



The Leading Fire Safety & Compliance Partner

We've Delivered Fire Safety on Over 100,000 Buildings

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Our story

Ventro's journey began prior to our formal incorporation in 2013, when our founding directors recognised a growing need within the fire safety sector for conscientious, third-party accredited organisations that could not only survey and install fire safety systems correctly, but also ensure full traceability and certification for a compliant installation.

Over the past decade, Ventro has grown from strength to strength. Now with a national presence across nine regional offices and a team of over 250 staff, we are proud to be a trusted name in fire safety compliance. Our growth has been fuelled not only by our reputation for quality and reliability, but also through strategic acquisitions that have strengthened our offering and expanded our reach.

We play an active role in shaping the future of fire safety in the UK. With a commitment to raising building safety standards, we've become a trusted voice in the fire safety industry. Our experience has led us to advise government bodies and steer the national conversation on building safety. This commitment to driving fire safety forwards ensures our clients benefit from up-to-date knowledge, aligned with emerging standards and UK building safety policy.



A **Nationwide Leader** in comprehensive fire safety solutions with proven expertise, extensive experience, and strategic presence across the UK.



9 Regional Offices

With nine regional offices strategically located across the UK, Ventro is well positioned to deliver expert fire safety solutions and services nationwide.



One Partner, Complete Protection

Ventro delivers integrated Active and Passive fire safety services for a fully joined-up approach to building safety and fire compliance.



Trusted on Over 100,000 Sites

Our expertise in both Active and Passive Fire Safety has led to successful project delivery across more than 100,000 properties throughout the UK.



Most Accredited Provider

As the UK's most accredited Fire Safety provider, we take pride in securing full third-party accreditations to showcase our commitment to quality and safety.



250+ Staff & Continuous growth

Ventro has experienced substantial growth since incorporation. In 2025 we now have over 250 committed staff members dedicated to delivering an exceptional service.



Over 10 Years of Service

2024 marked our Ventro 10 year anniversary. Our knowledge and expertise of delivering fire safety solutions far exceeds our date of incorporation.

Our growth

Ventro Group has experienced sustained organic growth within the fire safety market, underpinned by our unwavering commitment to quality, compliance, and customer-focused service delivery. Over the years, we have built a strong reputation as a trusted partner for fire safety solutions, supporting clients across a wide range of sectors including social housing, healthcare, education, and commercial property.

Our success is driven by our in-house expertise, ongoing investment in people and technology, and a deep understanding of the regulatory landscape. As demand for fully compliant, end-to-end fire safety services continues to rise, Ventro remains well-positioned to grow further and lead the way in shaping safer environments across the UK.

“Since joining Ventro, their management team have worked tirelessly to accommodate DFP’s customer base, utilising their leading position within the industry. Ventro greatly expanded the breadth of services DFP offer, for a complete fire safety and compliance solution.”

Howard Burrows
General Manager, DFP



April 2018

OmniZone: Active Maintenance

Recognised as market leaders in the active fire safety sector, OmniZone built a strong reputation for quality and expertise across all aspects of active systems. In 2018 OmniZone merged with Ventro, combining strengths to offer clients a complete fire safety solution.



June 2021

FirnTec - Group Expansion

FirnTec, a specialist division within the Ventro Group, plays a critical role in supporting the Group's mission to deliver fully compliant, end-to-end fire safety solutions. Their integration into the Ventro Group strengthens the Group's capability to provide a holistic fire safety service, from consultancy and assessment through to installation.



November 2024

DFP - Our First Acquisition

Ventro Group's acquisition of Dorset Fire Protection (DFP) marked a significant milestone in its strategic growth within the UK fire compliance sector. Announced in November 2024, this acquisition was fully self-funded, underscoring Ventro's financial strength and commitment to expanding its services without external borrowing.



May 2025

KLAR Partners - Strategic Investment

Ventro Group has secured a strategic investment from KLAR Partners, marking a key step in its mission to become the UK's leading provider of safety and compliance services. The investment will support Ventro's continued growth, helping scale operations and reinforce its position as a trusted name in building safety.



A leading voice in fire safety

One of our key focuses is being at the centre of thought leadership and education regarding fire safety within the industries and sectors that we serve.

Knowledge and best practice is constantly evolving within the industry and ongoing education is essential to ensure continuous improvement of standards and competencies for the sake of all building stakeholders.

Over the last few years, Ventro's events, have been honoured to host; regulators, legislative advisors, and other key stakeholders, including many notable key speakers.

Ventro is a keen advocate for sharing and promoting knowledge within the fire safety sector and has held several events focussing on ever changing legislations, which has been highly praised by those responsible for Building Safety and others in attendance.



Rated 4.5/5 for
Customer Satisfaction



23 Roundtable Events
2021 - 2025



10,600+ Webinar sign
up's since 2021



“As market leaders in the fire safety industry, our customers trust us, not just because of our specialism in fire safety, but because of our dedication to knowledge sharing and being at the forefront of legislative updates.”

Harvey Melvin

Chief Executive Officer

Leadership

Our C-suite leaders provide overall strategic direction, ensure effective decision-making, and foster accountability, thus driving organisational growth, sustainability, and trust across the business and wider sector.



Harvey Melvin
Chief Executive Officer

Harvey has worked in Fire safety for his entire career. Harvey founded Ventro Group when he identified that there were clear gaps in the market and that Fire Safety across the social housing sector could and importantly, should be improved.



Ross Melvin
Chief People Officer

Ross previously demonstrated vast leadership skills working in the Ironmongery sector. Ross has since worked with Harvey in driving business processes and efficiencies to maximise the performance of Ventro Group across all areas.



Martin Macey
Chief Financial Officer

Martin leverages his extensive financial leadership from Babcock International. With a background in Chartered Accountancy and admiration for Ventro's growth, Martin underscores the company's commitment to quality, agility, and future expansion.



Eddie Besley
Chief Operating Officer

Eddie excels in financial operations, strategic planning, and internal systems. With previous roles including Commercial Director, Finance Director and Managing Director, he has led financial planning, budgeting, and overall company management.

We believe that a motivated and well-supported workforce leads to better outcomes and service offerings.

At Ventro, our team benefits from strong internal support systems, structured development opportunities, and a culture that values well-being and performance.

This enables us to provide a reliable, professional service, driven by people who take pride in the work they complete for you.



Our people, our values

At Ventro, our people are the engine behind every promise we deliver. Guided by our core values, we nurture a team that is motivated, empowered, and committed to delivering exceptional results for our clients, every time.

Day One Mindset

We encourage every employee to approach each day with curiosity, energy, and a drive to improve. Whether it's adapting to new technologies, refining our processes, or going the extra mile for a customer, our team embraces innovation and continuous learning. This mindset ensures we never settle. We're always striving to be better today than we were yesterday.

Extreme Ownership

Every team member at Ventro takes full accountability for their work, understanding the direct impact it has on our clients, our reputation, and each other. From engineers to administrators, everyone plays their part in delivering on our promises, taking ownership not just of the task, but of the outcome.

Right from the Start

We don't believe in shortcuts. That's why we recruit carefully, train thoroughly, and support consistently. Our structured onboarding, regular performance check-ins, and one-to-one development plans mean our people are set up to succeed, and our clients benefit from a job done right the first time.





“The staff were absolutely amazing and carried out a thorough investigation before getting to work.”



Fire Compliance

Maintenance

Ventro delivers Active & Passive Fire Safety maintenance services to ensure your fire safety systems remain compliant, functional, and ready to perform if needed.

Our engineers and national supply chain support the ongoing upkeep of fire alarms, emergency lighting, fire doors, sprinklers, and more. Our maintenance programmes are designed and tailored to suit the needs and requirements of your property portfolio.

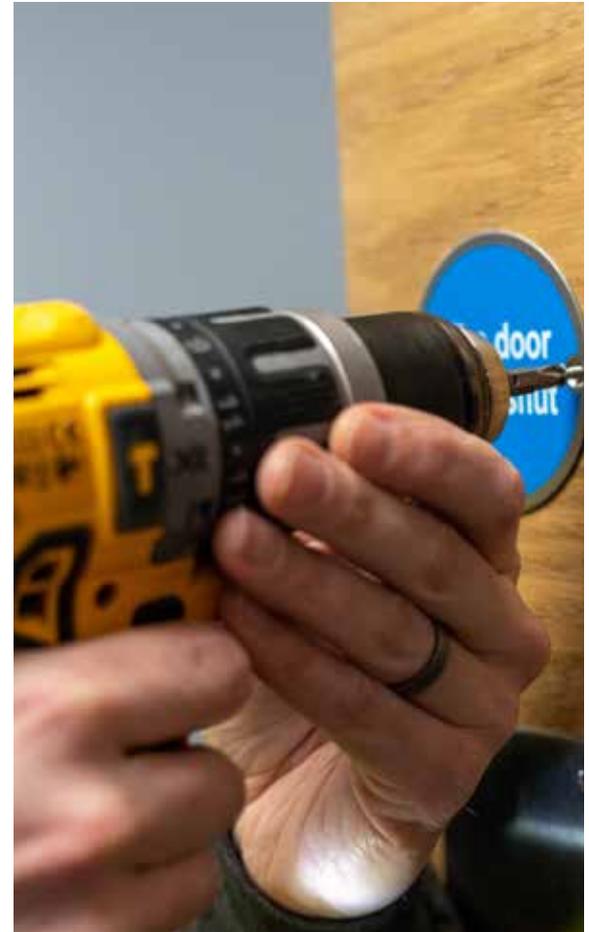
Regular maintenance safeguards buildings and their occupants and reduces the likelihood of costly remedial works or system failures in the future. Our nationwide coverage means we respond quickly, whether it's routine servicing or emergency call-outs. By combining our compliance expertise with reliable delivery, we ensure every system we maintain performs when it matters most.



Passive

Built into the structure of a building, passive fire protection plays a crucial role in slowing the spread of fire. Ventro delivers expert fire-stopping, compartmentation, and fire door services, ensuring your property is legally compliant and safe for occupants.

Our offerings include surveys, installations, repairs, and digital documentation to provide clear evidence of compliance. From sealing service penetrations to installing and inspecting fire doors, we maintain the highest standard of quality and compliance. Whether for social housing, education, healthcare, or commercial premises, Ventro ensures your building meets fire safety regulations through reliable, accredited services.



Active

Ventro provides fully integrated active fire compliance services to keep buildings safe and legally compliant. Our expert teams install and maintain essential fire safety systems, including fire alarms, emergency lighting, sprinkler and suppression systems, and smoke ventilation. These systems are vital in detecting and responding to fire, saving lives and reducing property damage.

All works are delivered by fully accredited engineers in accordance with British Standards and client-specific requirements. Whether for new developments or upgrades to existing systems, Ventro ensures a robust, reliable fire safety infrastructure that activates when it's needed most.

Electrical Compliance

Ventro provides a range of electrical services designed to support building safety, functionality, and compliance. From Electrical Installation Condition Reports (EICR) and Portable Appliance Testing (PAT) to full electrical installations and remedial works, our qualified electricians ensure your systems meet regulatory standards and remain safe for ongoing use.

Compliance is at the heart of our approach. Our electrical testing and inspection services are delivered in line with the latest legislation and best practice, helping you fulfil your responsibilities as a duty holder and minimise the risk of electrical faults or fire hazards. As an NICEIC approved contractor, we operate to strict safety and quality benchmarks.



Security Solutions

Ventro offers a full range of security solutions to protect buildings, assets, and people. From CCTV systems and access control to intruder alarms and video door entry, our services are designed to enhance safety, deter threats, and provide peace of mind. All systems are installed and maintained by qualified engineers using industry-approved methods and technologies.

Each business and property has distinct security needs. We provide customised solutions to safeguard against intrusions, theft, and other risks unique to your sector. From busy cities to more remote locations, our team is fully equipped to install and maintain systems that offer peace of mind and the highest levels of protection.

With national reach and a commitment to responsive service, we provide continued support beyond installation. Whether it's scheduled maintenance or a reactive call-out, Ventro ensures your security systems remain fully operational whenever they are required.





“Ventro have undertaken Fire Door Inspections across our portfolio, and this has led to them tendering for future projects and they are now on our preferred contractor list for Fire Stopping works. The works were all delivered to KPI and flash to bang was two weeks at the start, which is an excellent response.”

VIVO Vivo Defence

What our clients have to say...

“Ventro were keen to provide a right-first-time delivery with minimal disruption to our residents. The overall excellent customer service has led to Ventro being awarded a further two scopes of works.”

 **Rochdale Borough Housing**

“I believe hanging doors is an art form and the guys have done a wonderful job. Everything has been done with our safety being paramount and it’s greatly appreciated.”

 **Cambridge City Council**

“Ventro came out on top for technical, value for money and customer satisfaction. This was proven throughout the duration of the project.”

 **Melton Borough Council**

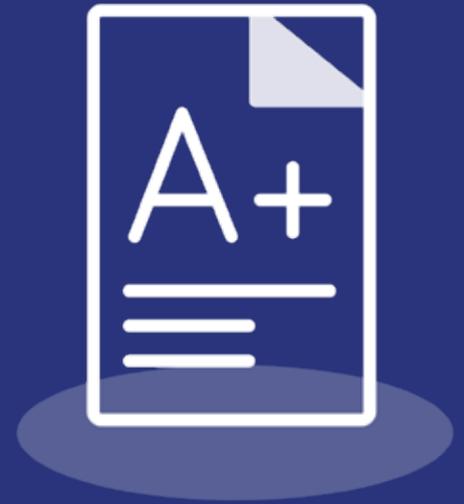
Sectors we work with...



Housing



Healthcare



Education



Facilities



Government



Peace of mind for the Housing Sector



Delivering comprehensive fire safety and compliance solutions with a customer-centric approach, our experienced team of fire safety experts have been helping landlords and local authorities keep their tenants safe and their properties properly maintained since 2013.

Ventro is a leading provider of fire safety solutions to the housing sector, with extensive knowledge and experience working in this field. We have developed a specialised approach that addresses the unique requirements and sensitivities of working in occupied buildings. Our team of experts work closely with housing providers and residents to provide tailored solutions that prioritise compliance, sustainability, cost-effectiveness, and exceptional customer service.



100,000 Buildings
Worked on to date



Worked with 500+
Housing Providers



Fastest Growing Fire
Safety Specialist in the UK



Delivering fire safety in the Healthcare sector



Hospitals

Our skilled operatives, who are committed to assisting the NHS and healthcare professionals, have a wealth of experience working in high-traffic environments as well as on sensitive wards and theatre areas, keeping personnel, patients, and assets safe while delivering critical safety works.

When maintaining fire safety, hospital facilities face several sector-specific challenges. There are often additional fire risks posed by the use of specialised medical and surgical equipment, but in many of these settings, the vulnerability of those on site also needs to be taken into account.

Our teams work with discretion and care, adapting to each environment's needs. By coordinating with hospital staff and following strict protocols, we deliver essential maintenance with minimal disruption.

Care Homes

In care homes, fire safety holds paramount importance. With residents often experiencing challenges such as loss of hearing, sight, or limited mobility, there's an amplified need for a rigorous fire safety strategy and system.

When maintaining fire safety, care home facilities face several sector-specific challenges. Not only are there often additional fire risks posed by the use of specialised medical equipment, but in many of these settings, the vulnerability of those on site also needs to be heavily considered.

Emergency evacuation procedures can become complicated where there are residents with mobility issues, the elderly, or residents receiving specialist care for conditions such as dementia.



Fire protection services in the Education sector



Universities

We work with universities nationwide, supporting and adapting to the challenges of busy built environments across sprawling campuses. Within the dynamic estates of universities, where teams operate across various properties and diverse facilities such as laboratories, kitchens, workshops, libraries, and IT rooms, ensuring fire safety can present significant challenges. To ensure work is completed efficiently and effectively, our fire safety solutions are planned to minimise disruption, align with your academic calendars, and support long-term estate strategies and internal teams.

With high-density living and frequent new residents, student accommodation requires a focused approach to fire safety. Reliable detection systems, regular compliance checks, and planned maintenance procedures help create a safer environment and reduce the risk of incidents.

Schools, Colleges and Academies

We work with schools, colleges and academies nationwide, supporting and adapting to the challenges of busy educational environments. We tailor our services to accommodate the live environment and timetable constraints in the education sector by being flexible and responsive to the unique needs of these facilities. This can involve scheduling fire safety surveys, installations, and planned maintenance during periods of low occupancy or outside of normal working hours to minimise disruption to the daily operations.

Installing a fire safety solution that works to prevent the risk of fire and allows for early detection, fast reaction and safe evacuation should a fire break out is essential to keep everyone on your premises safe.

With our vast experience of working with schools and academies we know that timings as well as additional safety checks, such as DBS checks are essential.



Facilities Management & fire safety



Ventro is a key partner to some of the largest names in facilities management across the UK. Demand for specialist fire safety contractors over the last decade has risen exponentially, and Ventro is now one of the most recognised names in the sector for fire safety services.

Retail

Ensuring the safety of your customers and employees within your retail space is paramount. Ventro specialise in providing comprehensive fire safety solutions tailored to the unique needs of retail environments. From conducting surveys to implementing fire prevention measures, our in-house team of fire safety experts are dedicated to upholding compliance standards and safeguarding your retail establishment.

Hospitality

Ventro specialises in delivering fire safety solutions customised to the specific requirements of the hospitality sector. From conducting comprehensive surveys to implementing effective fire prevention measures, our team of fire safety experts are committed to maintaining compliance standards and safeguarding your hospitality establishment.

Logistics and Warehousing

Securing the safety of your stock and personnel within your logistics facilities is of utmost importance. Ventro specialises in offering fire safety solutions customised to the specific requirements of warehouse and logistics environments. From conducting thorough surveys to deploying fire prevention strategies, our team of fire safety professionals are committed to maintaining compliance and protecting your logistics operations.

Private Sector Landlords

Private landlords play a crucial role in ensuring fire safety standards in residential properties. Landlords must uphold regulations to protect tenants from potential fire hazards. Collaboration between landlords and fire safety organisations is essential to implement effective measures, ensuring homes are safe and secure for occupants.



Fire safety solutions for the **Government**



Defence

Working on an MOD site or property requires an additional level of compliance, with an extensive range of measures prioritised to ensure the safety and security of the site and its occupants. These measures include obtaining relevant permissions and following designated security procedures.

Ventro is experienced in working with the MOD and other defence contractors to fulfil their onsite fire safety needs. Working in areas with potential explosives or highly flammable materials requires a contractor with relevant accreditations and experience.

Installing safety solution that works to prevent the risk of fire and allows for early detection, fast eaction and safe evacuation should a fire break out is essential if you're to keep your site and occupants safe.

Custodial and Judicial

Safeguarding the security of your facilities and personnel within the custodial and judicial sector is paramount. Ventro specialises in delivering fire safety solutions tailored to the specific needs of custodial and judicial environments. From conducting thorough surveys to implementing targeted fire prevention measures, our team of fire safety experts is committed to ensuring compliance and protecting your custodial and judicial operations.

In the custodial and judicial sector, where security and safety are paramount concerns, ensuring fire safety is of utmost importance. With diverse areas such as detention facilities, courtrooms, administrative offices, and support areas, maintaining effective fire safety measures poses significant challenges.

Compliance & Commitment

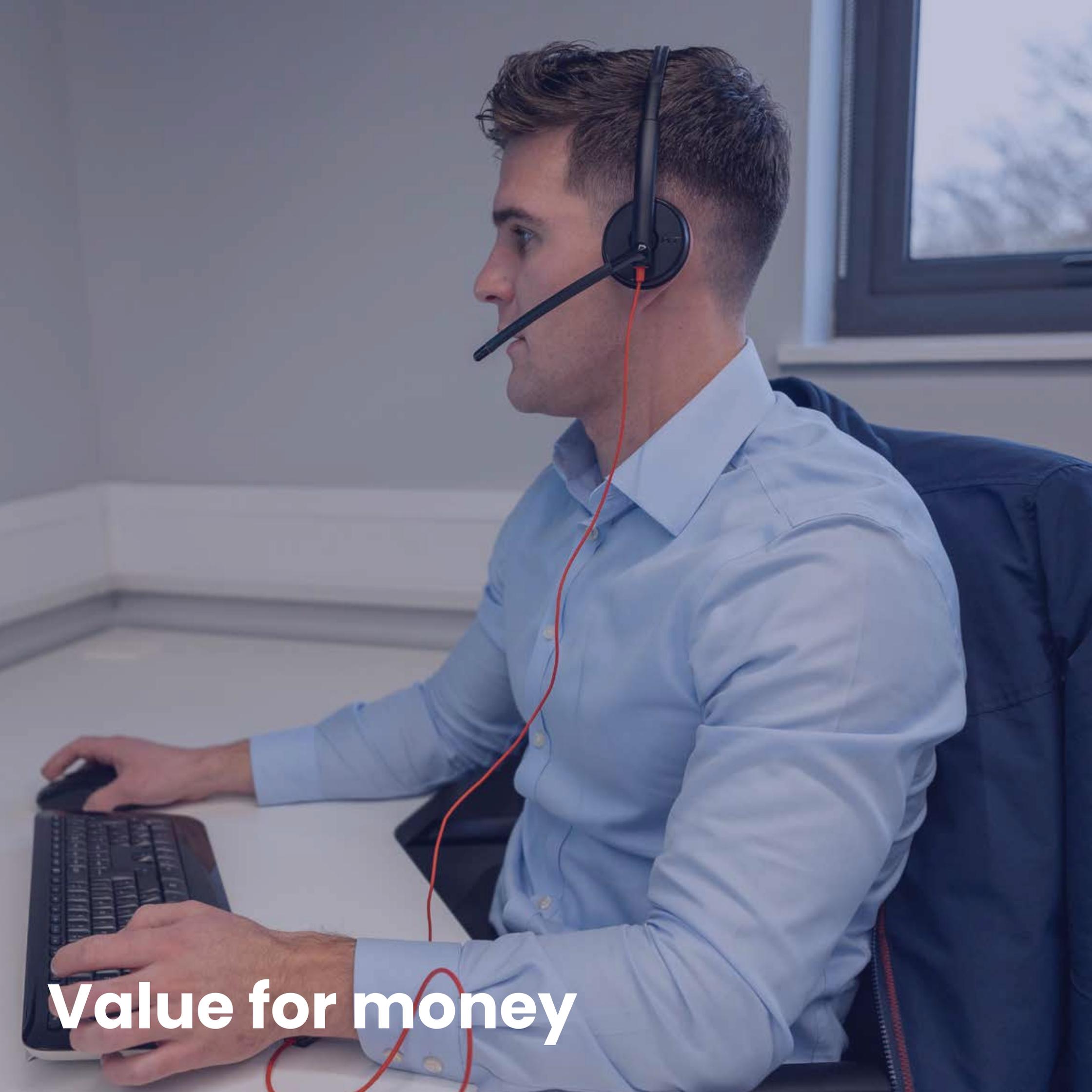


Accreditations & Memberships

As a leading accredited organisation, we pride ourselves on ensuring that we carry all relevant accreditations before completing any service, meaning that your property is in trusted and competent safe hands. We currently hold over 37 different accreditations.



The most accredited Fire Safety Contractor in the UK



Value for money

Frameworks

Ventro provides services to a large number of clients across diverse market sectors and are proud members of multiple frameworks nationwide. This allows us to carry out a broad range of work streams for our numerous long-standing clients.

The benefits of working with a Framework include:

- Enhanced transparency and accountability
- Enhanced risk management and mitigation
- Access to a supply chain that undergoes rigorous evaluations and constant monitoring
- Save time and maximise budgets
- Easy route to market and simplified procurement processes



& many more



**National coverage,
local delivery**

Supply chain

Core to our performance and reputation as a company, we view our suppliers as an extension of our business, helping us to deliver exceptional results for our customers.

Recognising our role in the wider society, we are committed to supporting a localised supply chain to enhance our social, economic, and environmental impact. By sourcing materials and contracting services from local suppliers, we can make our operations more efficient while supporting local economies.

- Sites currently in operation
- Ventro regional offices

With over 1,000 sites currently in operation nationally and over 100,000 sites worked on to date, our national infrastructure provides the logistics and localised support to successfully deliver projects throughout the UK.



Corporate Social Responsibility (CSR)



Governance

Ventro's board are committed to upholding the highest standards of corporate governance. These include ensuring compliance with legal and regulatory requirements, maintaining accurate records, and promoting transparency and accountability throughout the company.

Ventro's Corporate Governance Objectives:



Legal Compliance

Full adherence to the Companies Act 2006 and associated regulatory requirements.



Communication

Effective communication with shareholders and stakeholders ensured.



Filing & Reporting

All annual accounts, confirmation statements, and tax returns filed on time and in full.



Governance Code

Maintain full compliance with the UK Corporate Governance Code.



Record Keeping

Accurate statutory registers and meeting minutes maintained.



Ethical Conduct

Ensure adherence to the Bribery Act 2010 and health and safety regulations.



Financial Responsibilities

All accounting records and necessary audits are undertaken in a timely manner.



Data Protection

Full compliance with GDPR and the Data Protection Act 2018.

Our ESG wheel

Environment: We are dedicated to minimising our environmental impact through sustainable practices, reducing our carbon footprint, and promoting eco-friendly initiatives.

Social: We prioritise creating positive social impacts by fostering an inclusive workplace, supporting community development, and upholding high standards of social responsibility.

Governance: We ensure robust governance practices by maintaining transparency, ethical conduct, and accountability in all our operations, safeguarding the interests of our stakeholders and maintaining compliance with regulatory standards.

These pillars guide our actions and decisions, reflecting our commitment to building a sustainable future while operating with integrity and responsibility.

Environment

Carbon Emissions & Decarbonisation

- Technician's vehicles are all low emission models
- Environmentally sensitive route planning
- Reduction in average fuel consumption
- Five EV charging stations installed in head office
- Ties with LivGreen – retrofit specialist

Waste & Hazardous Waste Management

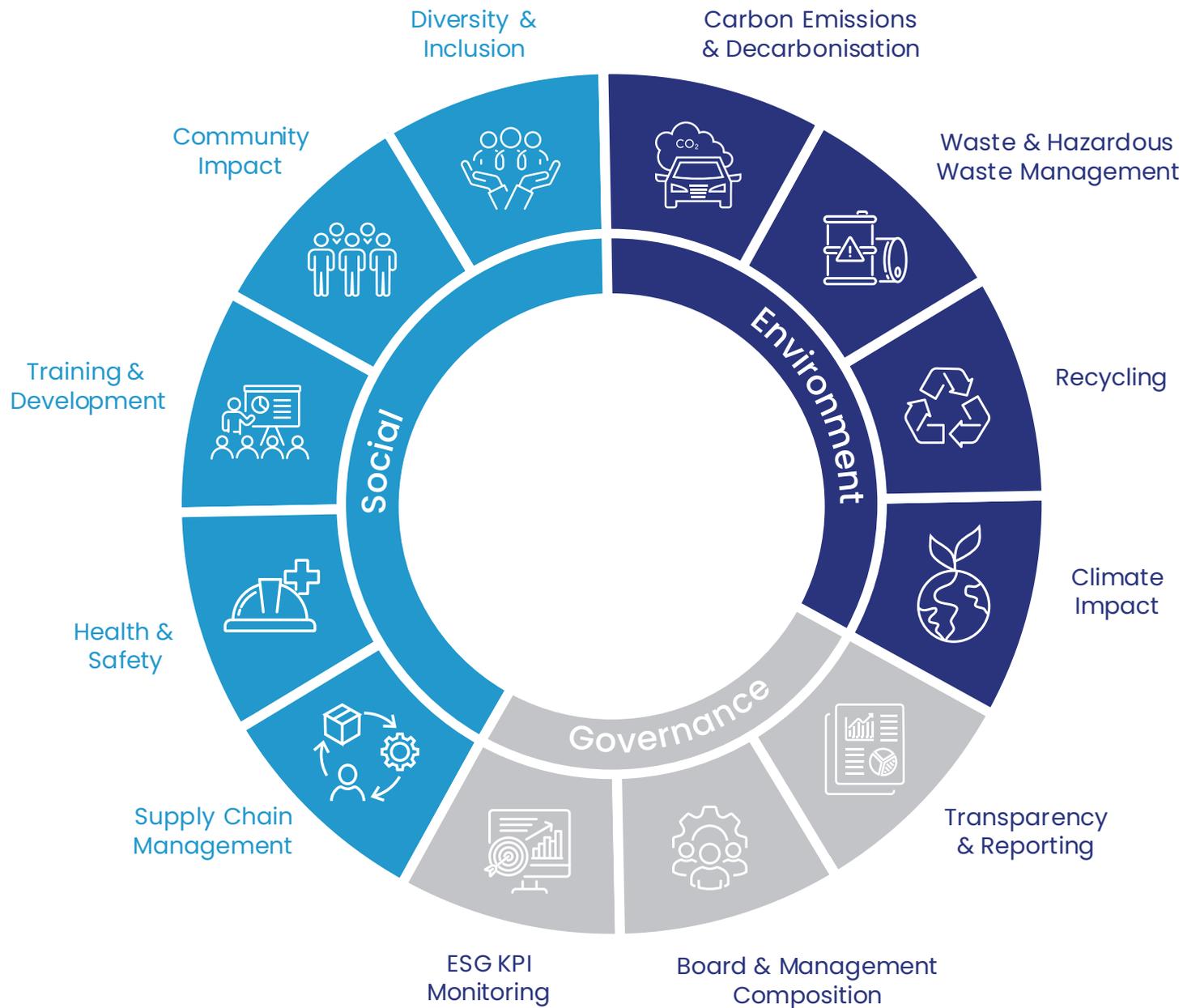
- Use of Go Green Reports to track waste disposals from live projects
- 47% decrease in landfill waste in 2022
- As a registered waste contractor, obsolete waste equipment is disposed of correctly

Recycling

- 90% of Ventro's onsite waste was recycled during 2021

Climate Impact

- Ventro 2050 net zero objective
- Staff are carbon-literate and are trained on climate change



Social

Diversity & Inclusion

- Fair and robust recruitment policies
- Support for equal staff opportunities
- Equality policy in place

Community Impact

- Driving a cultural change across the industry – “above compliance”
- Critical role for the wellbeing of the social housing sector
- Community relationships and engagement (resident engagement coffee mornings, resident liaison team)

Governance

Transparency & Reporting

- Publishing annual / bi-annual ESG strategy reports
- Visibility of data and KPIs

ESG KPI Monitoring

- Go Green - Recycling % tracked at every site
- Future Net Zero Certified – Actively measuring and reducing our carbon footprint by 50% by 2030

Board & Management Composition

- **Transparency:** The board provides comprehensive information about their financial performance, strategies, and decision-making processes to stakeholders
- **Accountability:** Ventro have a clear accountability framework to hold executives and board members accountable for their actions and decisions
- **Risk Management:** Ventro have an effective risk management policy (COAP) in place that identify, assesses, and mitigates risks that could impact the company

Our Carbon Reduction commitment

“Ventro have made good progress on their Net Zero journey. The company has made a strong growth path and has made a commitment to reduce the carbon intensity of their operations as they grow.

Ventro have achieved almost 43% reduction in carbon intensity based on turnover and just over a third reduction when measured by employee numbers.

This is a fantastic achievement and whilst there is further work to go it is clear that the plans to utilise more fuel efficient vehicles and where possible switch to electric vehicles could have a further significant impact on the company.”

External SWMAS Net Zero Report

Our statement

Ventro Ltd is firmly committed to achieving the highest standards of environmental responsibility. In line with the United Nations Net Zero Standard, we are dedicated to achieving Carbon neutrality by the year 2050. This target reflects our determination to play a leading role in combatting climate change and transitioning to a sustainable future for all.

At Ventro Ltd, we view our commitment to achieving net-zero emissions as an essential step towards building a better, more sustainable world for current and future generations. We are steadfast in our pursuit of innovative and responsible strategies to achieve Carbon neutrality and positively impact on the global fight against climate change.

Our Carbon Reduction Plan has been completed in accordance with the most recent procurement law and associated guidance and reporting standards for Carbon Reduction Plans. Emissions have been reported and recorded in accordance with the published reporting standard and uses the appropriate government emission conversion factors for greenhouse gas company reporting. You can now access our 2025/26 Carbon Reduction Plan on our website.

Signed

Ventro Board of Directors



Social value

Tree Planting

London Borough of Barking & Dagenham



The Ventro team went out in the community in February 2025, supporting London Borough of Barking and Dagenham, and BD Group to plant some trees in one of their local areas. The aim for this initiative was to plant over 36000+ trees throughout 2025. Throughout the day, the team managed to plant over 4,000 trees to help improve biodiversity and air quality in the area as part of offset funded plans.



“Ventro demonstrates strong awareness of its environmental impacts and has taken proactive steps across emissions reduction, energy efficiency, and waste management – supported by formal policies, performance tracking, and strategic planning.”

Environmental Resources Management (ERM)

Recognising our role in wider society, we are committed to supporting the local communities in which we operate by giving back through charitable donations, supporting local food banks, and providing employment opportunities to local residents. We recognise the importance of being an active and responsible member of the community, and we strive to contribute to the betterment of the communities we serve.

We are proud to be accredited for Social Value through Constructionline, and we strive to improve social value in three key areas: jobs and economic growth; health, well-being and the environment, and strength of community. The meaning of social value may differ from one job to another, as different stakeholders will have varying priorities. For instance, some may prioritise employment opportunities, while others may focus on environmental sustainability or community engagement. These variations highlight the importance of tailoring our approach to each project to ensure that we meet the unique needs and priorities of our clients and giving back to the communities we serve.



Throughout 2024/25:



20+ Clients Supported



£84,000+ in Charity Donations



17+ Charities Supported

Charities & communities we've supported in 2024/25



General Enquiries

0345 3810 999

contactus@ventrogroup.com

Our Offices

Plymouth

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7 Darklake View,
Plymouth,
PL6 7TL

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1100 Parkway North,
Stoke Gifford,
Bristol,
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Nottingham

Unit 1 Innovate Mews,
Lake View Drive,
Sherwood Park,
NG15 0EA

Scotland

Unit 6a,
Dunnett Way,
Broxburn,
EH52 5NN

Stevenage

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Eyeworth,
Bedford,
SG19 2HH

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1 Alder Avenue,
Dyffryn Business Park,
Cardiff,
CF82 7RJ

Croyden

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4 Imperial Way,
Croydon,
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Fernside Park,
Wimborne,
BH21 7SG

