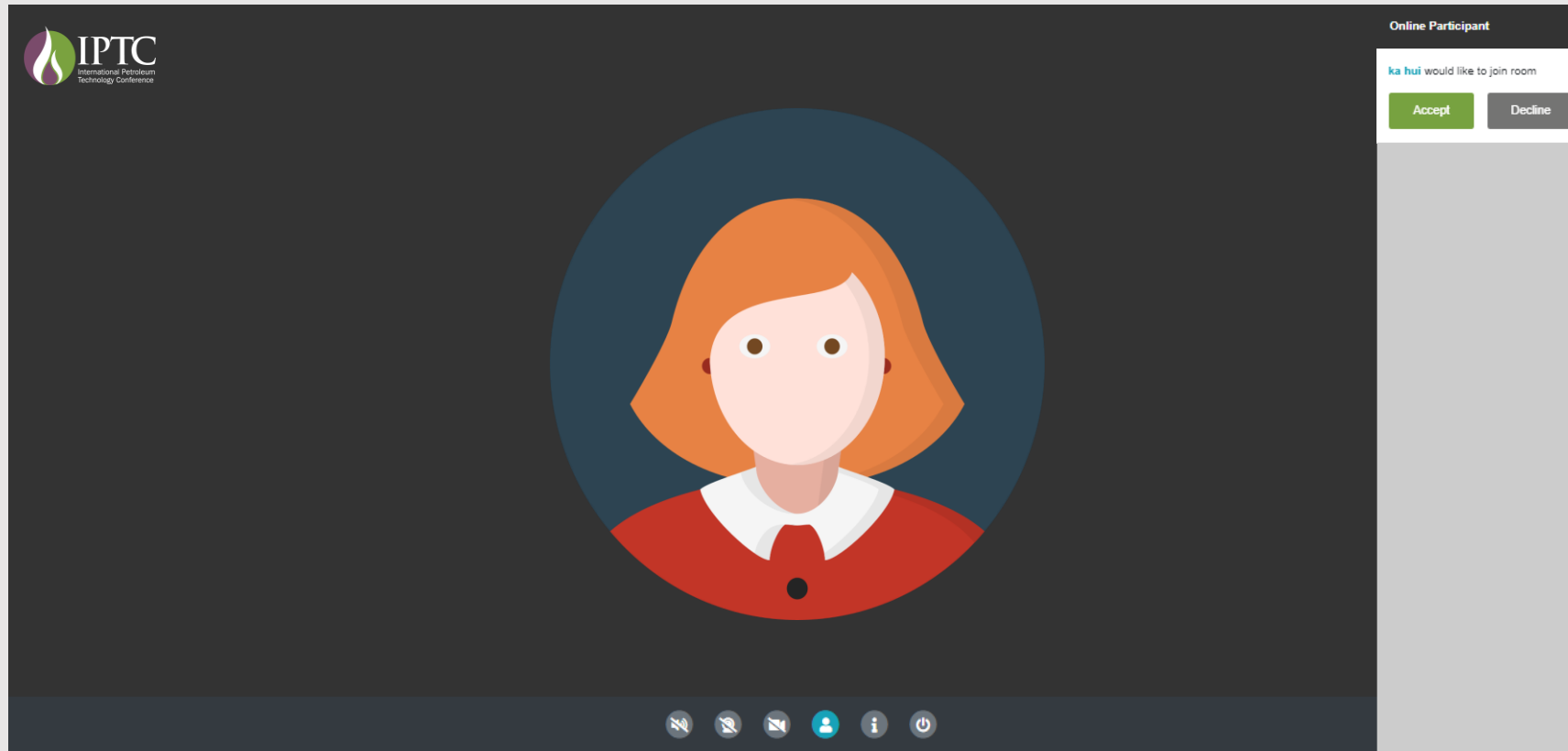
4. Accept a Video Call



Select **Allow** to enable
microphone and webcam.

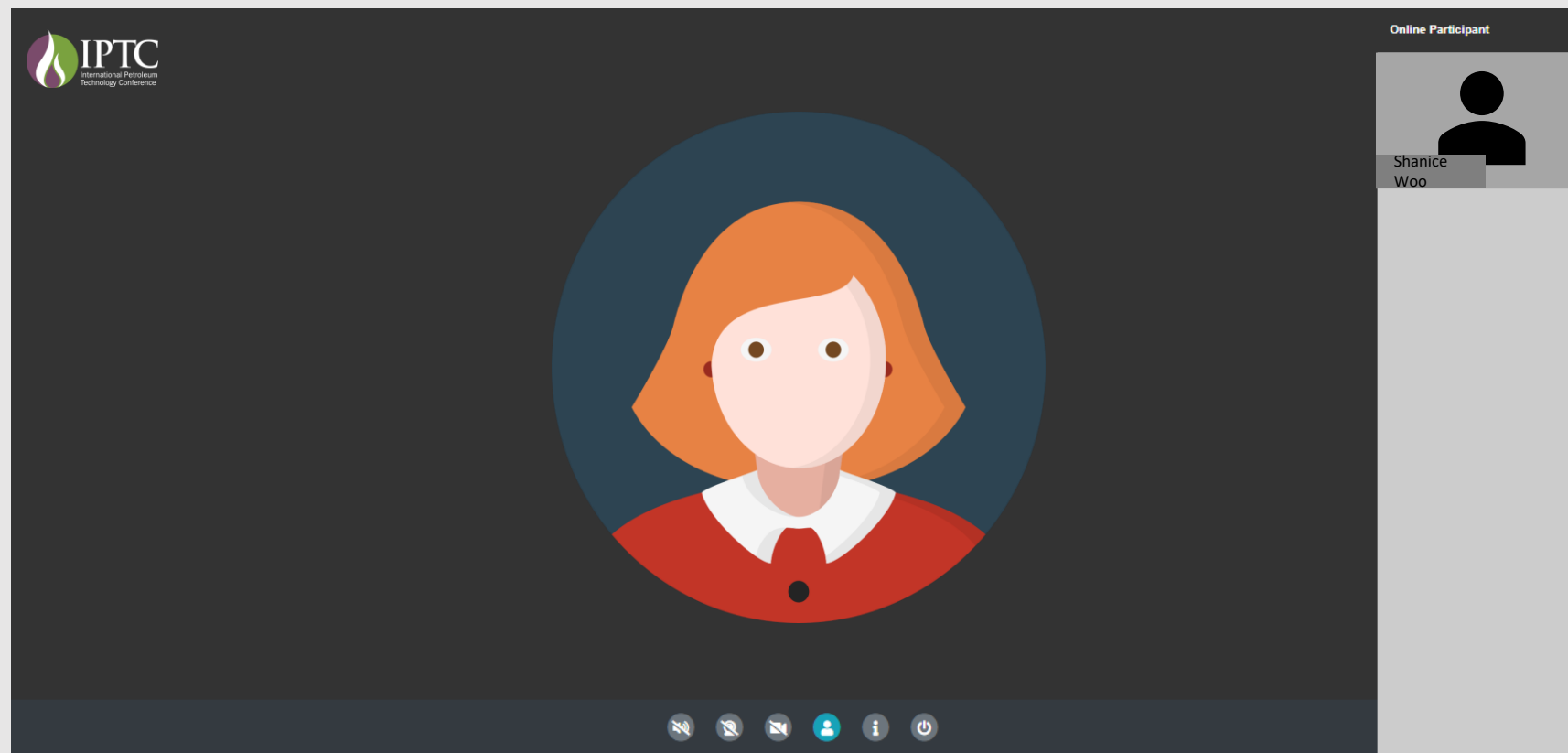
DO NOT SELECT BLOCK.

4. Accept a Video Call



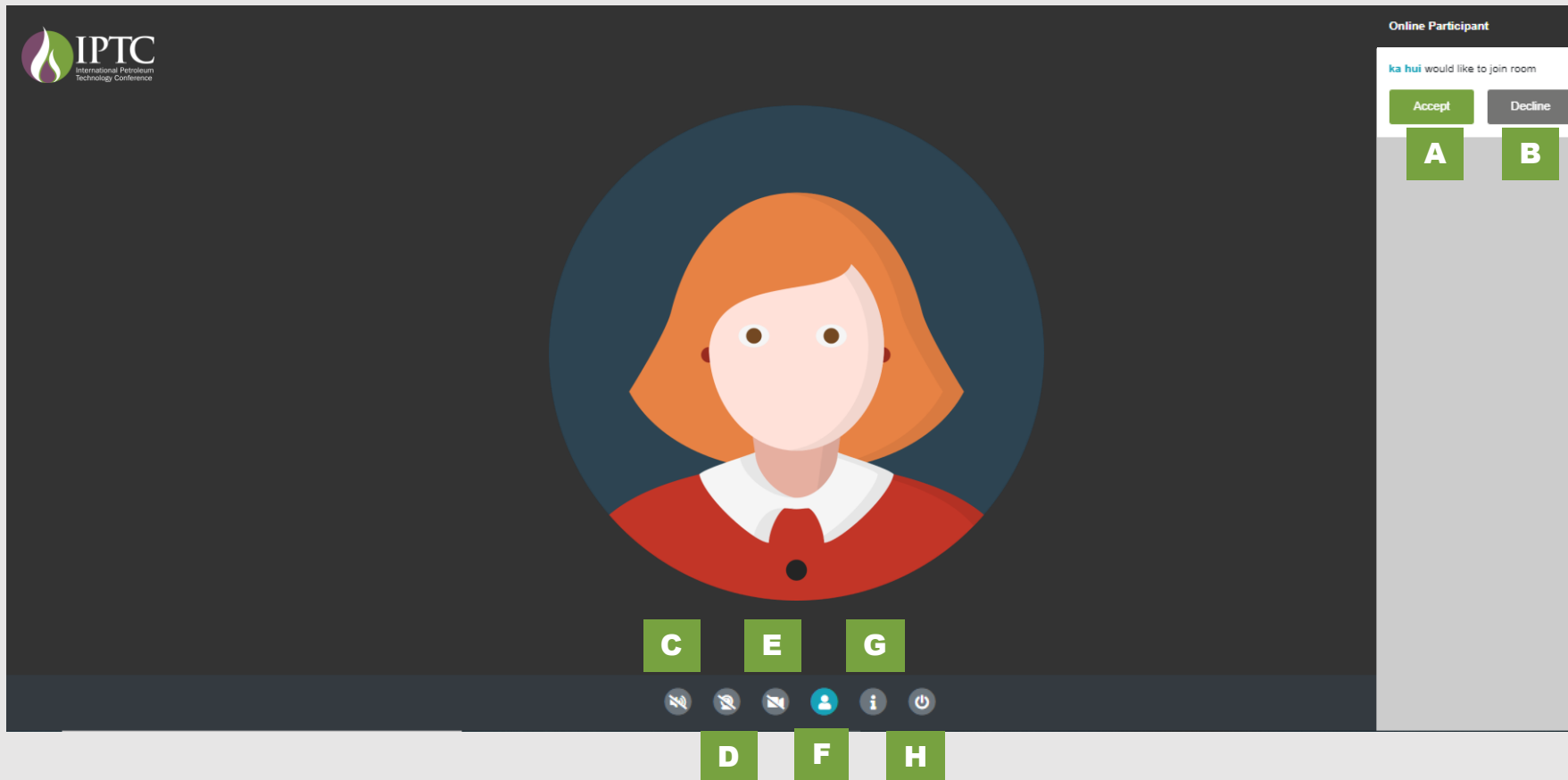
Select **Accept** to allow an attendee to join the call.

4. Accept a Video Call



Video call starts.

4. Accept a Video Call



- A** **Accept** user to join
- B** **Decline** user to join
- C** **Audio** (mute / unmute)
- D** **Visual** (on / off webcam)
- E** **Share Screen**
- F** **Participant**
- G** **Meeting Information**
- H** **Leave Meeting** (End Call)



23 March - 1 April 2021
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Need help? Contact Shanice Woo at email swoo@iptcnet.org

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