



The **First Name** In Lone Worker Safety

www.first2helpyou.co.uk





About First2HelpYou

First2HelpYou is the UK's leading supplier of BS8484 accredited lone worker monitoring services. We provide an all-inclusive solution for the protection of your lone or remote working staff. Not only this, but we also offer the highest level of service available on the market.

Industry Experts

The First2HelpYou team has over 15 years of experience in the lone worker industry. Each of our staff has their area of expertise and are ready to help you take control of the safety of your lone workers.



Neil Addinall
Managing Director
Neil@first2helpyou.co.uk



Simon Mackenzie
Technical Director
Simon@first2helpyou.co.uk



Angela Addinall
Finance Director
Angela@first2helpyou.co.uk



Leonie Riley
Business Operations Manager
Leonie@first2helpyou.co.uk



Dave Atkins
Head of Systems & Products
David@first2helpyou.co.uk



Alicia Mather
Sales & Operations Director
Alicia@first2helpyou.co.uk



Oliver Geldart
Technical Support Executive
Oliver@first2helpyou.co.uk



Amy Womersley
Customer Support Administrator
Amy@first2helpyou.co.uk

Certified To The Highest Standards

First2HelpYou and its Alarm Receiving Centre (ARC), First County Monitoring (FCM), hold the highest possible levels of accreditation in the lone worker sector. You can be confident in our service, our devices and our practices.



A Service You Can Rely On

The First2HelpYou end to end service has been designed specifically to provide lone workers with a comprehensive, but simple to use fully managed solution.

We have an experienced team that takes the time to build close working relationships with all of our clients. They're always on hand to offer advice and support for the duration of your contract.





Alarm Receiving Centre (ARC)

Our very own on-site BS5979 Accredited Alarm Receiving Centre (ARC) is provided by First County Monitoring (FCM), which is owned and managed by four of the directors at First2HelpYou. The ARC operates 365 days a year, 24 hours a day – meaning that we are always here for your employees should they need us.

KIT+ Device

With functionality exclusively developed for First2HelpYou, the BS8484 approved KIT+ device features Amber Alert with a timer, Red Alert and Fall Alert.

The KIT+ device can be carried on a belt clip, attached to a keychain/lanyard, or worn in an exclusively designed ID badge for ultimate discretion.



Red Alert



Activated by simply holding down the "SOS" button for a few seconds. The button is easy to find and activate.

Amber Alert



Users are able to leave a detailed message relating to their task which can start a timed event.

Fall Alert



An alert will be sent to our operators if sudden movement, followed by a period of inactivity is detected.

GPS



The device uses the very latest GPS chipset, which provides a high degree of location accuracy of up to 10 meters is provided.

Two-way audio



Allows our operators to talk to and reassure the user (if safe to do so) when an alert has been activated.

Locate me



Record your current position by pressing a dedicated button. The device will also send regular GPS positioning.

Vibrate



The device will vibrate to indicate when a Red Alert is initiated, and again once connected to an operator.

Battery life



Rechargeable battery with up to 30 hours of use. Full battery recharge is achieved in approx. 2.5 hours.

LED



Coloured LED's show the user at a glance what the KIT Device is doing, including GPS, signal and battery status.

Roaming SIM card



This will pick up the strongest network signal in a given area across all major networks, both inside and outside of buildings.

ID Badge

The First2HelpYou ID Badge is BS8484 approved and incorporates the latest GPS, GPRS and Fall Alert technologies.

The nature of the ID Badge allows your lone workers to discreetly activate an alert if required.



Red Alert



Activated by simply holding down the "SOS" button for a few seconds. The button is easy to find and activate.

Amber Alert



Users are able to leave a detailed message relating to their task which can start a timed event.

Fall Alert



An alert will be sent to our operators if sudden movement, followed by a period of inactivity is detected.

GPS



The device uses the very latest GPS chipset, which provides a high degree of location accuracy of up to 10 meters.

Two-way audio



Allows our operators to talk to and reassure the user (if safe to do so) when an alert has been activated.

Locate me



Record your current position by pressing a dedicated button. The device will also send regular GPS positioning.

Vibrate



The device will vibrate to indicate when a Red Alert is initiated, and again once connected to an operator.

Battery life



Rechargeable battery with up to 30 hours of use. Full battery recharge is achieved in approx. 2.5 hours.

LED



Coloured LED's show the user at a glance what the ID Badge is doing, including GPS, signal and battery status.

Roaming SIM card



This will pick up the strongest network signal in a given area across all major networks, both inside and outside of buildings.

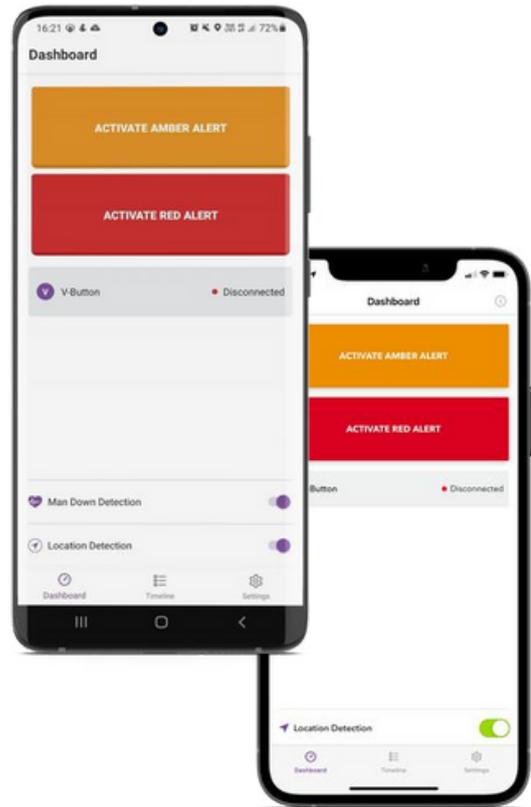
Lone Worker App

The lone worker app can be installed on Android and iOS smartphones. Both applications provide a solution without having to carry around an extra gadget.

We have worked with dedicated software designers to create our own perfect application. You won't find this anywhere else.

Not only is it easy to use, but it is also a cost-effective solution. No one should be at risk because of budget constraints.

What's more, if installed on an Android phone, the lone worker app is fully compliant with BS8484, the industry standard for lone worker safety products.



Red Alert



Activated simply within the app or via the override function key (override feature on Android only).

Amber Alert



Users are able to leave a detailed message relating to their task which can start a timed event.

Fall Alert (Android only)



An alert will be sent to our operators if sudden movement, followed by a period of inactivity is detected.

GPS



The phone utilises the latest GPS chipset, which provides a high degree of location accuracy of up to 10 meters.

Two-way audio



Allows our operators to talk to and reassure the user (if safe to do so) when an alert has been activated.

Vibrate



A discreet vibration lets the user know that a red alert has been activated and is connecting with the ARC operator.

Coming Soon

We are currently in the process of developing new devices that are BS8484 approved and feature Red Alert, Amber Alert with timer, and Fall Alert technologies. These wearable solutions are designed with discretion in mind, enabling lone workers to activate the device easily in the event of an emergency.

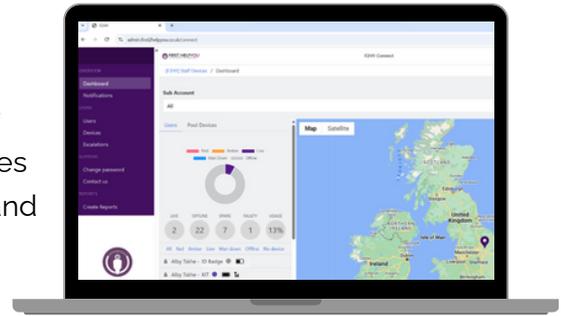
In combination with our existing solutions, these new devices will provide comprehensive coverage to meet the diverse needs of your workforce.



Please note that these devices are in final stages of development. If you would like to learn more or discuss your particular safety requirements in more detail, we invite you to contact us directly. Our team is available to provide further information and guide you in selecting the most suitable solution to enhance the safety and well-being of your workforce.

Connect Portal

With our client management portal, Connect, you can easily monitor where your lone workers have activated their devices to help keep them safe, respond quickly to any activations and audit the take-up of your lone worker solutions.



Please note that we do not sell this product on its own. Clients will be given a login when a lone worker safety solution is rolled out.

Real-time reports



View which of your employees have used their device and whether they have set an alert.

GPS location



Locate your employees on a map and where they've been during a certain time frame.

Activations



The ability to view historic activations of all Amber Alerts, Red Alerts and Man Down alerts.

Admin



Quickly and easily add and/or remove users and escalation contacts using the portal.

Lone worker status



View the status of each device, such as offline, in Amber Alert, or in an alarm state.

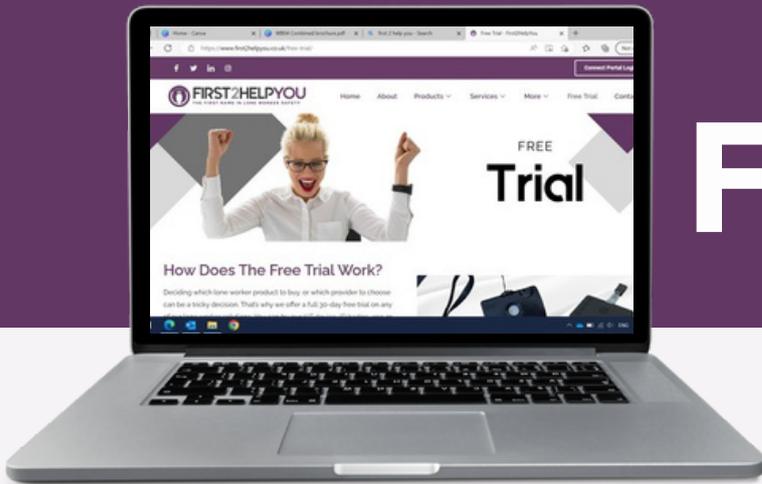
Amber Alert audio



If needed, our Amber Alert playback function lets you listen to the voice message left.



30 Day Free Trial!



**Scan the QR code now to
start your free trial!**



For more information visit
www.first2helpyou.co.uk/free-trial/

please note: terms and conditions apply

www.first2helpyou.co.uk / 0333 7729402



First2HelpYou are a premium supplier of BS8484 accredited lone worker safety devices and solutions.

Contact us to find out how we can protect your lone workers.

Call: 0333 7729402

Email: sales@first2helpyou.co.uk

Web: www.first2helpyou.co.uk

© First2HelpYou 2025

First2HelpYou Limited | Registered in England and Wales | Company Registration Number: 10960045
Registered office: Adelaide House, Vivars Way, Selby, North Yorkshire YO8 8B