9. Freight and Shipping Information

OFFSHORE

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1. Introduction

DSV Solutions (DC) Sdn Bhd or R.E Rogers (M) Sdn Bhd are the event's freight forwarders.

DSV Solutions (DC) Sdn Bhd – F & E (Fairs and Events) is a strong specialty, a Global product under Solutions. Managed globally through specialized teams in the regions offering localized expertise with worldwide reach. F&E has a wealth of experience of 50+ years, drawn from servicing some of the largest fairs and events in industries such as aerospace, textile, fashion, defense, semiconductor, automotive, IT, oil and gas, food, medical, printing & sports events.

R.E. Rogers (Malaysia) Sdn. Bhd., established in 1984, is a pioneer in international exhibition logistics in Malaysia. Based in Shah Alam, we provide comprehensive freight forwarding and on-site handling services, supported by a skilled team and full transport licenses. Since a management buyout in 2003, we have operated independently under the Rogers name within the Rogers Asia Group network. Recognised globally, we were awarded 3rd Place Best On-Site Agent 2023 by the International Exhibition Logistics Association (IELA), reflecting our commitment to reliable, efficient, and professional logistics solutions for organisers and exhibitors worldwide.

Exhibitors must arrange move-in and/or move-out of freight items in exhibition halls with the freight forwarders. Exhibitors who chose to manage their own freight carrier must register with official freight forwarder and to follow strict scheduling on move-in and move-out.

Use of own forklift, tow motors, cranes, dollies, pallet jacks are not allowed under any circumstances. In the event that the exhibits (e.g. machinery, tool and equipment) required to be move-in/out and cannot be hand-carried, this must be engaged the freight forwarder to handle the exhibits by using the correct tool and method. The services of which will be chargeable by the appointed freight forwarder.

For more information, please contact the event's freight forwarders.

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1. Important Deadlines:

Arrival Deadlines

To ensure the timely delivery of your exhibit's customs cleared to the exhibition site to coincide with the move-in schedule, all shipments must arrive by the following dates:-

Arrival of films and video tapes/discs by COURIER	17 February 2026
Copies of Bill of Lading and the Commercial Invoice and Packing List for SEAFREIGHT consignments	2 March 2026
Arrival of exhibits shipped by SEAFREIGHT	9 March 2026
Copies of Commercial Invoice and Packing List for AIRFREIGHT consignments	17 February 2026
Arrival of exhibits shipped by AIRFREIGHT	2 March 2026

To ensure no delays or undue inconvenience for customs clearance on arrival, it is imperative that copy of the vessel/flight details with master air waybill / ocean bill of lading detail be forwarded well in advance before the arrival of shipments according to the stipulated deadlines above.

will not be responsible for any delays and any port/airport storage charges will be re-charged at cost. For late submission of documents, a penalty fee of minimum USD 85.00 per exhibitor/consignment will be imposed.

2. Onsite Handling Tariff

We will be providing a fully comprehensive service from arrival KLCC loading bay through to place unpacked on stand which includes:

- Unloading/loading from transport and delivery to stand area
- Provision of labour to assist with unpacking/re-packing
- Removal/return and storage of empty cases
- On-site supervision

On-site	Inward Movement	Outward Movement
Exhibits	USD 35/m3	USD 35/m3
Minimum Charges	USD 105.00/consignment	USD 105.00/ consignment

Heavy-Lift Surcharge (For Individual exhibits exceeding 2,000 kgs)

Weight Per Package	Heavy-Lift Surcharge	
From 2,001 – 4,000 Kgs	USD 45.00 per 1,000 kg	
From 4,001 – 6,000 Kgs	USD 45.00 per 1,000 kg	
From 6,001 – 8,000 Kgs	USD 55.00 per 1,000 kg	
From 8,001 Kgs & above	Subject to individual quotation	

Sales & Services Tax (SST) - On top of all above charges, there will be an SST to be billed which will reflected in our final invoice/billing.